*Foreign national who is willing to re-enter Japan after September 7th 2020, please send an email request of re-entry following the procedure below. Immigration services agency do not contact to you except for replying to your mail. And also, Receipt for request of re-entry is free of charge.

Following the expansion of inspection capacity at airports, the COVID-19 Measures Headquarters announced on August 28, 2020 that foreign nationals residing in Japan with the status of residence who have completed the prescribed procedures implemented as of September 1 and who were in possession of a re-entry permit when leaving Japan may re-enter Japan from country/region designated as subject to denial of landing.

Persons who wish to re-enter Japan through these measures must pledge to comply with additional epidemic prevention and control measures before leaving Japan and receive a Receipt for request of re-entry (hereinafter referred to as a “Receipt”) from the Immigration Services Agency of Japan.

【Eligible persons】
Foreign nationals residing in Japan who have received a residence card, who plan to travel to a country/region designated as subject to denial of landing, and to whom one of the following applies:

・ Persons with a valid re-entry permit
・ Persons in possession of a valid passport and residence card who are permitted to leave and enter Japan with a special re-entry permit

Note 1: Special permanent residents are not subject to screening under Article 5, paragraph (1) of the Immigration Control and Refugee Recognition Act and will not be denied entry as part of measures to prevent the spread of novel coronavirus (COVID-19). As a result, these measures do not apply to such persons.

Note 2: These measures do not apply to persons whose status of residence is "Diplomat" or "Official".

Note 3: Please refrain from submitting your request with no plans for leaving Japan or more than one month in advance of the date on which you intend to leave Japan.

Procedure

1. Pledge to comply with current quarantine measures and additional epidemic prevention and control measures
   You are required to pledge to follow the additional epidemic prevention and control measures below. After confirming the information, submit a request of your intention to re-enter Japan following the procedure in step 2 below if you agree to comply.

   Additional epidemic prevention and control measures
   The acquisition of a Certificate of Testing for COVID-19 from a medical facility in the country/region of stay proving a negative test result having undergone a test for COVID-19 (the novel coronavirus) within 72 hours prior to departing from the country/region of stay, for re-entry to Japan.

2. Request of intention to re-enter Japan
   When intending to re-enter Japan, persons who pledge to comply with the additional epidemic prevention and
control measures above should submit a request of their intention to re-enter Japan along with all required information to the Immigration Services Agency of Japan at the email address listed below. Any personal information will be used exclusively for this procedure and not for any other purposes. The following points should be observed when submitting your request.

* Requests with incorrect information cannot be accepted.
* Receipts are distributed based on factors such as inspection capacity at airports. Distribution may be temporarily suspended after the available number of receipts has been distributed.
* Each receipt can only be used to re-enter Japan once.
* Emails with attachments and emails that are classified as spam cannot be accepted.
* Requests from outside of Japan cannot be accepted. If you have already left Japan, please contact the nearest Japanese Embassy or Consulate in your current country.
* A single request cannot cover more than one person. A separate request must be provided for each person.
* All required information must be included in the main body of the email in single-byte alphanumeric characters.

3 Acquisition of Receipt
The Immigration Services Agency of Japan will check your request. If you are eligible, you will receive an email confirming that your request has been accepted. This email is your Receipt for request of re-entry, ensure that you save this data or print the email.
* If you have your email the account reject setting for spam, you may not receive our reply. Please check email setting in advance.

4 Departure procedure
Present your Receipt to an immigration officer at your port of departure.
Persons who cannot present a Receipt may not be eligible to use this procedure.

5 Acquisition of certificate of testing
Acquire a Certificate of Testing for COVID-19 from a medical facility in the country/region of stay proving a negative test result having undergone a test for COVID-19 (the novel coronavirus) within 72 hours prior to departing from the country/region of stay.
  * In principle, the specified format should be used. The certificate should be filled out at the medical facility (entirely in English) and signed by your doctor or have their seal affixed. When using another format, the information provided should be the same as that in the prescribed format.
  * Only samples and testing methods listed in the prescribed format for the certificate of testing can be accepted.

Format for certificate of testing for COVID-19 required for re-entry to Japan by foreign nationals who have left Japan with a re-entry permit

6 Re-entry procedure
Upon arrival in Japan, undergo inspection of COVID-19 at the quarantine station inspection. Following immigration inspection, present your Receipt and certificate of testing, then undergo inspection.
Persons not in possession of a certificate of testing may be denied entry to Japan.
Example of required information

1. Additional quarantine measures
   I have confirmed the additional quarantine measures on the dedicated website and pledge to comply with these measures when re-entering Japan.

Regarding number 1, pledge sentence above is necessary in the body of request mail.

2. My schedule for re-entry to Japan is as follows:
   (1) Residence Card Number: AB12345678CD
   (2) Country/Region: USA
   (3) Name: TURNER ELIZABETH
   (4) Sex: Female
   (5) DOB: 19851231
   (6) Departure Port: NARITA
   (7) Departure Date: 20200910
   (8) Re-entry Port: HANEDA
   (9) Re-entry Date: 20201001
   (10) Re-entry Port: HANEDA

Regarding number 2, (7) to (10) date and port, please write the schedule at the time of submit.

In case those information changes after submit or getting a Receipt, you don’t need to re-submit except for departure date changes more than 1 month.

Frequently asked questions Q&A

Read here for frequently asked questions about procedure of the Receipt for request of re-entry.

Frequently asked questions (Q & A) (As of October 1st) [PDF]

Procedure for sending email

please send the email with the subject as "再入国申出について" and required information as follow as the Example above to either email address below depending on the area you live in.

Residents of the Tokyo Metropolitan area, Kanagawa Prefecture, Saitama Prefecture, Chiba Prefecture, Ibaraki
Residents of areas other than those listed above
reentry-confirmation-req02.immi@i.moj.go.jp

*Incomplete information mails which has not included pledge sentence (required information 1) or not written residence card number (required information 2(1)) correctly, are often sent to us. Please check all the information is written correctly before you send the mail.

Please note that this email address is used exclusively for emails relating to notifications of persons’ intentions to re-enter Japan. Inquiries not related to this purpose will not receive a reply.

Contact to operator
Tel: 098-987-1154 (9:30 to 18:15 except for Saturdays, Sundays and national holidays)

*Before inquiring, please check the Frequent asked questions (Q&A) [PDF].