

List of regional consultation counters

- ※ Not all consultation desks in each region are listed.
- ※ Please check the website etc. for the latest information.
- ※ Please contact each office for information on opening during the year-end and New Year's holidays.
- ※ Languages available may vary depending on the day and time.
For details, please contact the respective office.

As of August, 2023

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday	
Hokkaido																
Hokkaido Pref.	Hokkaido Foreign Resident Support Center	Hokkaido Government Docho Annex Bldg. 12Floor, West7, North 3, Chuo-ku, Sapporo City, Hokkaido Pref.	011-200-9595	○	○	○	○	○					9:00~17:00	English, Chinese, Korean, Tagalog, Vietnamese, Ukrainian, Spanish, Thai(Which language service is available on what day of the week varies depending on the language.) In addition to the above languages, more than 4 other languages are available via telephone interpretation system.	https://www.hiecc.or.jp/soudan/	- You can consult with us in person, or via phone, email, and SNS. - Weekend consultation sessions are held once a month. - Regional consultation sessions are held in regions of Hokkaido throughout the year. See our home page for more information.
Sapporo City	SAPPORO HELP DESK for Foreign Residents	3th floor, Sapporo MN Bldg. Kitaichijo-nishi 3-Chome, Chuo-ku, Sapporo City (Across from the Sapporo Clock Tower)	011-211-3678	○	○	○	○	○					9:30~17:00	English, Chinese, Vietnamese *In addition to the above languages are available via telephone interpretation system.	https://www.sapporolife.info/en/	You can also consult with us via email.
Hakodate City	Hakodate City Consultation Service for Foreign Residents	International and Community Relations Division, Planning Department, Hakodate City 4-13 Shinonome-cho, Hakodate City	0138-21-3619	○	○	○	○	○					8:45~17:30	We use interpretation service to handle this service. English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai, French, Nepali, Hindi, Russian, Indonesian, Khmer, Myanmar, Malay, Mongolian, Sinhalese, Bengali, Ukrainian, German, Italian	https://www.city.hakodate.hokkaido.jp/docs/2014012300582/	Closed: Saturday, Sunday, national holidays December 29 to January 3
	Hakodate City Consultation Service for Foreign Residents	Hokkaido International Center, 14-1 Motomachi, Hakodate City	0138-86-6065	○	○	○	○	○					9:00~17:30	English, Chinese *We use translation equipment to handle this service: Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai, French, Nepali, Hindi, Russian, Indonesian, Khmer, Myanmar, Malay, Mongolian, Sinhalese, Bengali, Ukrainian, German, Italian	http://www.hif.or.jp/hakodatelife/info/	Closed: Saturday, Sunday, national holidays December 29 to January 3
Asahikawa City	Asahikawa International Center	7th floor, Feeaal Asahikawa 1-jo-dori 8-chome, Asahikawa City, Hokkaido Pref.	0166-25-7491	○	○	○	○	○	○	○	△ (Except Weekends)		10:00~19:30	English (Monday through Friday); Spanish (four times a week). Other languages may also be available.	http://asahikawaic.jp/	Monday: 10:00 to 17:15 Saturday/Sunday: 10:00-17:00 Closed: Dec. 30 to Jan. 4 Closed: December 30 to January 4, national holidays(except weekends), and facility holidays.
Kushiro City	Kushiro International Plaza	2nd floor, Kushiro Tourism and International Relations Center 3-3 Saiwai-cho, Kushiro City, Hokkaido Pref.	0154-65-6712		○		○						10:00~13:00	Communication support is available by using multilingual voice translator (for 85 languages) and/or interpretation/translation application (for 31 languages).	https://www.city.kushiro.lg.jp/machi/foreignlanguages/1006027.html	You can also consult with us via email.
Tomakomai City	International Exchange Salon[GURURI World]	7F, Tomakomai City Hall, 4-5-6 Asahimachi, Tomakomai City	0144-32-6157	○	○	○	○	○					8:45~17:15	English (8:45 to 16:30), Chinese (8:45 to 15:45) *In the absence of an interpreter, we will use a translator to assist you. *Other languages may also be available.	https://www.city.tomakomai.hokkaido.jp/kyoiku/kokusaikoryu/sodanmadoguchi.html	Same as City Hall opening day. You can also consult by e-mail. For citizens who came to the COCOTOMA location for the assistance, the COCOTOMA staff will direct you to the International Exchange Salon located on the 7th floor of City Hall for assistance.
Mombetsu City	Mombetsu International Exchange Station Smile	Mombetsu International Exchange Station Smile 3-2-12 Hon-cho, Mombetsu City,	0158-28-6388		○	○	○	○	○	○	○		9:00~17:00	Chinese, Vietnamese, Thai, English, German *Other languages supported by using machine translation	Facebook International Exchange Station	Holidays: 2 languages out of Chinese, Vietnamese, Thai, English, German
Takikawa City	Strategic Planning Section Takikawa City Hall	6F, Takikawa City Hall, 2-15 Omachi 1-chome, Takikawa City	0125-28-8017	○	○	○	○	○					8:30~17:15	English, Chinese, Mongolian, Spanish, Portuguese		Multilingual support is only available from 9:00-17:00. Note: In principle, consulting support about living in Takikawa is primarily given to residents of Takikawa City.
Noboribetsu City	One-stop support for foreign residents	1F, Noboribetsu City Hall Main Office Building 6-11, Chuo-cho, Noboribetsu City	0143-85-1122	○	○	○	○	○					9:00~15:45	English Chinese *Multiple languages are supported using translation machines.		Friday: 9:00 - 14:45
Eniwa City	Eniwa City Office, Planning Section	1 Kyomachi, Eniwa City, Hokkaido Pref.	0123-33-3131	○	○	○	○	○					8:45~17:15	Multiple languages are supported using translation machines.	https://www.city.eniwa.hokkaido.jp	Consultation by e-mail is also available. Email address: kikaku@city.eniwa.hokkaido.jp

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Hokkaido																
Ebetsu City	Ebetsu City Consultation for Foreign Residents	Ebetsu International Center, Citizens Community Center "PLAT," 6-43 Higashi Noppo Honcho, Ebetsu City	011-381-1049 (Coordinator for International Relations)		○	○							14:30~17:00	English	https://www.city.ebetsu.hokkaido.jp/soshiki/shogaigakushu/103826.html	Please call in advance to make an appointment. Some weeks consultations will not be held.
		Lifelong Learning Division, Education Department, Ebetsu City, 24-6 Takasago-cho, Ebetsu City		○			○	○						8:45~17:15	English (other languages available through telephone interpretation service)	
Kimobetsu Town	Consultation Service for Foreign Residents	Resident Section Counter, Kimobetsu Town Office, 123, Aza-Kimobetsu, Kimobetsu Town, Abuta-gun,	0136-33-2211	○	○	○	○	○					9:00~17:00	Multiple languages are supported using translation machines.		
Higashikawa Town	Multicultural Symbiosis Room	CentPure 1 1-1, Kitamachi 1-chome, Higashikawa, Kamikawa Town, Hokkaido Pref.	0166-74-6815	○	○	○	○	○					8:30~17:00	English, Uzbek language, Russian, Vietnamese, Chinese, Indonesian, Thai, Korean, Latvian, Burmese, French		No phone appointment is necessary for consultations in person. You can also consult by email. Event opportunities are always available for consultation.
Esashi Town	Esashi Town Multicultural Coexistence Support Desk	2nd Floor, Esashi Town Hall, 916 Hon-cho Esashi Town, Esashi-gun	0163-62-1329	○	○	○	○	○					9:00~16:00	English, Vietnamese *Multiple languages are supported using translation machines.		For more information, please call for a consultation.
Yubetsu Town	Yubetsu General Consultation Counter for Foreign Residents (Kami-yubetsu Town Hall)	318 Kamiyubetsu-tonden Shigaichi, Yubetsu Town, Monbetsu-gun, Hokkaido Pref.	01586-2-2111	○	○	○	○	○					8:30~17:15	Interpretation apps 72 languages total, incl. English		
	Yubetsu General Consultation Counter for Foreign Residents (Yubetsu Town Hall)	112-1 Sakaemachi, Yubetsu Town, Monbetsu-gun, Hokkaido Pref.	01586-5-2211	○	○	○	○	○					8:30~17:15			
	Yubetsu General Consultation Counter for Foreign Residents (Naka-yubetsu Branch Office)	3020-1 Nakayubetsu Nakamachi, Yubetsu Town, Monbetsu-gun, Hokkaido Pref.	01586-2-2218	○	○	○	○	○	○	○			8:30~17:15			Saturday, Sunday, Holidays 8:30-12:00, 13:00-17:15
Shikaoi Town	Planning Section Shikaoi Town Hall	15-1, Higashi-machi 1-Chome, Shikaoi-cho, Kato-gun, Hokkaido Pref.	0156-66-4032	○	○	○	○	○					8:30~17:15	English		•12:00~13:00 lunch break No appointment is necessary for consultations in person. •You can also consult with us via email.
Aomori																
Aomori Pref.	Aomori Foreigner Consultation Service	2th floor, Aomori Prefectural Tourism Center Aspam 1-1-40 Yasukata, Aomori City, Aomori Pref.	017-718-5147		○	○	○	○	○	○			10:00~17:00	English (Tue - Sat) Chinese (Tue - Sat) Tagalog (Thu, Fri, Sat) Vietnamese (Tue) (Tue - Sat) Korean, Portuguese, Spanish, Hindi, Thai, Nepali, Khmer, Indonesian, Burmese (Tue - Fri) French, Russian, Ukrainian	https://www.kokusai-koruu.jp/	You can also consult with us via SNS (Facebook, WeChat, WhatsApp) or email. Sunday: Appointment interviews
Hachinohe City	Foreigner Consultations Counter, Hachinohe International Relations Association	1-1 Uchimarui 1-Chome, Hachinohe-City, Aomori Pref.	0178-43-9257	○	○	○	○	○					8:15~17:00	English, Chinese Consultation using multilingual translation machine is also available (31 language).	https://www.city.hachinohe.aomori.jp/soshikikarasagasu/shiminren/keisuishinka/kokusaikoruu/3/13/831.html	*You can also consult with us via email. *You need to make an appointment by phone or via email for a face-to-face consultation.

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Iwate																
Iwate Pref.	Iwate Consultation and Support Center for Foreign Residents	5th floor, Iwate Citizens Information Exchange Center 7-1 Moriokaeki-nishidori 1-Chome, Morioka City, Iwate Pref.	019-654-8900	○	○	○	○	○	○	○	○	○	9:00~20:00	English, Chinese, Korean, Spanish, Vietnamese *Multiple languages are supported using translation machines.	https://iwate-ia.or.jp/?p=3-1-consultations&l=en	Some languages may not be available at certain times.
Kitakami City	Kitakami International Association	Kitakami Lifelong Learning Center 1-3-1 Odori, Kitakami City, Iwate Pref.,	0197-63-4497	○	○	○	○	○	○				13:00~19:00 *Except the 3rd Wednesday of every month	English *If you need an interpreter, please make an appointment by phone or email (English, Chinese, Korean or Spanish)	https://k-iah.com/kiah/	You can consult an administrative scrivener on the 4th Thursday of every month.
Ichinoseki City	Ichinoseki City International Association	4F, Nanohana Plaza, 4-29 Omachi, Ichinoseki City	0191-34-4711	○	○	○							9:00~18:00	English *Multiple languages are supported using translation machines.	https://www.facebook.com/ichinoseki.international.association/ https://www.ichinoseki-ia.jp/	You can also consult with us by e-mail. Information is also available on the Ichinoseki City International Association's Facebook page.
Kamaishi City	Kamaishi Consultation Service for Foreigners	2F, Seaplaza Kamaishi 22-1 Suzuko-cho, Kamaishi City, Iwate Pref.,	0193-27-5713	○	○	○	○	○					9:00~17:00	English *Multiple languages are supported using translation machines.	https://www.facebook.com/kamaishi.kokusa2019 https://www.city.kamaishi.iwate.jp/docs/2022030300057/	You can also consult with us via email. [kokusai@city.kamaishi.iwate.jp]
Oshu City	Oshu City International Relations Association	Mizusawa Regional Exchange Hall ASUPIA 38-3, Aza-Kichiikoji, Mizusawa, Oshu City.	0197-22-6111		○	○	○	○	○	○	○		9:30~18:00	English, Chinese *Other languages may also be supported by using a translator.	https://oshu-ira.com/	Closed: Mondays Consultations by e-mail are also available. For consultations in person, we recommend that you contact us in advance, as there may be no staff available to help you.
Miyagi																
Miyagi Pref.	Miyagi Support Center for Foreign Nationals	7th floor, Miyagi Joint Government Bldg. 4-17 Tsutsumidori Amamiya-machi, Aoba-ku, Sendai City, Miyagi Pref.	022-275-9990	○	○	○	○	○					9:00~17:00	Chinese, Korean, English, Tagalog, Vietnamese, Nepali, Indonesian, Portuguese, Thai, Hindi, Spanish, Russian, Japanese *In addition to the above languages are available via telephone interpretation system.	http://mia-miyagi.jp/sodancenter.html	
Sendai City	Sendai Multicultural Center	1st floor, Sendai International Center Aobayama, Aoba-ku, Sendai-City, Miyagi Pref.	022-265-2471	○	○	○	○	○	○	○	○		9:00~17:00	English, Chinese, Korean, Vietnamese, Nepali, Tagalog, Thai, Portuguese, Spanish, Russian, Indonesian, Italian, French, German, Malay, Khmer, Burmese, Mongolian, Sinhalese, Hindi, Bengali, and Ukrainian *Interpretation might be conducted via three-way phone call	https://int.sentia-sendai.jp/e/exchange/	Except on days when the Sendai Multicultural Center is closed. You can also consult us by e-mail.
Ishinomaki City	Ishinomaki City Support Desk for Foreign Residents	4th floor, In Regional Development Division Ishinomaki City Hall 14-1 Koku-cho, Ishinomaki City, Miyagi Pref.	0225-95-1111 (extension number 4246)	○	○	○	○	○					9:00~17:00	Chinese, Korean, English, Tagalog, Vietnamese, Nepali, Russian, Thai, Portuguese, Spanish, Indonesian, French, Hindi Foreign interpreters are available Chinese (Wednesday 9:00 to 15:15) Vietnamese (Thursday 9:00 to 15:15)	https://www.city.ishinomaki.lg.jp/cont/10053500/8295/soudan.html	Video phone interpretation is available, when our Chinese and Vietnamese counselors (interpreters) are not available.
Kesennuma City	Little International Embassy of Kesennuma City	1st floor, Wan-ten Governmet Bldg., Kesennuma City Hall 1-1-1 Youka-machi, Kesennuma City, Miyagi Pref.	0226-24-2422	○	○	○	○	○					8:30~17:15	English *Other languages are supported using traslation machines or telephone interpreting service (19 languages supported).	https://www.kesennuma.miyagi.jp/sec/s025/010/010/010/030/010/1158808881440.html	Please call us in advance if you want to receive a consultation.
Tome City	Tome City Consultation Service for Foreign Residents	381-1, Megomatii, Toyoma-machi teraiki, Tome City	0220-52-2144	○	○	○							9:00~16:00	English, Chinese and Korean	http://www.tome-kokusai.com/html/	*Please call us first, then our counselor will call you back about the schedule. If you would like to make an appointment for consultation, please call the office.
Iwanuma City	Iwanuma City Support Desk for Foreign Residents	3-1, Chuo 4-Chome, Iwanuma City, Miyagi Pref.	0223-36-9851	○	○	○	○	○					8:30~17:30	Japanese *For other languages, it may be possible to use a translation device.	https://www.city.iwanuma.miyagi.jp/shisei/korvu/tabunka/index.html	

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				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Akita																
Akita Pref.	Consultation Center for Foreign Residents in Akita	1st floor, ATORION, 2-3-8 Nakadori, Akita City, Akita Pref.	018-884-7050	○	○	○	○	○	○	○			9:00~17:45	English (Thursday, 13:00-17:00), Chinese (Thursday, 13:00-17:00), Korean (Thursday, 13:00-17:00), Tagalog (advance reservation), Vietnamese (advance reservation) *Please inquire at any time for languages other than those specified.	http://www.aiahome.or.jp	Saturday: Open only on the 3rd Saturday Mondays: Closed on the Monday following the third Saturday of the month You can also consult with us by e-mail.
Daisen City	Daisen City Foreign Resident Advisory Center	1-1 Oomagari Hanazono-cho, Daisen City, Akita Pref.	0187-63-1111(extension number216/251)	○	○	○	○	○	○	○			9:00~17:00	English, Chinese, Korean, Vietnamese, Nepali, Indonesian, Filipino, Thai, Portuguese, Spanish, Ukrainian	https://www.city.daisen.lg.jp/docs/2022121500021/	
Yamagata																
Yamagata Pref.	Counselling Help Desks for Foreign Residents in Yamagata Prefecture Counselling on general matters	Yamagata International Exchange Center 2nd floor, Kajō Central, 1-1-1 Jonan-machi, Yamagata City, Yamagata Pref.	023-646-8861		○	○	○	○	○	○			10:00~17:00	Japanese・English (Tuesday-Saturday 10:00 to 17:00), Chinese (Tuesday, Friday 10:00 to 14:00), Portuguese (Wednesday 10:00 to 14:00), Korean (Thursday, Saturday 10:00 to 14:00), Tagalog (Friday 10:00 to 14:00), Vietnamese (2nd and 4th Saturday 10:00 to 14:00) *Other languages are available through Poketalk and applications.	https://www.airyamagata.org	You can also consult with us by e-mail. Legal consultation for foreigners (free of charge, 4th Friday of every month 10:00 to 12:00) Consultation sessions with Sendai Regional Immigration Services Bureau (free of charge, 3rd Friday of even months 10:00 to 12:00)
Yamagata City	Yamagata City International Relations Centre	2nd floor, Kajō Central, 1-1-1 Jonan-machi, Yamagata City, Yamagata Pref.	023-647-2275		○	○	○	○	○	○			9:30~18:00	【General Counselling】 English・Chinese・Korean	https://www.city.yamagata-yamagata.lg.jp/kurashi/soudan/1006568/1007294/1003864.html	【Specialist Counselling】 Specialist counselling is conducted with the support of an expert in public administration and law, English・Chinese・Korean (Reservations required for Vietnamese, Tagalog, Portuguese and Indonesian) (1st and 3rd Wednesday of each month 11:00a.m. - 3:00p.m.)
Yonezawa City	Yonezawa City International Relations Association (YIRA)	1st floor, Okitama Synthesis Culture Center 1-14 Kanaike 3-Chome, Yonezawa City, Yamagata Pref.	0238-33-9146	○	○	○	○	○	○	○			10:00~17:00	English Chinese *Consultation in other languages will be supported by volunteer interpreters.	https://www.yira-yonezawa.org/	Except from 12:00 to 13:00. Consultation by e-mail is also available. There is a dedicated line for Chinese consultation.
Yamagata																
Tsuruoka City	Consultation counter Turuoka City Dewa Shonai International Forum	8-32 Isehara-machi Tsuruoka City, Yamagata Pref.	0235-25-3600(Main) 090-9638-5600(English) 090-9638-5621(Chinese) 090-3645-9627(Korean)		○	○	○	○	○	○	○		8:30~17:15	English, Chinese, Korean and North Korean *In addition to the languages listed above, there are other languages that can be supported.	https://dewakoku.or.jp	You can also consult with us via e-mail
Fukushima																
Fukushima Pref.	Fukushima Prefecture Consultation Service for Foreign Residents	2F, Fukushima Prefectural Government, Funaba-cho Branch, 2-1 Funaba-cho, Fukushima City	024-524-1316		○	○	○	○	○	○			8:30~17:15	English, Chinese Korean, Tagalog, Vietnamese, Portuguese (Thursdays. Reservations required on the 4th and 5th Thursdays.) Multiple languages are supported using translation machines. Thai, Nepalese, Indonesian, Spanish, Korean, Tagalog, Portuguese, Vietnamese, Russian, Ukrainian (Tuesday, Wednesday, Thursday, Friday, Saturday via external interpretation service)	http://worldvillage.org/life/consultation/consultation.html	Consultations can be done in person, by fax, by e-mail, or LINE (it is best to make an appointment in advance). Email address :ask@worldvillage.org
Fukushima City	Fukushima City Consultation Service for Foreign Residents	3-1 Gorouchi-machi, Fukushima City	024-525-3739	○	○	○	○	○	○	○			9:00~16:00	English, Vietnamese *Multiple languages are supported using translation machines.		
Minamisoma City	Minamisoma City Multicultural Center	2-35 Asahimachi, Haramachi-ku, Minamisoma City	0244-26-5850	○	○	○	○	○	○	○			9:00~17:00	Japanese, English *Multiple languages are supported using translation machines.	https://minami-soma.org/	

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				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Ibaraki																
Ibaraki Pref.	Consulting Center for Foreign Residents	2nd floor of The Hirosawa City Kaikan Annex. (located in the (public interest incorporated foundation) Ibaraki International Association),745 Ushirogawa, Senba-cho Mito City	029-244-3811	○	○	○	○	○					8:30~17:00	English, Chinese, Portuguese, Thai, Tagalog, Spanish, Korean, Indonesian, Vietnamese and Sinhalese (Which language service is available on what day of the week varies depending on the language) *All the service in the above languages are provided by counselors. *Services in other languages are provided by using interpretation apps.	http://www.ia-ibaraki.or.jp/	Please feel free to consult with us in an interview or any other way that is convenient for you. (Free consultation, strict confidentiality) Free consultation with a lawyer is available twice a month. (Prior appointment required)
Mito City	Mito International Center	6-59 Bizen-machi, Mito City, Ibaraki Pref.	029-221-1800		○	○	○	○	○	○			9:00~21:00	English Chinese (Appointment only)	https://mitoic.or.jp/jp/	Consultations after 17:15 and on Saturdays and Sundays require an appointment by phone. Consultations by e-mail are also available.
Koga City	Support Center for Foreign Residents Foreigners at Home in Koga	1F Furusato-kan, 2248 Shimo-ono, Koga City	0280-92-1404	○	○	○	○	○					8:30~17:15	English, Tagalog, Chinese, Vietnamese, Portuguese, Sinhalese	https://www.city.ibaraki-koga.lg.jp/soshiki/kikaku/19/866_1.html	
Yuki City	Yuki City Hall Centralized consultation for foreigners	2-3, Chuo-cho, Yuki City	0296-34-0404	○	○	○	○	○					8:30~16:30	English, Japanese (Mon - Fri) Spanish (Tue, Wed, Fri) *Multiple languages are supported using translation machines	https://www.city.yuki.lg.jp/page/page006973.html	
Joso City	Joso City General Information for Foreigners	1st floor Joso City Hall 3222-3 Suwa-cho, Tokaido, Joso City	0297-23-2111 (extension number1131-1133)	○	○	○	○	○					9:00~17:00	Portuguese *Multiple languages are supported using translation machinesand terephone interpretation system.		
Kasama City	Citizen Activities Depts. Kasama City Hall Consultation Service for Foreign Residents	2-1 Chuo 3-Chome, Kasama City, Ibaraki Pref.	0296-77-1101	○	○	○	○	○					8:30~17:15	English, Korean *Multiple languages are supported using translation machines		
	(General Incorporated Foundation) Kasama International Sharing Association	1 Kasama, Kasama City									○		10:00~11:30(classroom) 11:30~12:00(consultation)	English, Chinese, German, French and Others(The 1st, 2nd, and 3rd Obsidian of each month)	https://ja-jp.facebook.com/pages/category/Organization/%E4%B8%80%E8%88%AC%E7%A4%BE%E5%9B%A3%E6%B3%95%E4%BA%BA-%E7%AC%A0%E9%96%93%E5%B8%2%E5%9B%BD%E9%9A%9B%E4%BA%A4%E6%B5%81%E5%8D%94%E4%BC%9A-Kasama-International-Sharing-Association-476974468990196/	In-person consultations are available on the first, second, and third Saturdays of each month. Venue: Kasama City Community Exchange Center Tomobe "Tomoa" 1-10, Tomobe Station, Kasama City, Ibaraki Prefecture
Ibaraki																
Tsukuba City	Tsukuba One-stop Inquiry Desk for Foreign Residents	5th floor Global City Promotion Division, Tsukuba City Hall 1-1-1, Kenkyugakuen, Tsukuba City, Ibaraki Pref.	029-883-1313	○	○	○	○	○					8:30~17:15 From 1st October, 2023, 8:45~16:30	【Videophone interpretation】 English, Chinese, Korean, Vietnamese, Filipino, Thai, Portuguese, Spanish, French, Russian, Nepali, Hindu, Bahasa Indonesia, Myanmar, Malay, Ukrainian (advance reservation required) 【Phone interpretation】 English, Chinese, Korean, Vietnamese, Filipino, Thai, Portuguese, Spanish, French, Russian, Nepali, Hindu, Bahasa Indonesia, Myanmar, Malay, Ukrainian, Cambodian, Mongolian, Sinhala, Urdu, Bengali	https://www.city.tsukuba.lg.jp/english/1015290/1016638.html	•Only Japanese, English and Chinese is available in person. •Video interpretation service is available in all language except for Japanese. •Phone service is available only in Japanese, English and Chinese.
Naka City	International Exchange Salon	Located in Citizen's Collaboration Section, 2nd floor, Naka City Hall, 1819-5, Fukuda, Naka City, Ibaraki Pref.	029-298-1111(extension number263)	○	○	○	○	○					8:30~17:15	English	https://ieanaka.jp/page/page000017.html	Except from 12:00 to 13:00.
Tokai Village	Tokai Sister City Hall	6-7 Tokai 3-Chome, Tokai Village, Naka-gun, Ibaraki Pref.	029-282-0535	○	○	○	○	○	○				9:00~16:00	English		*Appointment only for face-to-face consultation. You can also consult with us via email.
Sakai Town	Sakai Town foreigners desk	391-1 Sakai Town, Sarushima-gun, Ibaraki Pref.	0280-81-1320	○	○	○	○	○					9:30~17:15	English, Portuguese, Spanish, Chinese, Korean, Indonesian, Thai, Vietnamese, Myanmar, French	https://www.town.ibaraki-sakai.lg.jp/page/page002853.html	

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday
Tochigi															
Tochigi Pref.	Tochigi Consultation and Support Center for Foreign Residents	9-14 Hon-cho, Utsunomiya City, Tochigi Pref.	028-627-3399		○	○	○	○	○			9:00~16:00	English, Chinese, Portuguese and Spanish and 11 other languages	https://tia21.or.jp/hello.html	You can also consult with us via email.
Utsunomiya City	Foreigner Consultations Counter, Utsunomiya City International Plaza	5th floor Utsunomiya Omotesando Square 4-1-1 Babadori, Utsunomiya City Tochigi Pref.	028-616-1564	○	○	○	○	○	○	○		10:00~20:00	Portuguese and Spanish (Mondays) Vietnamese (1st and 3rd Mondays) Chinese (Tuesdays) Thai (Wednesdays) English (Fridays) *4th Sunday of the month is available in all languages. (Phone reservation required.)	https://www.city.utsunomiya.tochigi.jp/kurashi/kyodo/shiminplaza/1006317.html	In-person consultations are only available on the fourth Sunday of the month, and require a phone reservation.
	Foreigner Consultations Counter, (2nd floor, Utsunomiya City Hall)	2nd Floor (Citizen Consultation Corner) 1-1-5 Asahi, Utsunomiya City Tochigi Pref.	028-632-2834 (Open hours only)					○				9:00~12:00 14:00~17:00	Portuguese, Spanish Vietnamese (2nd Thursdays P.M) Chinese (2nd Thursdays A.M) Thai (1st Thursdays P.M) English (1st Thursdays A.M, 3rd Thursdays P.M)	https://www.city.utsunomiya.tochigi.jp/kurashi/soudan/1004932.html	
Tochigi															
Ashikaga City	Citizens Affairs Department (Interpretation for an Administrative Procedure, Life etc. at the Windows of Ashikaga City Hall.)	2145 Honjo 3-chome, Ashikaga City, Tochigi Pref.	0284-20-2102	○	○	○	○	○				8:30~17:00	English, Spanish, Portuguese		
	Ashikaga International Association (Counselling on daily life affairs)	2nd floor, Lifelong Learning Center 1-1, Aioi-cho, Ashikaga City, Tochigi Pref.	0284-43-2412	○	○	○	○	○				9:00~16:00	Chinese, Korean		
Tochigi City	Tochigi City International Center	In Kyokuto Tochigi Kuranomachi Gakusyuhan 6-8 Inifune-cho, Tochigi City, Tochigi Pref.	0282-25-3792	○	○	○	○	○				9:00~17:00	Spanish, Portuguese, English and 68 other languages	http://tic-tochigi.jp	You can also consult with us via email.
Sano City	Civic Life Division Sano City Hall "Citizen Counseling Counter" (Daily life, consumer life, administrative procedures, etc.)	Community Safety Section, Civic Life Division, Sano City Hall 1, Takasago-cho, Sano City	0283-20-3014	○	○	○	○	○				8:30~17:00	If you cannot speak Japanese, please come to the Civic Life Division at least 10 days before the day on which you want to receive consultation, as we need time to arrange an interpreter.		
Kanuma City	Kanuma Multicultural Community Center "Cominute"	In Machinaka Koryu Plaza 1302-5 Shimoyoko-cho, Kanuma City	0289-60-5931	○	○	○	○	○				9:00~17:00	English, Spanish, Portuguese, Vietnamese *Services in other languages are provided by using interpretation apps.		For more information, please contact us by phone You can also contact us by email.
Nikko City	Main Bldg., Nikko City Hall (Citizen Affairs Section)	1 Honmachi, Imaichi, Nikko City, Tochigi Prefecture	0288-22-1111	○	○	○	○	○				8:30~17:15	English A video interpreting service (13 languages supported) is available via tablet allowing you to speak with an interpreter operator. Video interpreting services have different hours depending on the language.		
Oyama City	Kosodate Salon (to offer consultations about Child-rearing)	1st floor, 2-2-21 Chuo-cho, Oyama City, Tochigi Pref.	0285-23-1042	○	○	○	○	○				8:30~17:15	Spanish, Portuguese, English	https://www.city.oyama.tochigi.jp/soshiki/100/639.html	You can also consult with us via e-mail. gaikokujin_kosodate_salon@tvoyama.ne.jp
	Oyama City Intercultural Cohesion Support Center	1st floor, 1-1-1 Chuo-cho, Oyama City, Tochigi Pref.	0285-22-9439 (Spanish, Portuguese priority) 0285-22-9678 (English priority)	○	○	○	○	○				9:00~17:00	English, Portuguese, Spanish *Other languages may be available by using TV phone interpreting service. (28 languages)	https://www.city.oyama.tochigi.jp/soshiki/100/232923.html	You can also consult with us via email. ds1-kokusai@city.oyama.tochigi.jp

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday	
Tochigi																
Moka City	Foreign Citizen Counseling Section, Citizen Affairs Department, Citizen Affairs Division Moka City Hal, Tochigi Pref.	2nd floor, 5191, Aramachi, Moka City Tochigi Pref.	0285-83-8719	○	○	○	○	○					8:30~17:00	Spanish, Portuguese English and Tagalog (Mondays)	http://www.city.moka.lg.jp/	Excluding 12:00 to 13:00
Nasushiobara City	Free Counseling on Daily Life Matters for Foreign Residents, (Nasushiobara City)	2-3, Atago-cho, Nasushiobara City, Tochigi Prefecture (1F, Nishi-Nasuno Town Hall, Nasushiobara City)	0287-62-7019					○					8:30~17:00	English, Portuguese, Spanish	https://www.city.nasushiobara.lg.jp/kurashi_tetsuzuki/shiminsankaku/kokusaikoryu/2/7712.html	Excluding 12:00 to 13:00 Consultation in person or by phone only There is no direct phone line, so the Civic Cooperation Promotion Section will connect you.
Gunma																
Gunma Pref.	One-Stop Consultation Center for Foreign Residents of Gunma	1F, Showa Prefectural Building, 1-1-1 Otemachi, Maebashi City	027-289-8275	○	○	○	○	○					9:00~17:00	English, Chinese, Portuguese, Spanish, Vietnamese, Nepalese *Services in other languages are provided by using interpretation apps.	https://www.pref.gunma.jp/03/ci11_00012.html	In-person consultations are also available.
Maebashi City	Consultation counter for foreign residents, Maebashi City Hall	2nd floor, Maebashi City Hall, 2-12-1 Otemachi, Maebashi City, Gunma Pref.	027-898-5965	○			○						Mondays (13:00~17:00) Thursdays (9:00~13:00)	English, Chinese, Portuguese, Spanish, Vietnamese	https://www.city.maebashi.gunma.jp/soshiki/bunkasupotsukanko/bunkakokusai/gvomu/2/4796.html	
		3F, Maebashi City Hall, 2-12-1 Otemachi, Maebashi City	027-898-6516		○	○		○					9:00~17:00	English		Except from 12:00 to 13:00.
Takasaki City	Takasaki City Consultation Service for Foreign Residents	35-1, Takamatsu-cho, Takasaki City	027-321-1201	○	○	○	○	○					8:30~17:15	English, Chinese, Portuguese, Vietnamese *Other languages are also available with the use of a translator. * Chinese & Portuguese : Monday and Thursday, 1pm-5pm Vietnamese : Friday 8:30am-12:30pm	https://www.city.takasaki.gunma.jp/docs/2014012001397/	You can also consult with us via email.
Kiryu City	Consultation counter for foreign residents, Kiryu City	1-1 Orihime-cho, Kiryu City, Gunma Pref.	0277-46-1111	○	○	○	○	○					9:15~17:15	English	http://www.kiea.jp	Consultation is available in person or by phone.
				○	○	○	○				9:00~17:00	Spanish				
				○							13:00~16:00	Vietnamese				
Isesaki City	Consultation counter for foreign residents, Isesaki City Hall	410 Imaizumi-cho 2-Chome, Isesaki City, Gunma Pref.	0270-24-5111	○	○	○	○	○					8:30~17:00	English, Portuguese, Spanish, Tagalog *Services in other languages are provided by using interpretation apps.	https://www.city.isesaki.lg.jp/soshiki/siminbu/kokusai/kokusai/1813.html	Excludes 12:00 to 13:00 Consultation in person, by phone or via Skype is also available.
							○				13:00~17:00	Vietnamese				
Ota City	One-stop Center Consultation Counter for foreign residents Ota City Hall	2-35 Hama-cho, Ota-City, Gunma Pref.	0276-47-1111	○	○	○	○	○					9:00~17:00	Multiple languages are supported using translation machines.		Voice translation for guidance Except from 12:00 to 13:00
				○	○		○	○			9:00~16:00	①Portuguese ②Spanish ③Chinese ④English				
Tatebayashi City	Tatebayashi City Foreigners Consultation Service	1-1 Shiro-machi, Tatebayashi City, Gunma Prefecture	0276-47-5120		○								12:00~15:00	The 2nd and 4th Tuesday of every month (If the Tuesday falls on a national holiday, it will be held the week before) English, Chinese, Portuguese, Spanish, Korean		The 2nd and 4th Tuesday of every month If a Tuesday falls on a national holiday, it will be held the week before.
Numata City	Numata City Counselling service for foreigners	Policy Planning Division, General Affairs Department 4th Floor Terrace Numata, 888 Shimono-cho, Numata City	0278-23-2111 (extension number 4035)	○	○	○	○	○					8:30~17:15	Easy Japanese, English *Other languages are supported using translation machines.	https://www.city.numata.gunma.jp/shisei/1008311/1009656/1009874.html	You can also consult by email. kikaku@city.numata.gunma.jp
Shibukawa City	Consultation counter for foreign residents, Shibukawa City	80 Ishihara, Shibukawa City, Gunma Pref.	0279-22-2111				○						13:00~15:00	English, Italian, Romanian	https://www.city.shibukawa.lg.jp/shisei/anna/muryousoudan/p002_866.html	

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday						
Gunma																	
Annaka City	Annaka City Foreigner Counseling Service	1F, Annaka City Hall 1-23-13 Annaka, Annaka City, Gunma Prefecture	027-382-1111	○	○	○	○	○					9:00~17:00	English, Chinese *With the use of a translator, languages other than the above can be supported.		In-person consultations are also available.	
	Oizumi Town	Oizumi Multicultural Cooperation Community Center	2011-1 Yoshida, Oizumi Town, Oura-gun, Gunma Pref.	0276-62-6066	○	○	○	○	○					8:30~18:30	Portuguese *Other languages may be available with interpretation apps.	https://www.oizumi-tabunka.jp	Telephone consultations are available in Portuguese only.
		Multicultural Cooperation Division Oizumi Town Hall	55-1 Hinode, Oizumi Town, Oura-gun, Gunma Pref.	0276-63-3111	○	○	○	○	○					8:30~17:15	*Portuguese (13:00~17:00) *English (9:00~17:00 on Mon., Wed., Thu., Fri.) Other languages may be available with interpretation apps.		*Portuguese and English are available for consultation by phone
Saitama																	
Saitama Pref.	Information and support for foreign residents, Saitama City Hall	3rd floor, Saitama Prefectural Urawa Joint Government Bldg. 5-6-5 Kita-Urawa, Urawa-ku, Saitama City, Saitama Pref.	048-833-3296	○	○	○	○	○					9:00~16:00 ※Russian : only available from 10:00 to 16:00	English, Chinese, Spanish, Portuguese, Korean, Tagalog, Thai, Vietnamese, Indonesian, Nepalese, Russian, Ukrainian, Easy Japanese	https://sia1.jp/foreign/advice/	Appointments are required for consultations at the office. Consultation by e-mail is also available. Specialized consultation is available for legal, labor, immigration, and welfare issues.	
	COVID-19 Consultation Hotline for Foreigners	-	048-711-3025	○	○	○	○	○	○	○	○	○	24 hours a day	English, Chinese, Spanish, Portuguese, Korean, Tagalog, Thai, Vietnamese, Nepali, Indonesian, Malay, Myanmar, Khmer, French, German, Italian, Russian, Mongolian, Sinhalese, Hindi, Bengali, Easy Japanese	https://sia1.jp/foreign/coronahotline/		
Saitama City	Multilingual Daily Life Consultation	9F, Comunale, 11-1 Higashi-Takasagocho, Urawa-ku, Saitama City	048-887-1506		○	○	○						9:00 ~ 15:00	English (Wed. 9:00-12:30, 13:00-14:30) Chinese (Tues. 9:00-12:00, 13:00-15:00) Korean (Thurs. 9:00-12:00, 13:00-15:00) ※ Video call interpretation services are available for consultations in various languages, including those listed above.	https://www.stib.jp/kokusai/consult.shtml	※Reception closes at 14:00 ※Closed on public holidays and during the New Year holiday (Dec. 29th-Jan. 1st). ※Dates and times are subject to change. Please inquire for details.	
	Citizen's Consultation Room Omiya Ward Office	1-124-1 Kishikicho, Omiya-ku, Saitama City	048-646-3097	○	○	○	○						9:00 ~ 12:00 □	English (Mon., Wed.), Chinese (Thurs.), Korean (Tues.), Tagalog (Mon.), Vietnamese (Wed.)	https://www.city.saitama.jp/001/016/003/p074110.html	※Closed on public holidays and during the New Year holiday (Dec. 29th-Jan. 1st).	
Kawagoe City	Foreign Languages Help Desk	Public Opinion Division, 3th floor of Kawagoe City Hall, 1-3-1 Motomachi, Kawagoe City.	049-224-5011	○	○	○	○	○					8:30~17:15	61 languages including English, Chinese, Korean, Portuguese, Spanish and more.	https://www.city.kawagoe.saitama.jp/foreignlanguage/gaikokujin-helphdesk.html		
	Consultation Services for Foreign Citizens	Kawagoe International Center 5th floor, Klasse Kawagoe, 23-10 Sugawara-cho, Kawagoe City	049-228-7723	○									(1) General Consultation(Chinese) 2nd and 4th Monday of the month 13:00 to 18:00 (2) General Consultation(Vietnamese) 1st and 3rd Saturday of the month 13:00 to 18:00 (3) Legal Consultation 4th Friday of the month 15:00 to 17:00 (4) Visa Status Consultation 4th Saturday of the month 13:00 to 18:00	Legal and administrative consultations are conducted in Japanese. If you need an interpreter, please bring one with you. If no interpreter is available, please contact the International Cultural Exchange Division of the Kawagoe City Office (tel.: 049-228-5506/ e-mail: kokusaikoryu@city.kawagoe.saitama.jp) in advance.	https://www.city.kawagoe.saitama.jp/smph/kurashi/bunkakyogyo/kokusaikoryu/foreigncitizenconsult.html	Reservation can be made for the Legal Consultation. When you want to make the reservation, please contact International Relations Division.	

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Saitama																
Kawaguchi City	Counseling Counter for Foreign Residents, Kawaguchi City	M4F, Cupola Main Building, 1-1-1 Kawaguchi, Kawaguchi City	048-227-7607		○	○	○	○	○				9:00~17:15	Coordinator for International Relations(Chinese and English) Tuesday through Saturday, 10:00 to 17:00 (except 12:00 to 13:00) Counselor for Non-Japanese Speakers (Tagalog) Tuesday 10:00 to 17:00. (except 12:00-13:00) Counselor for Non-Japanese Speakers (Korean) Wednesday 10:00 to 17:00. (except 12:00-13:00) Counselor for Non-Japanese Speakers (English) Friday 10:00 to 17:00. (except 12:00-13:00) Counselor for Non-Japanese Speakers (Vietnamese) 2nd and 4th Saturday 10:00-17:00 (except 12:00-13:00) Telephone interpretation is available for Nepalese, Indonesian, Thai, Portuguese, Spanish, Myanmar, Khmer, Hindi, French, Russian, Germany, Italian, Malay, Mongolian, Sinhalese.	https://www.city.kawaguchi.lg.jp/soshiki/01060/020/4/3584.html	Telephone consultation is only available in Chinese, English, Korean, Vietnamese, and Tagalog.(When CIRs and Counselors for Non-Japanese Speakers are not available, telephone interpretation will be provided.) We do not accept consultations by email.
	Counseling Counter for Foreign Residents, Kawaguchi City	3F, First Main Office 2-1-1 Aoki, Kawaguchi City	048-227-7607					○						10:00~16:00	For Chinese, English, and Turkish, CIRs and Counselors for Non-Japanese Speakers will be available. Korean, Vietnamese, Nepalese, Indonesian, Tagalog, Thai, Portuguese, Spanish, Myanmar, Khmer, Hindi, French, Russian, Germany, Italian, Malay, Mongolian, Sinhalese are available through telephone interpretation.	https://www.city.kawaguchi.lg.jp/soshiki/01060/020/4/3584.html
Tokorozawa City	Consultation service for citizens (Consultation service for foreign residents on daily life affairs) Tokorozawa City Hall	1-1-1, Namiki, Tokorozawa City, Saitama Pref.	04-2998-9092					○					10:00~12:00	Chinese (1st and 3rd Thursdays) English(2nd and 4th Thursday)	https://www.city.tokorozawa.saitama.jp/kurashi/soudan/shiminsoudan/soudan20200311091647560.html	It is held as a part of the consultation service for citizens. We provide advice on problems and worries in daily life, and guide you to related departments and outside organizations for various procedures.
Hanno city	Counseling for foreigners, Hanno city Hall	1-1 Namiyanagi, Hanno City, Saitama Pref.			○			○					9:00~12:00	English (1st and 3rd Thursday of the month), Spanish (4th Monday of the month)	https://www.city.hanno.lg.jp/soshiki/karasagasu/shimiseikatsubu/sheiminkyodosuishinka/1396.html	*Appointments are required for consultations.
Higashimatsuyama City	General Affairs Division, Higashimatsuyama City Hall	1-1-58 Matsuba-cho, Higashimatsuyama City, Saitama Pref.	0493-23-2221 (extension number275)		○	○	○	○	○				8:30~17:15	Supported by a translator.		
Sayama City	[Sayama International Friendship Association] Consultation Support Services for Foreign Residents	Autonomy Culture Division, Sayama City Hall, 1-23-5 Irumagawa, Sayama City	04-2952-4584		○			○					Monday and Wednesday 9:00~16:00 Friday 9:00~15:00	English and Poketalk use.	https://www.sifa.saitama.jp/	Currently being implemented on a trial basis as a collaborative project between the city and the International Exchange Association.
Ageo City	Residents "Hello Corner" (Counseling services for non-Japanese residents) (Ageo City)	Ageo City Hall 3-1-1 Hon-cho, Ageo City, Saitama Pref.	048-775-5111		○	○	○	○	○	○			8:30~17:00	Telephone interpretation is available in 12 languages (English, Chinese, Spanish, Portuguese, Korean, Vietnamese, Nepali, Indonesian, Tagalog, Thai, Hindi, and Mongolian). Counselors are available on the first, second, third, and fifth Mondays and the fourth Saturday of the month. English (9:00 to 12:00), Spanish (9:00 to 16:00), Chinese (13:00 to 16:00), Portuguese (13:00 to 16:00). Counseling service in Vietnamese is offered only via email.	https://www.city.ageo.lg.jp/page/4-hc.html	Consultation by phone is also available. (Telephone consultation is available in English, Spanish, Chinese, Portuguese only when multilingual counselors are at the office.)
Soka City	Soka City International Consultation Corner	7th floor.-Main Bldg., Soka City Hall 1-1-1 Takasago, Soka City, Saitama Pref.	048-922-2970		○	○	○	○	○				9:00~17:00	English (Monday, Wednesday, Friday) Chinese (Wednesday A.M, Friday P.M) Spanish, Korean, Thai, French (reservation required)	https://www.city.soka.saitama.jp/cont/s1402/010/020/030/01.html	*Tuesdays and Thursdays by appointment only. Monday, Wednesday, Friday 9:00 to 17:00.

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday	
Saitama																
Toda City	Consultation and Assistance for Foreign Residents	3rd floor of Toda City Office Cooperation Promotion Division 1-18-1 Kami-Toda, Toda City	048-441-1800 (extension number483)	○	○	○	○	○					9:00~12:00 13:00~17:00	English (Monday, Wednesday), Chinese(Tuesdays, Thursdays, Fridays)	https://www.city.toda.saitama.jp/soshiki/192/community-gaikokuin-soudan.html	*Basically, phone consultations are available in Japanese.
	Legal consultation service for foreign residents [Toda International Friendship Association]	2nd floor, Niizominami Bldg. (Sakura Pal, Toda City Niizominami Multi-generational Exchange Center) 3-1-5, Niizominami, Toda City, Saitama Pref.	048-434-5690			○							[The first]14:00~ [The second]15:00~ [The third]16:00~	Every second Wednesday of the month English, Chinese *For other languages, please consult with us.	https://toda-tifa.com/foreign-residents/#index.id2	Every second Wednesday of the month *Prior reservation needs to be made by noon on the previous day. (Call or visit TIFA for reservations)
	Consultation service for foreign residents on troubles and daily life affairs [Toda International Friendship Association]	2nd floor, Niizominami Bldg. (Sakura Pal, Toda City Niizominami Multi-generational Exchange Center) 3-1-5, Niizominami, Toda City, Saitama Pref.				○	○	○	○	○	○			8:45~17:30		https://toda-tifa.com/foreign-residents/#index.id3
Iruma City	Information desk for foreign residents (Iruma City)	Located in the Chiiki Shinko-Ka (Section for Community Promotion), 2nd floor, Iruma City Hall 1-16-1 Toyooka, Iruma City, Saitama Pref.	04-2964-1111 (extension number2147)	○	○	○	○	○					8:30~17:15	English (Tuesdays, Second and Fourth Fridays, 9:00 to 12:00 *Reservations required on Fridays) Spanish (Wednesdays from 9:00 to 12:00) Chinese (First Thursday from 9:00 to 12:00) *Languages and dates other than those listed above are available through an automatic voice translator.	https://www.city.irusa.saitama.jp/soshiki/chiikishinkoka/1111111113/gaikoku/kakushusodan/sodan_gaikoku/565.html	
Fujimino City	Fujimino International Cultural Exchange Center	5-4-25 Kamifukuoka, Fujimino City	049-256-4290	○	○	○	○	○					10:00~16:00	English, Chinese, Korean, Filipino, Hindi, Nepali, Vietnamese, Urdu, Spanish, Portuguese, French, Indonesian	https://www.ficec.jp/	Monday and Friday: 13:00 - 16:00
Shiki City	Support for foreign residents	1-1-1, Nakamuneoka Shiki City	048-473-1468	○	○		○						10am to 12pm / 2pm to 4pm	English:The first Thursday and third Tuesday 10am to 12pm Chinese:The first Thursday 2pm to 4pm and the third Monday 10am to 12pm Vietnamese:Reservation required	https://www.city.shiki.lg.jp/soshiki/12/2332.html	Counseling on daily life and support for procedures at schools and city halls. If you wish to use the facilities on days other than the fixed implementation dates, please contact us by phone or email with your desired date and time (between 10:00 and 16:00 on weekdays).
Chiba																
Chiba Pref.	Chiba Consultation Service for Foreign Residents	14th floor, Makuhari Techno Garden Building D, 1-3, Nakase, Mihama-ku, Chiba City, Chiba Pref.	043-297-2966	○	○	○	○	○					9:00~12:00 13:00~16:00	English, Spanish, Chinese, Tagalog, Vietnamese, Korean, Nepali, Thai, Portuguese, Indonesian, Russian, Hindi	https://www.pref.chiba.lg.jp/kokusai/soudan/gaikokujin/telephone.html	You can also come to our office for consultation.
Chiba City	Chiba City International Communication Plaza (Chiba City International Association)	2nd floor, Chiba Chuo Community Center, 2-1 Chiba Minato, Chuo-ku, Chiba City, Chiba Pref.	043-245-5750	○	○	○	○	○	○				9:00~20:00	English Monday 10:00 to 15:30 Tuesday, Thursday, Friday 9:00 to 16:30 Wednesday, Saturday 9:00 to 15:30 Chinese Monday, Tuesday, Thursday, Friday 9:00 to 19:30 Wednesday 14:00 - 19:30 Saturday 9:00 to 15:30 Korean Tuesday, Friday, Saturday 9:00 to 15:30 p.m. Spanish Monday, Thursday, Saturday 10:00 to 16:30 Vietnamese Monday, Thursday 10:00 to 16:30 Wednesday 14:00 to 19:30 Ukrainian Tuesday, Wednesday, Friday 10:00 to 16:30	https://ccia-chiba.or.jp/	Saturday: 9:00 to 17:00 You can also consult with us by e-mail ccia@ccia-chiba.or.jp
Ichikawa City	Foreign Residents' Assistance Desk	1st floor, Building1, 1-1-1 Yawata, Ichikawa City, Chiba Pref. 1st floor, Gyotoku Branch Office, 1-1-31 Suehiro, Ichikawa City, Chiba Pref.	047-712-8675		○	○	○	○	○				10:00~17:00	English, Mandarin, Korean, Portuguese, Spanish, Tagalog, Vietnamese, Thai, French, Russian, Nepalese, Hindi, Indonesian, Malay, Khmer, Burmese, Ukrainian, Mongolian, Sinhalese, Urdu, Bengali	https://www.city.ichikawa.lg.jp/cu05/1111000002.html	Consultations are available in person or by phone.

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday	
Chiba																
Funabashi City	Funabashi Multilingual Information Center	Window No.11 on the 1st floor, Funabashi City Hall, 2-10-25, Minatocho, Funabashi City, Chiba Pref.	050-3101-3495	○	○	○	○	○					9:00~17:00	English, Chinese, Korean, Vietnamese, Nepalese, Indonesian, Filipino, Thai, Portuguese, Spanish, Hindi	https://www.funabashi-multilingual.info/	Consultation by telephone is also available. Consultation by e-mail is also available.
Matsudo City	【Matsudo City】 Consultation Service for Non-Japanese	City Hall Main BldLevel2 387-5 Nemoto, Matsudo City Chiba Pref.	Consultation only: 047-366-9151 Office: Japanese 047-366-1162	○	○	○	○	○					8:30~17:00	【Chinese】 10:00~13:00 on Monday, Tuesday, Wednesday. 13:00~16:00 on Thursday and Friday. 【English】 13:00~16:00 on Monday, Tuesday, Wednesday. 10:00~13:00 on Thursday and Friday. 【Filipino】 13:00~16:00 on Tuesday. 10:00~13:00 on Friday. *Services in other languages are provided by using interpretation apps.	https://www.city.matsudo.chiba.jp/shiminnoke/soudan/kouchou_alkokujin.html	Concerning to English, Chinese and Filipino, telephone consultation is available when English/Chinese/Filipino speaking consultants are on duty as shown in "the Available languages" column on the left. In case of the consultation through the interpretation apps., please come to the Consultation Service for Non-Japanese of City hall. 【Languages available through the interpretation apps】 Korean, Portuguese, Spanish, Vietnamese, Thai, Nepali, Hindi, French, Russian and Indonesian. *English, Chinese and Filipino are also available.
Narita City	Consultation counter for foreign residents Narita City Hall	Citizen Consultation Room, Citizen's Collaboration Division, 2nd floor, 760 Hanazaki-cho, Narita City, Chiba Pref.	0476-20-1507	○	○	○	○	○					9:00~17:00	*Consultants (English, Spanish) are available. Other languages are supported by multilingual tablets. Supported languages English, Chinese, Korean, Portuguese, Spanish, Russian, Thai, Vietnamese, Indonesian, Tagalog, Nepalese, Hindi".	https://www.city.narita.chiba.jp/environment/page0122_00036.html	You can also come to our office for consultation.
Sakura City	Sakura International Exchange Foundation	198-2 Kaburagi-machi, Sakura City, Chiba Pref. (2nd floor, Rainbow Plaza Sakura)	043-484-6326	○	○	○	○	○					10:00~16:00	English, Chinese, Spanish	http://www.sief.jp/42/42-top.html	(12:00 to 13:00, except holidays) Appointment required for interviews (Closed weekdays from 12:00 to 13:00 and public holiday) Appointment required for interviews Consultation is also available by e-mail (info@sief.jp) Consultation is also available by e-mail (info@sief.jp)
Togane City	Togane City Foreign residents Consultation Desk	2th floor, Togane City Hall, 1-1, Higashi iwasaki, Togane City, Chiba Pref.	0475-50-1114	○	○	○	○	○					8:30~17:15	English, Chinese, Korean, Spanish, Portuguese, Vietnamese (from 9:00), Thai (from 10:00), Filipino (from 10:00), French (from 10:00), Nepali (from 10:00), Hindi (from 10:00), Russian (from 10:00), Indonesian (Monday, Friday from 9:00 to 17:00)	http://www.city.togane.chiba.jp/	You can come to our office for consultation.
Kashiwa City	Kashiwa City Consultation Service for Foreign Residents	3rd floor, Main Building, Kashiwa City Hall, 5-10-1 Kashiwa, kashiwa City,	04-7168-1033	○	○	○	○	○					13:00~17:00	*English (Thursdays) *Chinese (Wednesday, Friday) *Spanish (Mondays) *Korean (2nd and 4th Tuesday)	https://www.city.kashiwa.lg.jp/kohokocho/region/shiminkatsudo/katsudojo/2066.html	Only residents of the city are eligible. For consultations in person, please make an appointment. Phone consultation is also available.
Ichihara City	Consultation service for foreign residents on problems (in Spanish and Portuguese) Ichihara City Hall	Located in the Goi branch office, 2nd floor, Sunplaza Ichihara, 1-25 Goichuonishi 1-Chome, Ichihara City, Chiba Pref.	0436-24-3934					○					13:00~16:00	Spanish 1st and 3rd Friday of the month 13:00 to 16:00.	https://www.city.ichihara.chiba.jp/article?articleId=60238119ece4651c88c1947d	Phone reservation is required for consultations at the office. Consultation by e-mail is also available.
								○						9:00~12:00		
Nagareyama City	Nagareyama International Understanding Support Center	3rd floor, 1-4 Edogawadai-Higashi, Nagareyama City, Chiba Pref.	04-7128-6007	○		○		○					10:00~16:00	English	https://www.city.nagareyama.chiba.jp/information/1008959/1008962.html	Except from 12:00 to 13:00 You can also consult with us by e-mail
Yachiyo City	Yachiyo City Multicultural Interchange Center	2-9-103 Murakami-danchi, Yachiyo City, Chiba Pref.	047-487-6310	○	○	○	○	○	○				9:00~17:00	English, Portuguese, Spanish		For more information, please visit the Yachiyo City homepage.
Abiko City	Abiko International Relations Association (AIRA)	Located in Abiko Civic Plaza, 3rd floor, Abiko Shopping Plaza, 11-1 Abiko 4-Chome, Abiko City, Chiba Pref.	04-7183-1231	○	○	○		○	○	○			10:00~17:00	English, Chinese, Spanish, Thai, Korean, French	http://www.e-aira.jp/index.php/ja/	
Kamogawa City	International Resident Consultation (Kamogawa City)	Kamogawa City Hall 1450 Yokosuka, Kamogawa City, Chiba Pref.	04-7093-5931	○	○	○	○	○					8:30~16:30	English, Tagalog *Services in other languages are provided by interpretation apps.	https://www.city.kamogawa.lg.jp/soshiki/9/700.html	Come to the office for support. Telephone and e-mail consultations are available in English and Tagalog.

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday	
Chiba																
Kamagaya City	Kamagaya City Multicultural Symbiosis Promotion Center	1-1-3 Tomioka, Kamagaya City, Chiba Pref. (Located in the Kirari Kamagaya Civic Hall)	047-442-1850	○		○							10:00~16:00	English Chinese (irregular) Translation machine (English, Chinese, Korean, Thai, French, Indonesian, Vietnamese, Spanish, etc.)	https://www.city.kamagaya.chiba.jp/sesakumidashi/sesaku-kokusai/world-plaza/index.html	You can also consult with us via email.
Kimitsu City	Consultation counter for foreign residents Kimitsu International Exchange Society	2-11-21 Kubo, Kimitsu City, Chiba Pref.	0439-54-9877							○			13:00~16:00	English, Chinese, Korean, Tagalog	http://kies.jp/planning/consultation/	For consultations in person, an appointment by phone or e-mail is required. Please feel free to contact us by e-mail at any time. Appointments accepted Tuesday, Thursday, and Friday 9:00 - 16:00
Urayasu City	Consultation counter for foreign residents. Urayasu City Hall	Located in the Regional Development Dept., 3rd floor, Urayasu City Hall 1-1-1 Nekozane, Urayasu City, Chiba Pref.	047-712-6910	○	○	○	○	○					10:00~16:00	English, Polish, Russian, French (Tuesday) Chinese (Monday, Friday)		You can also come to our office for consultation.
	Consultation counter for foreign residents.	International Center, 2F II Mare, Plaza in front of Shin-Urayasu Station, 1-2-1 Irifune, Urayasu City	047-306-5181	○	○	○	○	○	○	○			9:00~21:00 (Monday ~ Friday) 9:00~17:00 (Saturday and Sunday)	Japanese and English	https://urayasu-ic.jp	You can also come to our office for consultation.
Inzai City	Free consultation counter for foreign residents Inzai City Hall	2364-2 Omori, Inzai City, Chiba Pref.	0476-33-4068										9:00~16:00	Third Wednesday of every month English *Other languages are available upon request.		*Appointments are required for consultations. Third Wednesday of every month
Shiroi City	Consultation counter for foreign residents Shiroi City Hall	1123 Fuku, Shiroi City, Chiba Pref.	047-401-5998	○	○	○	○	○					8:30~17:15	English *For other languages, the translation machine will support it.	https://www.city.shiroi.chiba.jp/	
Tomisato City	Tomisato City Foreigner's Support Desk	1st Floor, Tomisato City Hall Main Office Building 652-1 Nanae, Tomisato City, Chiba Pref.	0476-93-1117	○	○	○	○	○					9:00~17:00	English, Tagalog, Shinhara, Tamil, Easy Japanese *Services in other languages are provided by using interpretation apps.	https://www.city.tomisato.lg.jp/000012423.html	
Tokyo																
Tokyo Metropolitan Government	Tokyo Multilingual Consultation Navi	8F, Shinjuku NS Building, 2-4-1 Nishi-Shinjuku, Shinjuku-ku	03-6258-1227	○	○	○	○	○					10:00~16:00	English, Chinese, Korean, Portuguese, Spanish, Thai, Russian, Tagalog, Vietnamese, Hindi, Nepali, French, Indonesian, Myanmar	https://tabunka.tokyo-tsunagari.or.jp/english/soudan/navi.html	For the latest information on service hours, days, languages, please check the website.
	Foreign Residents' Advisory Center (FRAC)	3rd floor, North side of TMG No.1 Building, 2-8-1 Nishi-Shinjuku, Shinjuku-ku	03-5320-7744 (English) 03-5320-7766 (Chinese) 03-5320-7700 (Korean)	○	○	○	○	○					9:30~12:00 13:00~17:00	English (Monday to Friday) Chinese (Tuesday and Friday) Korean (Wednesday)	https://www.metro.tokyo.lg.jp/english/guide/guide01.html	
Minato City	Minato City Consultation Services for Foreign Residents	#304, 3rd floor, Minato City Hall, 1- 5-25 Shibakoen Minato-ku, Pref.	03-3578- 2524/2046	○	○	○	○	○					9:00~12:00 13:00~17:00	English *Chinese, Korean, Portuguese, Spanish, Thai, Russian, Tagalog, Nepalese, Vietnamese, Indonesian, Hindi, French (Interpretation services via videophone interpretation except English)	https://www.city.minato.tokyo.jp/kokusai/gaikokujinsoudan.html	Direct consultation in English available. For languages other than English, three-way calling with a remote interpreter is available.

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Tokyo																
Shinjuku City	Foreign Resident Advisory Corner (Shinjuku City)	1st floor, Shinjuku City Office 1-4-1Kabuki-cho, Shinjuku-ku, Tokyo Pref.	03-5272-5060 (English) 03-5272-5070(Chinese) 03-5272-5080(Korean)		○	○	○	○	○				9:30~12:00 13:00~17:00	English, Chinese, Korean *Videophone interpretation is available for other languages (see below)	http://www.foreign.city.shinjuku.jp/ip/sodan/sodan_1/	
	Foreign Resident Advisory Corner Shinjuku Multicultural Plaza	11th floor, Hygeia 2-44 -1 Kabuki-cho, Shinjuku-ku, Tokyo Pref.	03-5291-5171		○	○	○	○	○				10:00~12:00 13:00~17:00	English (1st, 3rd and 5th Wednesday, 3rd Fridays) Chinese (Tuesdays, Thursdays) Korean (Mondays P.M and Fridays) Thai, Nepalese (Tuesdays) Myanmarese (Thursdays) *Videophone interpretation is available for other languages (see below)	http://www.foreign.city.shinjuku.jp/ip/sodan/sodan_1/	Mondays: 13:00 to 17:00 Wednesdays: Open only on the 1st, 3rd, and 5th Wednesday of the month
	Shinjuku City Video Interpretation System	-				○	○	○	○	○				8:30~ From 9:00 8:30~17:00	English, Chinese, Korean, Spanish, Portuguese, Filipino, Nepali, Vietnamese, From 9:00 Thai, Hindi, Indonesian, Cambodian, Myanmarese, Malaysian From 10:00 French, Russian From 10:00 to 12:00 Ukrainian	http://www.foreign.city.shinjuku.jp/ip/benni/benni_23/
Koto City	Consultation counter for foreign residents Koto City Office	4 -11-28 Toyo, Koto-ku, Tokyo Pref.	03-3647-2364						○				13:00~16:00	Chinese	https://www.city.koto.lg.jp/101021/kurashi/komyunitei/kokusai/seikatsu/63.html	
Shinagawa City	Consultation counter for foreign residents on daily life affairs Shinagawa City Office	Citizens Counseling Room 3rd floor, Bldg. No. 3, Shinagawa City Office	03-3777-2000			○			○				9:00~17:00	English (2nd and 4th Tuesday) Chinese (2nd and 4th Thursday)		Reception is open until 16:30 .
Ota City	Multilingual Consultation Counter Global City Ota Cooperation Association (GOCA)	2nd Floor Ota International Exchange Center, 4-16-8 Kamata, Ota-ku	03-6424-4924		○	○	○	○	○				10:00~17:00	English (Monday, Tuesday, Wednesday, Friday) Chinese (Monday, Tuesday, Thursday, Friday) Tagalog (Monday, Friday) Nepali (Monday, Wednesday) Vietnamese (Thursday) *In addition to the languages listed above, there are other languages that can be supported. Please enquire.	https://www.ota-goca.or.jp/consultation/	First and third Sundays of the month, 13:00to 17:00. Lawyer consultations are available by prior appointment.
Suginami City	Foreign Residents' Advisory Corner, (Suginami City)	Reception desk No. 12, Administrative Consulting Dept., 1st floor, East Bldg, Suginami City Office 1-15-1 Asagaya-minami, Suginami-ku, Tokyo Pref.	03-3312-2111			○			○				9:00~12:00 13:00~16:00	English (Tuesdays A.M and Thursdays P.M) Chinese (Tuesdays P.M and Thursdays A.M)	https://www.city.suginami.tokyo.jp/guide/soudan/kuminsoudan/1095371.html	
	Support Desk for Foreign Residents, (Suginami City)	Reception desk No. 12, Administrative Consulting Dept., 1st floor, East Bldg, Suginami City Office 1-15-1 Asagaya-minami, Suginami-ku, Tokyo Pref.	03-3312-2111		○		○		○				9:00~16:00	English (every Monday from 13:00 to 16:00 / every Friday from 9:00 to 12:00) Chinese (every Monday morning / 1st, 3rd, 5th Friday from 13:00 to 16:00) Korean (2nd and 4th Fridays from 13:00 to 16:00) Nepali (1st and 3rd Wednesday of the month from 9:00 to 12:00.)	https://suginami-kouryu.org/greeting.html#2	Monday, Friday 9:00 to 12:00 13:00 to 16:00 1st and 3rd Wednesday of the month 9:00 to 12:00
Toshima City	City Resident Consultation Corner	4th floor, Main building, 2-45-1,Minamikebukuro,Toshima-ku	03-3981-4164		○	○	○	○	○	○	○		8:30~17:00 (Saturday and Sunday 9:00~17:00)	English : Monday and Wednesday 13:15~17:00 Chinese : Tuesday and Thursday 13:15~17:00	https://www.city.toshima.lg.jp/398/sodan/1507081107.html	

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday
Tokyo															
Kita City	Consultation service for citizens (consultation for foreign residents) Kita City Office	1-15-22 Ojihoncho, Kita-ku, Tokyo Pref.	03-3908-1101		○							13:00~16:00	Chinese (Every second and forth Tuesday of the month)	https://www.city.kita.tokyo.jp/ko/ko/kuse/koho/kocho/sodan.html	*Appointments are required for consultations.
Setagaya City	Consultation Service for Foreign Residents	1F, Setagaya General Branch Office, 4-22-33 Setagaya, Setagaya-ku, Tokyo	03-5432-2892	○	○	○	○	○				8:30~17:00	English, Chinese and 20 other languages	https://www.city.setagaya.lg.jp/m/okui/bunka/007/d00004008.html	Wed, Fri: English only
Nerima City	Consultation for foreign residents Nerima City Office	6-12-1 Toyotamakita, Nerima-ku, Tokyo Pref. (9th floor, Main Bldg, Nerima City Office)	03-5984-4333	○	○	○	○	○				13:00~17:00	English, Chinese (Monday to Friday) Korean (Friday only) Tagalog (Monday only)	https://www.city.nerima.tokyo.jp/kurashi/kokusai/gaikokugosoudan.html	
	Nerima Cultural Exchange Square Information Desk	3rd floor, 3-1-1 Higarigaoka, Nerima-ku, Tokyo Pref.	03-3975-1252	○	○	○	○	○	○	○	○	10:00~13:00	English (Tuesday, Thursday, Saturday) Chinese (Wednesday, Friday, Sunday) Korean (Monday) *Other languages may also be available (reservation required).	https://www.city.nerima.tokyo.jp/kurashi/kokusai/jouhoukouna.html	Saturday, Sunday, Holidays: 13:00 to 16:00
Katsushika City	Katsushika City Foreign Resident Advisory Service	Resident Counsultation Office, 2F, Katsushika City Office 5-13-1 Tateishi, Katsushika-ku	03-5654-8617	○								12:30~17:00	English, Chinese	https://www.city.katsushika.lg.jp/kurashi/1000061/1003798/1003866.html	reception ends 16:30 If national holiday falls on Monday, the service may be available on Tuesday.
	Katsushika City Administrative Scrivener Consultation on Immigration, Resident Status, Naturalization and Employment	Resident Counsultation Office, 2F, Katsushika City Office 5-13-1 Tateishi, Katsushika-ku	03-5654-8617					○				13:00~16:00	Japanese	https://www.city.katsushika.lg.jp/kurashi/1000061/1003798/1022199.html	Every 2nd Friday Not held on public holidays.
Edogawa City	Foreign Residents' Advisory Desk Edogawa City Office	Consulting room for citizens 2nd floor, Green Palace, 1-38-1 Matsushima, Edogawa-ku, Tokyo Pref.	03-5662-7684	○								13:00~16:00	English Chinese	https://www.city.edogawa.tokyo.jp/e009/kurashi/sodanannai/gaikokuijin.html	Every Monday (except national holidays)
Taito City	Residents' Consultation Office, Residents' Counseling Section	Residents' Consultation Office, Taito City Office 1F, 4-5-6 Higashi-Ueno, Taito-ku, Tokyo Pref.	03-5246-1025				○					10:00~12:00 14:00~16:00	Chinese (10:00~12:00 on the first, second and third Thursdays) English (10:00~12:00 on the first and third Thursdays) Korean (14:00~16:00 on the first and third Thursdays)	https://www.city.taito.lg.jp/kurashi/foreigner/sodan/sodan.html	
Hachioji City	Support Desk for International Residents Hachioji City	11th floor, Hachioji Tokyu Square 9-1, Asahicho Hachioji City, Tokyo Pref.	042-642-7091	○	○	○	○	○	○			10:00~17:00	English *support in 23 other languages, including Chinese and Spanish.	https://www.city.hachioji.tokyo.jp/kurashi/shimin/004/004/gaikokujinnosoudan/p021016.html	
Mitaka City	MISHOP Mitaka International Society for HO's Pitality	4th Floor, Mitaka City Chuo-Doori Town Plaza Bldg, 3-30-12 Shimorenjaku, Mitaka City	0422-43-7812	○	○	○	○	○	○			10:00~17:00	English (Monday to Saturday) *Other languages will be handled as much as possible with the cooperation of volunteer interpreters.	https://www.mishop.jp	closed on Sundays, national holidays, year end & New Year's
Machida City	Machida International Center	4-9-8 Haramachida, Machida City	042-722-4260		△		○		○			13:30~15:30	English, Chinese, Korean, Spanish, French, German, Arabic, Tagalog	https://www.machida-kokusai.jp/	Appointment needed on Tuesday, 5 days in advance
Hino City	Consultation Service for Foreign Residents	2nd floor Tamadairanomori Fureaikan, 2-9 Tamadaira, Hino City	042-843-4044	○	○	○	○	○				8:45~17:00	Easy Japanese *Other languages are supported using translation machines.	https://www.city.hino.lg.jp/shisei/profile/kokusai/1019356.html	Phone, email, and online consultations are also available. For more information, please visit our website.

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks			
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday		
Tokyo																	
Higashimurayama City	Diversity Promotion subsection, Citizen Consultation and Interaction section, Citizen Affairs department, Higashimurayama City office	1-2-3 Hon-cho, Higashimurayama City, Tokyo Pref.	042-393-5111	○	○	○	○	○					9:00~16:00	English (Monday, Wednesday, Thursday and Friday) Chinese (Monday through Friday) Korean (Monday, Tuesday, Thursday and Friday)	https://www.city.higashimurayama.tokyo.jp/shisei/kokusai/tabunka/soudan.html	Except from 12:00 to 13:00. Advance appointment is not required, but the counselor may not be available.	
Akiruno City	Citizen Consultation Section, Akiruno City Citizen Department Citizen Consultation Section	350 Ninomiya, Akiruno City	042-558-1216	○	○	○	○	○					8:30~17:15	English, Chinese, Korean, Italian, French, German, Russian, Spanish, Dutch, Portuguese, Swedish, Finnish, Danish, Norwegian, Polish, Turkish, Hungarian, Greek, Czech (Romanian), Arabic, Thai, Indonesian, Hindi, Vietnamese, Slovak *Languages in parentheses are for voice translation only.	https://www.city.akiruno.tokyo.jp/		
Nishitokyo City	Nishitokyo Multicultural and International Center	1st floor, ING Bldg., 5-6-18 Minami-cho, Nishitokyo City, Tokyo Pref.	042-461-0381	○	○	○	○	○					10:00~12:00 13:00~16:00	English (Monday through Friday) Spanish(Tuesday) Chinese (Wednesday, Friday) Korean (Thursday) *In addition to the above languages, 13 other languages are available via video call interpretation system.	https://www.city.nishitokyo.lg.jp/siseizyoho/multiculture/ntokiyotabunkakouseicenter.html		
Tama City	Life Consultation for Foreigners	Tama City International Center 7th floor, VITA Commune 4-72, SekidoTama City, Tokyo Pref.	042-355-2118				○						13:30~16:30	English Chinese *If you would like to consult in other languages, please contact us	https://www.city.tama.lg.jp/000002781.html	1st and 3rd Thursdays Please make a reservation by phone	
Kanagawa																	
Kanagawa Pref.	Multilingual Support Center Kanagawa	13th floor, Kanagawa Citizens Affairs Center, 2-42-2 Tsuruya-cho, Kanagawa-ku, Yokohama City.	045-316-2770	○	○	○	○	○					9:00~12:00 13:00~17:15	English (Monday to Friday) Chinese (Monday, Thursday) Tagalog (Monday to Friday) Vietnamese (Monday, Tuesday, Thursday, Friday) Spanish (Monday to Friday) Portuguese (Monday, Wednesday, Thursday, Friday) Nepali (Monday, Wednesday) Thai (Monday, Friday) Korean (Wednesday) Indonesian (Monday, Friday)	http://www.kifjp.org/kmlc		
	Kanagawa Plaza for Global Citizenship(Earth Plaza), Consultation Service for Foreigner	Information Forum, 2nd Floor, Kanagawa Plaza for Global Citizenship, 1-2-1, Kosugaya, Sakae-ku, Yokohama City	045-896-2895		○	○	○	○					9:00~12:00 13:00~17:00	English (1st, 3rd, and 4th Tuesday) Chinese (Thursday, 1st Tuesday) Korean (4th Thursday of the month) Spanish (Friday) Portuguese (Wednesday, 4th Friday) Vietnamese (3rd Tuesday, 1st to 3rd Friday)	https://www.earthplaza.jp/forum/consul/	Reception is open until 16:00. Legal (lawyer) consultation: 1st and 3rd Tuesday, 2nd Wednesday, 4th Thursday, 2nd and 4th Friday, 6 times a month You can also contact us via Messenger.	
	Educational Consulting for foreigners at Kanagawa Plaza for Global Citizenship (Earth Plaza)		045-896-2970(Japanese) 045-896-2972(Foreign language)			○	○	○	○	○				10:00~13:00 14:00~17:00	Tagalog (Tuesday) Portuguese (Wednesday) Chinese (Thursday and Saturday) Spanish (Friday) Vietnamese (Friday)	https://www.earthplaza.jp/forum/education/	Consulting Services are available by a pair of Japanese Coordinator and a supporter with foreign roots. Reception is open until 16:30 You can also contact us by email. You can also contact us via Messenger.
	Citizens' Voice/Counseling Center Kawasaki Kenmin Center	2F, Solid Square East Wing, 580 Horikawa-cho, Saiwai-ku, Kawasaki City.	044-549-0047					○						9:00~12:00 13:00~17:00	Vietnamese	https://www.earthplaza.jp/forum/kawasaki/	Reception is open until 16:00. You can also contact us via Messenger
	Citizens' Voice/Counseling Center Ken-o Region Prefectural Administration Center	1F, Atsugi Contract Office Building Main Building, 2-3-1 Mizuhiki, Atsugi City	046-221-5774	○	○	○								9:00~12:00 13:00~17:00	Spanish (Mondays and 3rd Wednesday) Portuguese (Tuesdays and 3rd Wednesday) Vietnamese (1st Monday)	https://www.earthplaza.jp/forum/atsugi/	Reception is open until 16:00. Legal (lawyer) consultation: 1st Monday and 3rd Wednesday of the month, twice a month You can also contact us via Messenger.
Yokohama City	YOKOHAMA Foreign Residents Information Center	Inside YOKE, 5F Yokohama International Organization Center, Pacifico Yokohama, 1-1-1 Minatomirai, Nishi-ku, Yokohama	045-222-1209	○	○	○	○	○	○				10:00~17:00	Japanese, English, Chinese, Korean, Vietnamese, Nepali, Indonesian, Tagalog, Thai, Portuguese, Spanish, Ukrainian	https://www.yokoinfo.jp	-Saturdays: Open on the 2nd and 4th Saturdays only, 10:00 to 13:00. You can also consult with us by e-mail.	

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Kanagawa																
Kawasaki City	Kawasaki City Consultation Corner for foreign residents.	Located in Kawasaki International Center, 2-2 Kizukigion-cho, Nakahara-ku, Kawasaki City Kanagawa Pref.	044-455- 8811(Exclusive number for counseling service)	○	○	○	○	○	○	○	○	○	9:00~17:00	English (Monday to Saturday) Chinese (Monday to Saturday) Korean (Tuesday, Thursday) Spanish (Tuesday, Wednesday) Portuguese (Tuesday, Friday) Tagalog (Tuesday, Wednesday) Vietnamese (Tuesday, Friday) Thai (Monday, Tuesday) Indonesian (Tuesday, Wednesday) Nepali (Tuesday, Saturday).	https://kian.or.jp/kic/soudan.shit.html	Consultations are available at the counter, by e-mail, and via Zoom (reservation required). The library is closed on Sundays, three times a year, and from December 29 to January 3.
Sagamihara City	Citizen Consultation Office, Sagamihara City Central Ward Office	1F, Main Office, 2-11-15 Chuo, Chuo-ku, Sagamihara City	042-769-8319	○	○	○	○	○					9:00~12:00 13:00~16:00	English (Monday, 3rd Wednesday) Chinese (Wednesday) Filipino (Tuesday) Vietnamese (Thursday) Spanish (Friday) Portuguese (Friday)	https://www.city.sagamihara.kanagawa.jp/kurashi/sodan/1006021.html	
	Citizen Consultation Office, Midori Ward Office, Sagamihara City	6F City Plaza Hashimoto, 6-2-1 Hashimoto, Midori-ku, Sagamihara City, Kanagawa Pref.	042-775-1773	○	○	○	○	○	○	○	○	○	9:00~12:00 13:00~17:00	English, Chinese, Filipino, Vietnamese, Spanish *Interpretation telephone service will be available	https://www.city.sagamihara.kanagawa.jp/kurashi/sodan/1006021.html	You can come to our office for consultation.
	Sagamihara City Minami Ward Office Citizen Consultation Office	3F, Minami-ku Joint Government Building, 5-31-1 Sagamiono, Minami-ku, Sagamihara City, Kanagawa Pref.	042-749-2171	○	○	○	○	○					9:00~12:00 13:00~17:00	English, Chinese, Filipino, Vietnamese, Spanish *Interpretation telephone service will be available	https://www.city.sagamihara.kanagawa.jp/kurashi/sodan/1006021.html	You can come to our office for consultation.
Yokosuka City	Consultation on living in Japan for foreign residents	Yokosuka International Association, 2F, Werk Yokosuka, 1-5 Hinode-cho, Yokosuka City	046-827-2166	○	○	○	○	○					9:00~17:00	English (Monday and Thursday, 9:00-12:00) Chinese (Tuesday, 10:00-12:00) Spanish (Wednesday, 9:00-12:00) Korean (Thursday 9:00-12:00) Portuguese (Friday, Reservations needed) Tagalog (Monday 9:00-12:00) Vietnamese (Monday 9:30-11:30) Nepali (Thursday 9:00-11:00)	http://www.via.jp/top/09katsudo/shien/seikatsusodan/sekatsusodan-top/seikatsusodan-top.html	Telephone reservation required for consultations in person. For other languages, please contact us.
Hiratsuka City	Hiratsuka City Foreign Citizens' Advice Desk	Room105, 1st floor, Hiratsuka City Hall, 9-1 Sengen-cho, Hiratsuka City	0463-25-2520	○	○	○	○	○					8:30~17:00	TV Interpretation (service hours vary depending on the language) English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai, French, Nepali, Russian, Hindi, Indonesian, Cambodian (Khmer), Burmese Interpreters 9:00 a.m. to 4:00 p.m. (except 12:00 a.m. to 1:00 p.m.) Spanish (Tuesday) Portuguese (1st and 3rd Wednesday of the month)	https://www.city.hiratsuka.kanagawa.jp/korvuj/page-c_00215.html	Consultation at our office only Consultation on immigration and status of residence (reservation required) The fourth Tuesday of every month. You can consult with a staff member of the Yokohama Branch Office of the Tokyo Regional Immigration Bureau about residence procedures, residence cards, etc.
Fujisawa City	Consultation Office for Foreign Residents	Citizen Counseling and Information Services Division, 4th floor of Fujisawa City Hall Main Building, 1- 1 Asahi-cho, Fujisawa City	0466-50-3568	○	○	○	○	○					8:30-12:00, 13:00-17:00	Spanish, Portuguese	https://www.city.fujisawa.kanagawa.jp/soudanc2-1/shise/kocho/shiminsodan/gaikokujin.html	Consultation appointment can be made during the following hours: 8:30-11:30, 13:00-16:00
	Consultation Office for Foreign Residents	2nd floor of Shonandai Culture Center, 1-8 Shonandai, Fujisawa City		○	○			○					8:30-12:00, 13:00-17:00	Spanish, Portuguese	https://www.city.fujisawa.kanagawa.jp/soudanc2-1/shise/kocho/shiminsodan/gaikokujin.html	Consultation appointment can be made during the following hours: 8:30-11:30, 13:00-16:00 Note: Face-to-face consultation only.
Hadano City	Hadano City Hall General Counter	1st floor, General Counter, Main Bldg., Hadano City Hall 1-3-2 Sakura-cho, Hadano City, Kanagawa Prefecture	0463-82-5111		○	○	○	○					9:00~16:00	English (Wednesday, Thursday) Spanish (Wednesday, Thursday) Portuguese (Tuesday) Chinese (Friday) Vietnamese (Friday)	https://www.city.hadano.kanagawa.jp	Friday: 9:00 to 12:00
Atsugi City	General Consultation Corner	1st floor, Main office, Atsugi City Hall, 3-17-17 Nakamachi, Atsugi City	046-223-1511	○	○	○	○	○					8:30~17:15	Multilingual translator 74 languages Volunteer Interpreter (Monday) 14:00 to 16:00, Spanish Foreigner Consultant (Thursday) 13:00 to 16:00, Spanish, Portuguese, English	https://www.city.atsugi.kanagawa.jp/	*Consultations with foreign counselors are available at the venue from 8:30 a.m. on the day of the event (about 6 people on a first- come, first-served basis).
Yamato City	Yamato International Association	1F, Betelgeuse North Building, 1-3- 17 Fukami-Nishi, Yamato City	046-265-6051	○	○	○	○	○					8:30~17:00	English (Tuesday-Friday) 9:00 to 12:00 and 13:00 to 17:00. Vietnamese (Tuesday) 9:00 to 12:00 and 13:00 to 16:00 Tagalog (Wednesday) 10:00 - 13:00 Chinese (Thursday) 10:00 - 13:00 Spanish (Friday) 9:00 to 12:00 and 13:00 to 17:00.	https://www.yamato-kokusai.or.jp	Spanish is available at the International and Gender Equality Division on the 2nd floor of City Hall on Tuesdays from 9:00 to 12:00 and 13:00 to 16:00.

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Kanagawa																
Ayase City	Citizen Activity Promotion Division, Ayase City Hall	Citizen Activity Promotion Division, 2nd Floor, Ayase City Hall, 550 Hayakawa, Ayase City, Kanagawa Prefecture	0467-70-5657 (Priority for telephone reservations)		○								8:30~17:00	public service interpreters: time9:00~13:00 Portuguese (1st and 3rd Monday) Vietnamese (1st Thursday) Spanish (1st and 3rd Friday) English (4th Friday) interpretation via video calls or over the phone: Vietnam, English, Portugal, China, Spain, Tagalog, Korea, Thailand translation using machine: In addition to video and telephone interpretation in eight languages, Laos, France, Russia, Khmer, Sinhalese, Mongolia, India, Myanmar, Hindi, Nepal, Ukraine, Indonesia, Germany, Italy, Malay, Arabia, Urdu, Netherlands, Denmark, Turkey, Hungary, Poland, Plain Japanese	https://www.city.ayase.kanagawa.jp/soshiki/shiminkatsudosuishinku/gaikokujinnohohe_gaikokujinnohatahe/13714.html	interpretation via over the phone:0467-70-5682(Ayase City Foreign Language Interpretation Call Center)
Yugawara Town	Foreign residents consultation	2-2-1, Chuo, Yugawara Town, Ashigarashimo-gun, Kanagawa Pref.	0465-63-2111		○	○	○	○	○				9:00~16:30	English, Italian, French, Spanish, Korean, Vietnamese	https://www.town.yugawara.kanagawa.jp/soshiki/17/16434.html	Applications are accepted until 16:00 by appointment only.
Aikawa Town	Aikawa Town Foreign Residents General Consultation Desk	251-1, Sumida, Aikawa Town, Aiko-gun	046-285-2111(extension number)3319		○	○	○	○	○				8:30~17:15	Portuguese, Spanish (13:15~16:30 on Mondays, Wednesdays, Thursdays, Fridays) Multiple languages are supported using translation machines. Monday through Friday 8:30 to 17:15. (72 languages available) Consultation reception is until 16:30.	https://www.town.aikawa.kanagawa.jp/	Multilingual translators are not available from 12:00 to 13:00.
Niigata																
Niigata Pref.	Multilingual Consultation Center	2nd Floor Bandajima Biru, 5-1 Bandajima, Chuo-ku, Niigata City	025-241-1881		○	○	○	○	○				10:00~17:00	English (Monday, Thursday, Friday) Chinese (Wednesday) Filipino (Monday) Thai (Tuesday) Spanish (Thursday) Portuguese (Thursday) Vietnamese (Tuesday) Russian (Monday through Friday) *Multiple languages are supported using translation machines and external interpretation service. (Monday through Friday)	http://www.niigata-ia.or.jp/foreign/	Consultation is available until 16:30. Consultation by e-mail and online(Zoom) are also available.
Niigata City	Consultation service in foreign languages	2F Cross Pal Niigata, 2086, 3-nocho, Ishizuecho-dori, Chuo-ku, Niigata City	025-225-2727		○	○	○	○	○				9:00~16:00	English (Tuesday, Friday) Chinese (Tuesday, Wednesday, Thursday, Friday, Saturday) Russian (Thursday) Korean (Tuesday, Friday) French (Monday, Thursday) *Services in other languages are provided by using interpretation apps.	https://www.nief.or.jp/	If you need an interpreter, you need to contact us in advance. Consultation is available in person or by e-mail. kyokai@nief.or.jp
Nagaoka City	Nagaoka City International Affairs Center, Chikyū Hiroba	1F, Nagaoka Civic Center 1F, 2-2-6 Ote-dori, Nagaoka City, Niigata Pref.	0258-39-2714		○	○	○	○	○				8:30~17:15	English, Chinese Vietnamese (10:30~13:30, on the 1st and 3rd Sunday) *Multilingual translation and interpretation services are available for other languages.	https://www.city.nagaoka.niigata.jp/kurashi/cate13/chikyuhiroba/	Saturday, Sunday, and holidays: 9:00 to 17:00. Interpreters may not be available on weekends and holidays due to shift work. Consultations are available in person, by email, and via Skype.
Kamo City	Consultation service for foreign residents Kamo City Hall	1st floor, Citizen Affairs Section, Kamo City Hall, 3-5 Saiwai-cho 2-Chome, Kamo City, Niigata Pref.	0256-52-0080 (extension number)11,112,114		○	○	○	○	○				8:30~17:15	English		Except from 12:00 to 13:00.
Itoigawa City	Consultation counter for foreign residents on daily life affairs, Itoigawa City Hall	4-3-1 Teramachi, Itoigawa City, Niigata Pref. (Beach Hall Magatama) (Citizens Affairs Section, Living Environment Dept., Itoigawa City Hall)	025-552-1511						○				10:00~12:00	Please inquire about supported languages.		For more information, please contact the Citizen's Life Section, Environmental Life Division, Itoigawa City Hall (025-552-1511).
Joetsu City	Joetsu City International Affairs Center, Foreigner Consultation Desk	2F, Shimin Plaza 2554 Tsuchihashi, Joetsu City, Niigata Prefecture	025-527-3615		○	○	○	○	○				10:00~17:00 Thursday 13:00~19:00	English (Thursday PM), Chinese (Monday through Wednesday, 17:00~19:00 on Thursday, Friday) Other languages are also available. If you need an interpreter, please contact us in advance. We also have an interactive translator machine available.	http://www.join-web.net/	For more information, please visit http://www.join-web.net/ Closed on the 3rd Wednesday of the month You can consult with us in person, by email, or by video call. Email address join0255273615@outlook.jp

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Toiyama																
Toiyama Pref.	Toiyama Foreign Resident Support Center	Toiyama International Center, 4F, Intec Building, 5-5 Ushijima Shinmachi, Toiyama City	076-441-6330	○	○	○	○	○					9:00~17:00	English, Chinese, Portuguese Vietnamese (Tuesday, Thursday) Korean (13:00~17:00 on Monday) Russian (13:00~17:00 on Tuesday) Telugu (13:00~17:00 on Monday)	http://www.tic-toiyama.or.jp/life/consultation.html	You can also come to our office for consultation.
Toiyama City	Toiyama City Foreign Resident Consultation Desk	3rd floor, CiC Building, 2-3 Shintomi-cho 1-Chome, Toiyama City, Toiyama Pref.	076-444-0642	○	○	○	○	○	○	○	○		10:00~21:00	*English, Chinese, Korean, Portuguese, German, French *Other languages may also be available for translation.	https://tca-toiyama.jp	Consultation is also available in person and by e-mail. Excluding days when the CiC building is closed
Takaoka City	Consultation for Foreign Residents	City Hall 7-50, Hirokoji, Takaoka City, Toiyama Pref.	-		○	○	○	○	○				*Monday & Tuesday 8:30~12:00, 13:00~17:15 *Wednesday to Friday 13:00~17:15	Portuguese (daily), Chinese (Wednesday from 14:00 to 16:00), Vietnamese (Monday from 8:30 to 12:00.) Other languages are supported by voice translators.	https://www.city.takaoka.toiyama.jp/kyodo/shise/koryu/foreignsou/dan.html	Consultations are available in person only.
Imizu City	Foreigner Help Desk	first floor, Imizu City office, 410-1, Shinkaihotsu Imizu City Toiyama Pref.	-		○	○	○	○	○				13:00~16:00	Monday - Urdu / English Tuesday - Chinese Wednesday - Vietnamese Thursday - Portuguese / Spanish / English Friday - Russian Other language support available with translation devices	https://www.city.imizu.toiyama.jp/guide/svGuideDtl.aspx?servno=45398	Consultations are available in person only.
Ishikawa																
Ishikawa Pref.	(Public Interest Incorporated Foundation) Ishikawa Foundation for International Exchange	3rd floor, Rifare Bldg., 1-5-3 Honmachi, Kanazawa City, Ishikawa Pref.	076-262-5932	○	○	○	○	○					9:15~17:15	English, Chinese, Korean, Portuguese, Russian *Interpretation apps 31 languages total, incl. English	https://www.ife.or.jp/english/foreigners/legal/index.html	For English, Chinese, Korean, Portuguese, Russian, Vietnamese, and Indonesian, a consultant will be available (in some cases, the consultant will not be available).
Komatsu City	Support Desk for Foreigners, Komatsu City Hall	Regional Development Division, 2F, Komatsu City Hall, 91 Komade-cho, Komatsu City	0761-24-8231	○	○	○	○	○					8:40~17:00	Portuguese (one resident interpreter), English, Chinese, Korean, Spanish, Portuguese, Vietnamese, Filipino, Thai, French, Nepalese, Hindi, Russian, Indonesian, Khmer, Myanmarese, Ukrainian (TV phone interpretation service)	https://www.city.komatsu.lg.jp/so-shiki/hatsuratsukuyoudou/gaikokujinjuuminshien/gaikoujinjuuminshien/8767.html	This is a consultation service for administrative procedures. For telephone consultations, Portuguese and English interpreters are available. Other telephone interpretation services are available in English, Chinese, Korean, Portuguese, Spanish, Nepali, Filipino, Hindi, Thai, Vietnamese, Russian, Indonesian, French, and Myanmarese.
	Komatsu International Association	Located in the Komatsu Machizukuri Koryu Center (Komatsu Civic Center for Town Development), 80-1, Otsu, Koderama-cho, Komatsu City, Ishikawa Pref.	0761-21-2226		○	○	○	○	○		○		*Monday to Friday 9:00~18:00 *Sunday 9:00~17:00	Portuguese *Other languages may also be available.	https://39kia.iimdofree.com	*Consultation service for general life issues **If you would like to set a specific date for the consultation, please call 0761-21-2226. Consultation by phone is also available. Please contact us first to make an appointment for a consultation.
Hakusan City	Hakusan City International Exchange Association	2, Furushiro-machi, Hakusan City	076-274-3371		○	○	○	○	○	○	○		9:15~18:00	English, Chinese. Please contact us for other languages.	https://hia-salon.jp/	You can also consult with us via email.
Nomi City	Citizen Service Section, Civic Life Department, Nomi City Hall	1110 Raimaru-machi, Nomi City, Ishikawa Pref.	0761-58-2213	○	○	○	○	○					8:30~17:15	*Multi-language support through telephonic interpretation service (13 languages)	https://www.city.nomi.ishikawa.jp/	
	Nomi City International Exchange Association	47 Yo, Terai-cho, Nomi City	0761-57-3751		○	○	○	○	○	○			9:15~18:00	English, Russian, Portuguese *in other languages available via videophone interpretation service (13 languages)	http://niea.iki-iki-nomi.net/	From April 1, 2024, there will be no *Multi-language support through telephonic interpretation service.
Uchinada Town	Citizen Service Department Uchinada Town Office	2-1 Daigaku 1-Chome, Uchinada Town, Kahoku-gun, Ishikawa Pref.	076-286-6701	○	○	○	○	○					8:30~17:15	*Multilingual support with translation software		Consultations can be done in person or by email.

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Fukui																
Fukui Pref.	Fukui Consultation Center for Foreign Residents	1F Fukui International Activities Plaza, 1-1, Houei 3-chome, Fukui City	0776-88-0062	○	○	○	○	○	○	○	○	○	9:00~18:00	English Chinese(Friday, Saturday) Portuguese (Saturday, Sundays) Vietnamese (Sunday) (Videophone and triphone interpretation) *English, Chinese, Portuguese, Vietnamese, Korean, Nepali, Tagalog, Thai, Spanish, Hindi, Myanmarse *Russian, French, Indonesian (weekdays only) (Telephone interpretation only) *Mongolian, Khmer, Ukranian(advance reservaiton only)	https://www.f-i-a.or.jp/en/plaza/	Mondays: Open only on the second Monday of the month Tuesdays and Thursdays: 9:00 to 20:00 Free Administrative Scrivener Consultation for Immigration and Residency Date & Time: First Saturday of every month, 13:00 to 16:00. Reservations required (*If a Saturday falls on a national holiday, it will be the second Saturday of the month) Free Legal Consultation Date and time: 3rd Saturday of every month, 13:00 to 16:00. Reservations required. Free Remote Legal Consultations Date and time: Once a month on Saturday, 13:00 to 16:00. Reservations required. FAX :(0776) 28-8818
	Fukui Foreigner Consultation Reinan Center	2F Aquatom, 2-2-4 Kagura-cho, Tsuruga City	0770-21-3455		○	○	○	○	○	○	○		9:30~18:00	English (Videophone and triphone interpretation) *English, Chinese, Portuguese, Vietnamese, Korean, Nepali, Tagalog, Thai, Spanish, Hindi, Myanmarse *Russian, French, Indonesian, Ukranian (advance reservation only) (weekdays only) (Telephone interpretation only) *Mongolian, Khmer	https://www.f-i-a.or.jp/en/reinan/	Thursday: 9:30 to 20:00 Sunday: Open only on the 1st and 3rd, 12:00 to 18:00 Free Administrative Scrivener Consultation for Immigration and Residency Date and time: As needed (reservations required) Free legal consultation Date and time: Anytime (reservation required) FAX (0770)21-3441
Echizen City	Echizen Multicultural Counseling Center One-Stop Center	1st floor, Echizen City Hall 1-13-7 Fuchu, Echizen City, Fukui Pref.	0778-22-3396	○	○	○	○	○					8:30~17:15	Portuguese (daily) 8:30 to 17:15. Chinese (daily) 8:30 to 17:15. Vietnamese (Tuesdays and Thursdays) 9:00 to 16:45. *English, Chinese, Korean, Portuguese, Spanish, Tagalog, Vietnamese, Thai, French, Nepali, Hindi, Russian, Myanmarse Indonesian, Malay(Videophone and triphone interpretation). *Ukranian(advance reservation only)	http://www.city.echizen.lg.jp/office/050/130010/gaikokuin/onestopcenter.html	Please call the office in advance to confirm the availability of the consultation room. You can also consult with us by e-mail. *Free Nagoya Regional Immigration Services Bureau consultation Date & Time: 4th Thursday of every month, 11:00-16:00 *Free administrative scrivener consultation Date & Time: 3rd Thursday of every month, 10:00-16:00 Tel: (0778)22-3396
Sakai City	Sakai City Support Desk for Foreign Residents	1-1 Shimo-shinjo, Sakai City	0776-50-3010	○	○	○	○	○					8:30~17:15	Interpretation apps 72 languages total, incl. English		
Yamanashi																
Yamanashi Pref.	Yamanashi Consultation and Support Center for Foreign Residents	Yamanashi International Center for Multiculturalism and Inclusivity 1-2-2 Asake, Kofu City, Yamanashi Pref.	055-222-3390		○	○	○	○	○				9:00~17:00	English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Thai, French, Nepali, Hindi, Russian, Indonesian, Khmer, Burmese, Ukranian, Tagalog, German, Italian Malay, Mongolian, Sinhalese, Bengali	https://www.yia.or.jp/wordpress/?page_id=1905	For any languages, you can either use our tablet or call the telephone interpretation services for help. *Free Consultation with a Certified Administrative Procedures Legal Specialist Availability Tuesday-Thursday (9am-5pm) *Free Legal Consultation for Foreign Residents 1st Wednesday of every month, 6:30pm-9pm 3rd Saturday of every month, 1pm-4pm *Appointments are required: 055-222-3390
Kofu City	Consultation counter for foreign residents Kofu City Hall	Reception desk No. 10, Citizens Dept., Kofu City Hall, 18-1 Marunouchi 1-Chome, Kofu City, Yamanashi Pref.	055-237-5359	○	○	○	○	○					9:00~16:00	English, Chinese, Korean *Other languages are supported by voice translators.		We do not accept consultations via email.

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday	
Yamanashi																
Minami-Alps City	Minami-Alps International Exchange Association	471-8 Ogasahara, Minami-Alps City, Yamanashi Pref.	055-280-8345	○	○	○	○	○					8:30~17:15	English	http://maiea.org/	You can also consult with us via email.
Chuo City	Consultation Service for Foreign Residents	Chuo City Hall Main Building, 301-1, Usui-Ahara, Chuo City	055-274-8541	○	○	○	○	○					8:30~17:15	Portuguese, English, Spanish *Languages other than the supported languages are supported by multilingual tablets.		
Nagano																
Nagano Pref.	Nagano Prefecture Intercultural Consultation Center	3rd floor, Monzenplaza, 1485-1 Shindencho, Nagano City	026-219-3068 080-4454-1899	○	○	○	○	○	○				10:00~18:00	Chinese, Portuguese, Tagalog, Korean, Vietnamese, Thai, English, Indonesian, Spanish, Nepalese, Malay, Myanmar, French, Khmer, German	https://www.naganoken- tabunka-center.jp/	Wednesday: 1st and 3rd Wednesday off Saturday: 1st and 3rd Saturday only
Nagano City	Nagano City International Exchange Corner	3rd floor, Monzen Plaza, 1485-1 Shindencho, Nagano City, Nagano City, Nagano Pref.	026-223-0053	○	○	○	○	○	○				10:00~18:00	English (every day), Chinese (every day), Tagalog (1st Tuesday, 13:00 to 16:00), Vietnamese (2nd Tuesday, 13:00 to 16:00), Thai (4th Tuesday, 13:00 to 16:00) Other languages may also be available.	https://kokusai.sakura.ne.jp	Wednesdays: Closed on the 1st and 3rd Wednesday of the month You can also consult with us by e-mail.
Matsumoto City	Matsumoto City Multicultural Plaza	M-Wing 3rd Floor, 1-18-1, Chuo, Matsumoto City	0263-39-1106	○	○	○	○	○	○				10:00~18:30	English (Monday, Tuesday, Thursday, Friday, 4th Saturday) Chinese (1st, 3rd Wednesday, Thursday, 2nd Saturday) Portuguese (Thursday, 3rd Saturday) Thai (Monday or Saturday) *In Other languages are supported by translation applications.	https://www.city.matsumoto.naga no.jp/soshiki/6/4162.html	Excluding the 2nd and 4th Wednesday of the month Thursday: 10:00 to 21:00 Saturday: 9:00 am to 5:00 pm Consultation by e-mail is also available.
	Consultation service in Portuguese Matsumoto City Hall	3-7 Marunouchi, Matsumoto City, Nagano Pref.	0263-33- 0001 (direct communication)	○	○	○	○	○					9:30~15:30	Portuguese		
Ueda City	General Information Counter for foreign residents Ueda City Hall	1-11-16 Ote, Ueda City	0268-75-2245	○	○	○	○	○					9:00~17:00	Chinese, Portuguese, English, Spanish Vietnamese (Monday, Wednesday, Friday 9:00 to 16:00)	https://www.city.ueda.nagano.jp	You can also consult with us via email.
Okaya City	Consultation counter for foreign residents, Okaya City Hall	1st floor, Former City Hall Bldg., 8- 1 Saiwai-cho, Okaya City, Nagano Pref.	0266-24-3226 Fax:0266-24- 3229	○	○	○	○	○					9:00~16:00	English (Monday through Friday, 9:00 to 16:00) Chinese (Tuesday 9:00-16:00) Portuguese (Wednesdays 9:00 to 15:00)	https://www.oiea.jp	You can also consult with us by e-mail (oiea@oiea.jp) Fax:0266-24-3229
Iida City	Consultation counter for foreign residents in native languages Iida City Hall	Located in the Iida City Hall, 2534 Ohkubo-cho, Iida city, Nagano Pref.	0265-22-4511 (extension number5101)	○	○	○	○	○					13:00~17:00	Chinese (Monday, Tuesday, Thursday, Friday) English, Tagalog (Wednesday, Friday) Portuguese (Tuesday, Thursday)	https://www.city.iida.lg.jp	Thursday 9:00 to 12:00, 13:00 to 17:00
Suwa City	Consultation counter for foreign residents in native languages Suwa City Hall	1-22-30 Takashima, Suwa City, Nagano Pref.	0266-52-4141 090-1473-8423	○	○	○	○	○					9:00~17:00	Portuguese	https://www.city.suwa.lg.jp/soshi ki/7/36668.html	Closed on national holidays You can also consult with us via email.
Komoro City	Consultation counter for foreign residents in dealing with their daily lives Komoro City Hall	3-3 Aioi-cho 3 Chome, Komoro City, Nagano Pref.	0267-22- 1700 (extension number2311)	○	○	○	○	○						English, Chinese, Portuguese, Thai	https://www.city.komoro.lg.jp/offi cial/kurashi/teetsuzuki/shiminkyo o/inkenseisaku/danijokyodosanka ku.tabunkakvosei/9153.html	You can call to make an appointment You can consult with us via email at seisaku@city.komoro.nagano.jp
Komagane City	Consultation counter for foreign residents in native languages Komagane City	20-1 Akasu-machi, Komagane City, Nagano Pref.	0265-83-2111	○	○	○	○	○					8:30~17:15	English, Chinese (as needed), Portuguese (Monday 13:00 to 17:00, Wednesday 8:30 to 12:00)		*Prior reservation required for Chinese language consultation. English is handled by city staff.

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday
Nagano															
Chino City	Consultation counter for foreign residents in native languages Chino City	Meeting room, 7th floor, Chino City Hall, 2-6-1 Tsukahara, Chino City, Nagano Pref./ Yui-WORK-CHINO.2-5-45 Tsukahara,Chino City,Nagano Pref.	0266-72-2101(extension number232)									10:00~16:00	Portuguese・Chinese(10:00~16:00 on 3rd Thursday) Vietnamese(15:00 ~ 16:00 on 3rd Saturday) Japanese(10:00~16:00 on 3rd Thursday, 15:00~16:00 on 1st, 3rd, 4th, 5th Saturday and 2nd Sunday)	https://www.city.chino.lg.jp	Reservation required for the consultation in Vietnamese.
Shiojiri City	Shiojiri City foreign citizens consultation counter Civic Affairs Section Citizen Affairs Life Division, Shiojiri City Hall	3-3 Daimon Nanaban-cho, Shiojiri City, Nagano Pref.	0263-52-0280 (extension number1196)	○	○	○	○	○				8:30~17:00	English * Languages other than English are supported by a translation application and plain Japanese	https://www.city.shiojiri.lg.jp/sos/hiki/13/8225.html	
Saku City	Saku City Consultation Service for Foreign Residents	3056 Nakagomi, Saku City, Nagano Pref.	0267-88-8460	○	○	○	○	○				8:30~17:15	Thai (Wednesday from 13:00 to 17:00) Chinese (Monday from 13:00 to 17:00) Portuguese (Thursday 9:30 to 13:30.) ※Other languages may be supported by a translator.		Please contact us in advance if you need help outside of the opening days. You can also consult with us by e-mail.
Chikuma City	Lifelong Learning Division Board of Education, Chikuma City Hall	2-1, Kuisseke, Chikuma City	026-273-1111(extension number4113)	○	○	○	○	○				8:30~17:15	English		
Toumi City	Safety Section Consumer & Environment Protection Department Citizen Affairs Division Toumi City Hall	281-2 Agata, Toumi City, Nagano Pref.	0268-64-5896	○	○	○	○	○				9:00~16:00	Portuguese, Spanish *Other languages may be supported by translators.		You can also consult with us via email Email address: seikan@city.tomi.nagano.jp
Azumino City	Consultation desk for foreign residents	6000 Toyoshina, Azumino City, Nagano Pref.	0263-71-2088 090-4884-2000	○	○	○	○	○				9:00~12:00 13:00~17:00	English, Chinese and Portuguese *Other languages may be supported by translators.	https://www.city.azumino.nagano.jp/soshiki/5/104505.html	If you have any problems or questions concerning daily life or city procedures, please consult with us. With English, Chinese and Portuguese speaking staff, video interpretation, etc., we can support in 20 languages and Easy Japanese.
Minamimaki Village	Resident Division 1st Floor Counter	1051 Oaza Uminokuchi, Minamimaki Village, Minamisaku-gun	0267-96-2211	○	○	○	○	○				8:30~17:15	*Interpretation apps 72 languages total, incl. English		
Shimosuwa Town	Consumer&Environment Protection Section, Consumer&Environment Protection Department, Shimosuwa Town Hall	4613-8 Shimosuwa Town, Suwa-gun, Nagano Pref.	0266-27-1111(extension number143)	○	○	○	○	○				8:30~17:15	Chinese		*Appointment required for consultation.
Tatsuno Town	Tatsuno Town Foreigner Consultation Desk	1 Chuo, Tatsuno Town	0266-41-1111	○	○	○	○	○				8:30~17:15	English Portuguese (available on Wednesdays and as needed) *Other languages are available through translation machine.	https://www.facebook.com/tatsunoforeignresidentslove	*On the 1st and 3rd Wednesday of the month, a support staff is present from 5:00pm to 7:00pm for consultations. *Consultation with our support staff is available by phone at any time. 080-9201-9661
Minowa Town	Consultation counter for foreign residents on daily life affairs Minowa Town Office	10298 Naka Minowa, Minowa Town, Kamiina-gun, Nagano Pref.	0265-79-3111	○	○	○	○	○				8:30~17:00	English, Portuguese, Spanish *Other languages are available through translation machine.		
Takamori Town	Welfare Section, Health and Welfare Department Takamori Town Hall	Takamori Town Hall, 2183-1 Shimoichida, Takamori Town, Shimoina-gun, Nagano Pref.	0265-35-3111	○	○	○	○	○				8:30~17:15	Japanese only		
Achi Village	Project to establish a section of PR and consultation service for foreign residents Achi village Office	483 Komaba, Achi Village, Shimoina-gun, Nagano Pref.	0265-43-2220		○			○				Tue 18:00~19:00 Fri 11:00~14:00	Chinese (Tuesday, Friday)		

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Nagano																
	Shimojo Village	Multicultural symbiosis comprehensive consultation counter Shimojo village Hall	8801-1 Mutsuzawa, Shimojo Village, Shimoina-gun, Nagano Pref.	0260-27-2311	○	○	○	○	○				8:30~17:15	English		You can also consult with us by e-mail sjshomu@vill-shimojo.jp
	Hakuba Village	General Affairs Section, Hakuba Village Office	7025 Hokujo, Hakuba Village, Kitazumi-gun, Nagano Pref.	0261-72-5000	○	○	○	○	○				8:30~17:15	English		
Gifu																
	Gifu Pref.	Gifu International Center	2nd floor, Gifu Chunichi Bldg. 1-12 Yanagase-dori, Gifu City, Gifu Pref.	058-263-8066	○	○	○	○	○				9:30~16:30	English, Chinese, Portuguese, Tagalog, Vietnamese *Other languages are also available through telephone interpretation.	http://www.gic.or.jp	Mental health counseling, administrative and immigration counseling are also provided on a regular basis (reservations required).
	Gifu City	Consultation counter for foreign residents	Multicultural Plaza, 1st floor, "Minna no Mori" Gifu Media Cosmos 40-5 Tsukasa-machi, Gifu City, Gifu Pref.	058-263-1741	○	○	○	○	○	○	○		10:00~16:00	English Chinese (Tuesday, Wednesday) Tagalog Portuguese (Monday, Thursday) Vietnamese (Thursday)	http://www.con.aitai.ne.jp/~pk370/0cc/index.htm	*Excluding 12:00 to 13:00. *Please inquire for language support. *Closed on the last Tuesday of every month
	Ogaki City	Town Planning Promotion Section Ogaki City Hall	2-29 Marunouchi, Ogaki City, Gifu Pref.	0584-47-8562	○	○	○	○	○				8:30~17:15	Portuguese (Monday to Friday) English (Monday to Thursday) Chinese (Friday, 9:00 to 17:00) *Other languages are available through translation machine.	https://www.city.ogaki.lg.jp/soshiki/3-1-0-0-0-29.html	
	Takayama City	Overseas Strategy Division, Takayama City Hall	18 Hanaokamachi 2 Chome, Takayama City, Gifu Pref.	0577-35-3346	○	○	○	○	○				8:15~17:15	English, Chinese		Excluding 12:00 to 13:00 Phone reservation required for consultations in person. Consultation by e-mail is also available.
	Minokamo City	One-Stop Consultation Service for Foreigners	1st floor Noritake Building, 1752-1 Ota-cho, Minokamo City	0574-42-6262	○	○	○	○	○				8:30~17:15	Portuguese, Tagalog, English *Other languages are supported using translation machines.	https://www.city.minokamo.gifu.jp/shimin/contents.cfm?base_id=15314&mi_id=4&k1_id=13&g2_id=93#guide	
			3431-1 Ota-cho, Minokamo City	0574-25-2111	○	○	○	○	○				8:30~17:15	Portuguese, Tagalog, English *Other languages are supported using translation machines.		
		Consultation Service for Foreign Residents (Specified nonprofit corporation Bridge)	3rd floor Ota park Building, Ota-cho, Minokamo City	0574-66-1256		○	○	○	○	○				9:00~16:00	Portuguese English (Translation only)	
	Kakamigahara City	Consultation services for foreign residents on daily life	International Exchange Salon,6F, Industry and Culture Center, 2-186 Nakasakura-machi, Kakamigahara City, Gifu Pref.	058-383-1417	○	○	○	○	○				8:30~17:15	Portuguese, English, Vietnamese	https://www.city.kakamigahara.lg.jp/life/soudan/1001795/1001794.html	
	Kani City	Consultation counter for foreigners (Kani City)	Hitozukuri Dept., Kani City Hall, 1 Hiromi 1-Chome, Kani City, Gifu Pref.	0574-62-1500	○	○	○	○	○				8:30~17:00	English, Portuguese, Filipino	https://www.city.kani.lg.jp/6452.htm	
		Consultation counter for foreigners (Kani City)	Kani Multicultural Symbiosis Center, 1185-7 Shimoedo, Kani City, Gifu Pref.	0574-62-1200	○	○		○	○	○				9:00~18:00	English, Portuguese, Filipino, Spanish (9:00 ~ 18:00 on Saturday, and in the afternoon on Monday, Tuesday, Thursday, and Friday)	http://freviakani.jp/
	Sakahogi Town	Sakahogi-cho Consultation Service for Foreign Residents	46-18 Torikumi, Sakahogi Town, Kamo-gun, Gifu Pref.	0574-66-2411	○	○	○	○	○				9:00~17:00	Portuguese		Except from 12:00 to 13:00 You can also consult with us by e-mail (gaikokujinshien@town.sakahogi.lg.jp)
	Toki City	Foreign Residents Support Desk	2101, Tokiguchi, Tokitsu-cho, Toki City, Gifu Pref.	0572-54-1111	○	○	○	○	○				8:30~17:00	English, Filipino (Translating device is available for other languages)	https://www.city.toki.lg.jp/kurashi/nonjapanese/1004329.html	

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday						
Shizuoka																	
Shizuoka Pref.	Shizuoka Assistance Center for Foreign Residents CAMELLIA	2th floor, Mizu no Mori Bldg, 14-1, Minami-chou, Suruga-ku, Shizuoka City, Shizuoka Pref.	054-204-2000	○	○	○	○	○						10:00~16:00	Japanese(Monday, Tuesday, Wednesday, Thursday and Friday) Portuguese (Tuesday, Friday) Filipino (Monday, Friday) English (Monday, Wednesday, Thursday and Friday) Chinese (Monday, Wednesday) Vietnamese (Tuesday, Thursday) Spanish (Tuesday, Friday) Indonesian (Wednesday, Thursday)	http://www.sir.or.jp/multiculture/adviser/detail/id=2634	You can also consult with us by e-mail and SNS Mail: sir07@sir.or.jp LineID: sirlinejp01 Skype: siradviser Messenger ID: @adviser.shizuoka Facebook Account: Adviser Shizuoka Fax: 054-202-0932
Shizuoka City	Shizuoka City Multicultural Consultation Center(Shimizu Ward Consultation Desk)	Shizuoka City International Association Shimizu Branch, 2F, Shizuoka City Hall Shimizu Branch Office, 6-8 Asahimachi, Shimizu-ku, Shizuoka City	054-354-2009	○	○	○	○	○						8:30~17:15	English Vietnamese (Monday) Portuguese, Spanish (Wednesday, Thursday) Nepali (8:30~12:30 on Tuesday) Filipino (13:00~17:15 on Tuesday) Chinese (13:00~16:00 on Thursday)	https://www.facebook.com/helpine.shizuokacity/?ref=embed_page	
	Shizuoka City Multicultural Consultation Center(Aoi Ward Consultation Desk)	Shizuoka City International Association, 17F, Shizuoka City Hall New Building, 5-1 Ote-machi, Aoi-ku, Shizuoka City	054-273-5931	○	○	○	○	○						8:30~17:15	English, Spanish Filipino (Thursday) Chinese (Friday)	https://www.city.shizuoka.lg.jp/00_002142.html	
	Shizuoka City Multicultural Consultation Center(Suruga Ward Branch Office)	Citizen Consultation Room, 3F, Suruga Ward Office, 10-40 Minamiyawata-cho, Suruga-ku, Shizuoka City,	054-287-8698	○										8:30~17:15	English		
Hamamatsu City	One-Stop Center for consultation service on general matters for multicultural symbiosis (Hamamatsu City)	4th floor, Create Hamamatsu, 2-1 Hayauma-cho, Naka-ku, Hamamatsu City, Shizuoka Pref.	053-458-2170	○	○	○	○	○	○	○	○			9:00~17:30	Portuguese, English, Filipino, Chinese, Spanish, Vietnamese, Indonesian *Languages available will vary depending on the day of the week. *Other languages may also be available.	https://www.hi-hice.jp/en/	
Numazu City	Regional Autonomy Division, Planning Department, Numazu City Hall	16-1 Miyuki-cho, Numazu City, Shizuoka Pref.	055-934-4717	○	○	○	○	○						8:30~17:00	English, Chinese, Spanish, Portuguese *Videophone interpretation (In part telephone interpretation) via tablet devices is available in the following languages. Vietnamese, Nepali, Filipino, Hindi, Thai, Indonesian, Myanmar, Russian, French, Korean, English, Chinese, Spanish, Portuguese, Mongolian, German, Italian, Khmer, Bengali, Malay and Sinhala		You can also consult with us via email.
Mishima City	Foreign Residents Support Center Mishima City Hall	5-5, Chuo-cho, Mishima City, Shizuoka Pref. (Foreign Affairs Division,2nd Floor, Chuo-cho Annex, Mishima City Hal)	055-983-2645	○	○	○	○	○						8:30~17:15	English (Tuesday through Friday) Chinese (Monday through Thursday) Other languages are supported by translators.	https://www.city.mishima.shizuoka.jp/ipn046282.html	You can also consult with us via email.
		4-47, Kitatamachi, Mishima City, Shizuoka Pref. (Residents' Affairs Advice Office, 1st Floor, Mishima City Hall)	055-983-2621												Portuguese (Monday, Thursday) Spanish (Tuesday, Friday) Other languages are supported by translators.		
Fujinomiya City	Counseling for Foreign Residents, Citizen Exchange Division Fujinomiya City Hall	150 Yumizawa-cho, Fujinomiya City, Shizuoka Pref.	0544-22-1246	○	○	○	○	○						8:30~17:00	Portuguese, Spanish		
Ito City	Ito Association for International Relations	2nd Floor, Ota BLDG. 3-4 Matsukawa-cho, Ito City, Shizuoka Pref.	0557-32-4666	○	○	○	○	○						10:00~17:00	English *Other languages are also available with prior notice.	http://iair-ito.org	Holidays are excluded. You can also consult with us by e-mail iair-ito@aquaplala.or.jp
Fuji City	Fuji International Lounge for Sharing (FILS)	20-1 Fuji-cho, Fuji City, Shizuoka Pref.	0545-64-6400		○	○	○	○	○	○				13:00~21:00	Chinese (Tuesday) English (Wednesday) Filipino (Thursday) Spanish (Friday, Sunday) Portuguese (Saturday and Sunday) Vietnamese (Sunday) *Other languages may also be available.	https://www.city.fuji.shizuoka.jp/machi/c1103/fmervo00000012pt.html	Saturday and Sunday: 10:00 to 18:00
	Consultation counter for foreign residents,	100-1 Nagatai-cho, Fuji City, Shizuoka Pref.	0545-55-2704	○	○	○	○	○						9:00~ 12:00 13:00~16:00	Portuguese Spanish	https://www.city.fuji.shizuoka.jp/machi/c1102/fmervo00000071e1.html	

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday
Shizuoka															
Iwata City	Foreigner Information Desk	3-1 Kounodai, Iwata City	0538-37-4785	○	○	○	○	○				8:30~17:15	【Translator】 English, Tagalog, Portuguese, Spanish, 【TV interpreter】 Chinese, Korean, Vietnamese, Thai, Nepali, French, Russian, Indonesian, Filipino, Burmese, Hindi	https://www.city.iwata.shizuoka.jp/kurashi/tetsuzuki/navami_soudan/gaikokujinsougou_soudan/1001617.html	Thursday: 8:30 to 19:00 Sunday: Open only on the second Sunday 8:30 to 12:00
Yaizu City	Promotion Division Yaizu City Hall	16-32 Honmachi 2-Chome, Yaizu City, Shizuoka Pref.	054-626-2191	○	○	○	○	○				8:30~17:15	English, Tagalog, and Visayan (Monday to Friday) Portuguese (Monday, Tuesday, Thursday, and Friday) Spanish (Monday, Wednesday, Thursday, and Friday) 17 languages other than those described above can be remotely interpreted by the use of a "Video Call Interpreter Tool"	https://www.city.yaizu.lg.jp/g01-006/006.html#tabunkakvoseisougosodan	For consultations in person, we recommend making an appointment by phone in advance.
Kakegawa City	Kakegawa City Consultation Service for Foreigners' Life Support	1-1 Nagaya 1 Chome, Kakegawa City, Shizuoka Pref.	0537-24-5595	○	○	○	○	○				9:00~16:00	English, Portuguese (Monday, Wednesday, Friday) 10:00 to 15:30.	https://kakegawa-life.com/	
Fujieda City	Yorozu consultation service, Fujieda City Hall	1-11-1 Okadayama, Fujieda City, Shizuoka Pref.	054-643-3318			○						13:30~16:00	Portuguese (2nd Wednesday of the month)	https://www.city.fujieda.shizuoka.jp	2nd Wednesday of the month (Office hours: 13:30 to 15:00.) Consultation by phone or e-mail is not available. Available only for the residents in Fujieda-city.
Gotemba City	Consultation service for foreigners Gotemba City Hall	Located in Citizens' Safety Dept., 483 Hagiwara, Gotemba City, Shizuoka Pref.	0550-82-8400	○	○	○	○	○				9:00~17:00	Portuguese, Spanish		Excluding 12:00 a.m. to 1:00 p.m.
Fukuroi City	Consultation Service for Foreign Residents	1-1-15, Araya, Fukuroi City	0538-43-8070	○	○	○	○	○				9:00~16:00	English Monday~Friday Chinese/ Wednesday Malay 10:00~13:00 on Thursday, 13:00~16:00 on Friday Spanish Monday~Friday Portuguese 13:30~16:30 on Monday, Tuesday, Wednesday, Thursday, 9:00~12:00 on 1st and 3rd Saturday of the month Vietnamese 9:00~12:00 on Monday, Tuesday, Saturday Filipino 9:00~12:00 on Saturday	http://harococo.com/	Saturday: 9:00 a.m. to 12:00 p.m.
Susono City	Citizens' Consultation Office, 1st floor (north side) Susono City Hall	1059 Sano, Susono City, Shizuoka Pref.	055-992-1111			○						9:00~12:00	Portuguese, Spanish	http://www.city.susono.shizuoka.jp/kurashi/5/1/3299.html	
Kosai City	General Desk For Foreign Residents	3268 Kibi, Kosai City, Shizuoka Pref.	053-576-1213	○	○	○	○	○				9:00~16:30	Portuguese (9:00~16:30) Spanish (9:00~15:30) *Other languages are available through online interpreter and translation machine.	https://www.city.kosai.shizuoka.jp/soshikiichiran/shiminka/kyodo/11/generaldesk/9709.html	
Izu City	Citizen Affairs Section, Izu City Office	38-2 Kodachino, Izu City, Shizuoka Pref. Kikugawa City Hall East Wing 2F	0558-72-9858	○	○	○	○	○				9:00~17:15	*Japanese only		
Kikugawa City	Consultation desk for foreign residents Kikugawa City Hall	61 Horinouchi, Kikugawa City, Shizuoka Pref.	0537-35-0925	○	○	○	○	○				8:15~17:00	Portuguese, Spanish (9:00~17:00.), English (8:15~12:00 on Tuesdays, Wednesdays, and Thursdays) English, Chinese, Korean, Thai, Russian, Vietnamese, Portuguese, Spanish, French, Tagalog, Nepali, Hindi, Indonesian (Television video interpretation) *Interpretation apps 74 languages total, incl. English		
Makinohara city	Makinohara City Assistance Desk For Foreign Residents	447-1 Shizunami Makinohara city	0548-23-0040	○	○	○	○	○				8:15~17:00	Portuguese *Multilingual tablet is available (14 languages)	https://www.city.makinohara.shizuoka.jp/soshiki/7/49541.html	
Yoshida Town	Yoshida Town Multicultural General Consultation Desk	1st Floor, Yoshida Town Hall, 87 Sumiyoshi, Yoshida-cho	0548-33-2136	○	○	○	○	○				8:15~17:00	English, Chinese, Portuguese, Spanish *For languages other than the above, voice interpretation equipment is available (55 languages).	http://www.town.yoshida.shizuoka.jp/1848.htm#BaseTable	Open only on the second Sunday of every month.
Shimizu Town	Shimizu Town Office Industrial Tourism Division	210-1, Doniwa, Shimizu town, Suntogun, Shizuoka Pref	055-981-8238			○						3rd Sunday and 3rd Wednesday after that Sunday: 9:30-12:30 Wednesday: 9:30-12:00 13:00-14:30	Portuguese, Spanish, English, Japanese	https://www.town.shimizu.shizuoka.jp	

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks			
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday		
Aichi																	
Aichi Pref.	Aichi Multicultural Center	1F, Sannomaru Annex Bldg. Aichi Prefectural Government 2-6-1 Sannomaru, Naka-ku, Nagoya City, Aichi Pref.	052-961-7902	○	○	○	○	○	○	○	○	○	○	10:00~18:00	Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepalese, Indonesian, Thai, Korean, Myanmar, Russian, Ukrainian(Mon, Wed, Thu)	http://www2.aia.pref.aichi.jp/sodan/sodancorner.html	
Nagoya City	(Public Interest Incorporated Association) Nagoya International Center	47-1 Nagono 1-Chome, Nakamura-ku, Nagoya City, Aichi Pref.	052-581-0100		○	○	○	○	○	○	○	○	○	9:00~19:00	English Portuguese, Spanish, Chinese (10:00~17:00)* Hangul (Korean script), Filipino (13:00~17:00 on Thursdays, Saturdays, Sundays) Vietnamese (13:00~17:00 on Wednesdays, Saturdays, Sundays) Nepalese (13:00~17:00 on Wednesdays, Saturdays, Sundays) Indonesian (13:00~17:00 on 1st and 3rd Wednesdays and Sundays) Thai (13:00~17:00 on 2nd and 4th Wednesdays and Sundays)	https://www.nic-nagoya.or.jp/	Open when holidays are not Mondays except from 12:00 to 13:00. *Chinese (Tuesday through Friday 13:00 to 17:00, Saturday and Sunday 10:00 to 17:00.)
Toyohashi City	Toyohashi City Consultation Service for Foreign Residents (Infopia)	Toyohashi International Association (Public Interest Incorporated Foundation) emCAMPUS EAST 2F, 2-81 Ekimae Odori, Toyohashi City	080-3635-0783 (Portuguese) 090-1860-0783(Other Languages)	○	○	○	○	○	○	○	○	○	○	9:00~17:00	Portuguese, English, Tagalog, Chinese.(Monday-Sunday) In the absence of a foreign counselor, or for other languages, videophone interpretation and telephone interpretation (both available in 15 languages) will be provided.	http://www.toyohashi-tia.or.jp/tia-new-infopia.html	Open when holidays fall on Saturdays and Sundays. You can consult with us in person or by e-mail E-mail: tia@tia.aichi.jp
	Toyohashi City Hall Foreign Residents' Consultation	Multicultural Society and International Affairs Division (East Wing 12F), Toyohashi City Hall, 1 Imahashi-cho, Toyohashi City	0532-54-8205(Portuguese) 0532-51-2023(English, Tagalog)	○	○	○	○	○	○	○	○	○	○	9:00~17:00	Portuguese English Tagalog (10:00~16:00 on Monday, Tuesday, Wednesday / 13:15~16:15 on Thursday, Friday) Machine translation available in 31 languages.	https://www.city.toyohashi.lg.jp/7413.htm	We can help you with procedures at city hall and consultations about city projects. You can also come to our office for consultation.
Okazaki City	Diversity Promotion Division	2nd floor, Okazaki City Hall 2-9, Jūbō-chō Okazaki City, Aichi Pref.	0564-23-6656	○	○	○	○	○	○	○	○	○	○	8:30~17:15	Portuguese, English Filipino,Chinese (8:30~16:15) *Other languages are also supported by telephone interpretation. (English, Chinese, Portuguese, Spanish, Korean, Thai, Vietnamese, Tagalog, French, Nepali, Hindi, Russian, Indonesian, Khmer, Myanmar, Ukrainian)	https://www.city.okazaki.lg.jp/1109/1103/1112/p019660.html	
	Libra International Community Center (Okazaki City)	3rd floor,71, 4-chōme, Kōsei-dōri nishi, Okazaki City, Aichi Pref.	0564-23-3148	○	○	○	○	○	○	○	○	○	○	9:15~17:00	English (Monday, Tuesday, Friday, Saturday, Sunday) Spanish (Thursday, Saturday, Sunday) Vietnamese (Monday, Tuesday, Friday)	https://www.city.okazaki.lg.jp/1500/1506/p012191.html	
Ichinomiya City	International Exchange Welcome Plaza	Located in Citizens Activity Support Center, 3rd floor, Owari-Ichinomiya Station Bldg., 1-2 Sakae 3-Chome, Ichinomiya City, Aichi Pref.	0586-85-7076										○	10:30~12:00	English, Italian	https://www.city.ichinomiya.aichi.p/ia/1012168.html	First Sunday of every month. No email or phone consultations
Seto City	Seto City Foreigner consultation desk	3F, Parti Seto, 45 Sakaemachi, Seto City	0561-88-2790		○	○								10:00~12:00 13:00~17:00	Spanish (Tuesdays) Portuguese (1st and 3rd Wednesday)	https://setocic.com/consulting_service/	
Handa City	Multicultural Corner	3F, 2-1, Toyo-cho, Handa City	0569-84-0609	○	○	○	○	○						8:30~17:15	Portuguese Vietnamese (Monday, Friday) *English, Chinese, Korean, Spanish, Filipino, Thai, French, Nepali, Hindi, Russian, and Indonesian (This service is available via videophone interpretation.)	https://www.city.handa.lg.jp/kurashi/shimin/tabunka/index.html	Wednesdays: 8:30 to 19:15. You can also consult with us via email.
Kasugai City	Kasugai City Citizens' Consultation Corner for Foreigners	5-44 Toriimatsu-cho, Kasugai City	0568-85-6620			○								9:00~12:00 13:00~16:00	English *Filipino (1st week) Portuguese (2nd and 4th week) Spanish (3rd week)		Wednesdays: Open only on the first through fourth Wednesdays. Other days of the week are available as needed.
Toyokawa City	Toyokawa Consultation Desk for Foreigners	1, 1-Chome Suwa, Toyokawa City, Aichi Pref.	0533-89-2158	○	○	○	○	○						8:30~17:15	Portuguese, English (daily) Chinese (Mon, Wed, Fri AM) Vietnamese (Mon, Tue, Thur 9:00-16:00 Wed, Fri 9:00-15:00) *Interpretation Service Portuguese, Spanish, English, Chinese, Korean, Vietnamese, Filipino, Thai, Nepali, Hindi, French, Russian, Indonesian, Myanmar, Khmer and Malaysia Ukrainian (advance reservation required)	https://www.city.toyokawa.lg.jp/saisei/kokusaikoryu/one-stop_desk.html	Phone consultations are available in Portuguese, Spanish, and English daily. Chinese and Vietnamese are only available when an interpreter is present.
Hekinan City	Hekinan City Foreigner Consultation Counter	1st Floor Hekinan City Hall, 28 Matsumoto-machi, Hekinan City	0566-95-5132	○	○	○	○	○						8:30~17:00	Portuguese, Vietnamese(Monday-Friday) In the absence of an interpreter, or for other languages, videophone interpretation and telephone interpretation (both available in 14 languages) will be provided.	https://www.city.hekinan.lg.jp/so-shiki/shiminkyoudou/chiiki/foreigner_consultation/18490.html	Except for 12:00 to 13:00.

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday						
Aichi																	
Kariya City	Consultation counter on daily life for foreign residents Kariya City House	Citizen Safety Dept.3F Kariya City Hall, 1-1 Toyo-cho, Kariya City, Aichi Pref.	0566-62-1058	○	○	○	○	○						8:30~17:15	Portuguese (Monday, Tuesday, Wednesday, Thursday) English, Tagalog (Monday, Tuesday, Thursday, Friday) Chinese (Tuesday, Wednesday, Thursday, Friday)	https://www.city.kariya.lg.jp/kurashi/soudan/1002896.html	Excluding 12:00 to 13:00. This is for Kariya citizens.
Toyota City	Toyota City Multilingual Service Desk	1st floor, South Building, Toyota City Hall, 3-60, Nishimachi, Toyota City, Aichi Prefecture	0565-34-6626	○	○	○	○	○						8:30~17:15	English, Chinese, Korean, Portuguese, Spanish (8:30~17:15), Vietnamese, Tagalog,Thai, Hindi, Indonesian, Nepalese,Burmese, Malay (9:00~17:15), Russian, French (10:00~17:15)	https://www.city.toyota.aichi.jp/kurashi/seikatsusodan/gaikoku/index.html	*Telephone consultations are available only at Toyota City Hall (main office buildings) in English, Chinese, Korean, Thai, Vietnamese, Indonesian, Malay, Tagalog, Nepalese, Burmese, Khmer, Portuguese, Spanish, French, German, Italian, Russian, Mongolian, Shinhalese, Hindi and Bengali (including three-way calling) from 8:30 to 17:15.
		Kamigo Branch Office, 5-1-1 Kamigo-cho, Toyota City	0565-21-0001														
		Sanage Branch Office, 70-1 Higashihata, Shigo-cho, Toyota City	0565-45-1211														
		Homi Branch Office 121-1 Shitanda, Homi-cho, Toyota City	0565-48-8006														
		Takaoka Branch Office, 51 Nagane, Takaoka-cho, Toyota City	0565-53-7779														
		Takahashi Branch Office, 2-1-1 Higashiyama-cho, Toyota City	0565-80-0077														
Anjo City	Anjo City Foreigner Chatting Room	Citizen's Division, Anjo City Hall, 18-23 Sakura-machi Anjo City	0566-71-2268 Multilingual Consultation Dial for Foreigners : 0566-71-2299	○	○	○	○	○						9:00~17:00	Portuguese (Mon, Tue, Thu, Fri 10:00-17:00) Filipino (Mon, Tue, Thu, Fri, 9:00 - 16:00.) Chinese (Mon, Wed, Thu, Fri 9:00 - 16:00) In the absence of an interpreter, or for other languages, videophone interpretation (available in 14 languages) and telephone interpretation (available in 21 languages) will be provided.	https://www.city.anjo.aichi.jp/	
Nishio City	Nishio City Foreigner consultation desk	22 Shimoda, Yorizumi-cho, Nishio City	0563-65-2383	○	○	○	○	○						8:30~17:15	Interpretation Vietnamese (8:30 - 17:00) Portuguese (9:00 - 13:00) TV telephone interpretation and Telephone interpretation Service *Portuguese, Spanish, English, Chinese, Korean, Vietnamese, Filipino, Indonesian, Thai, Nepali. (everyday) (Other languages may also be available.)	https://www.city.nishio.aichi.jp/kurashi/katsudo/kokusai/1003880.html	Telephone consultation in Vietnamese and Portuguese is also available.
Gamagori City	Foreigner consultation desk	Kyodomachidukuri Division, 1st Floor, Gamagori City Hall, 17-1 Asahi-machi, Gamagori City	0533-66-1179	○	○	○	○	○						8:30~17:15	English, Tagalog / Filipino *Other languages may be available through the interpretation system.	https://www.city.gamagori.lg.jp/unit/kyodo/gaikokuinsodan.html	Consultation by phone or email may also be possible.
Inuyama City	Inuyama City Free Consultation Service for Foreign Residents	36 Higashihata, Inuyama, Inuyama City, Aichi Pref.	0568-44-0343											13:00~16:30	Portuguese, Spanish (every Friday) Chinese, English, Tagalog (4th Friday of the month, February 2024 is the third Friday of the month).	https://www.city.inuyama.aichi.jp/kurashi/soudan/1000740.html	
Konan City	Fukura no Ie Konan City International Exchange Association	191 Furuwatari, Kochino-cho, Konan City, Aichi Pref.	0587-56-7390	○	○	○	○	○						10:00~15:00	English (Tuesday) Portuguese (Wednesday, Thursday) Spanish (Monday, Tuesday) Tagalog (Tuesday) Korean (Monday) Mongolian (Monday) Vietnamese (Friday) Chinese (Friday) *Other languages may also be available.	http://konan-ksi.com/	Except from 12:00 to 13:00.
Komaki City	Counseling Desk for Foreign Nationals, Komaki City Hall	Citizens Safety Dept., 2nd floor, Main Bldg., Komaki City Hall, 1 Horinouchi 3-Chome, Komaki City, Aichi Pref.	0568-76-1675	○	○	○	○	○						9:00~17:00	Portuguese, Spanish, English, Vietnamese	http://www.city.komaki.aichi.jp/admin/soshiki/shiminseikatsu/tabunakayousei/tabunkakayousei/soudan/5075.html	Except from 12:00 to 13:00. May not be available at all times
Inazawa City	Consultation service in Portuguese Inazawa City Hall	Consulting Room2, 1st floor, Inazawa City Hall, 1 Inabu-cho, Inazawa City, Aichi Pref.	0587-32-1146					○						13:00~16:00	Portuguese (1st and 3rd Friday of the month)	http://www.city.inazawa.aichi.jp/vent/sodan/1006023.html	

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday	
Aichi																
Shinshiro City	Consultation Service for Foreign Residents	115 Higashi Irifune, Shinshiro City, Aichi Prefecture	0536-23-7697	○	○	○	○	○					9:00~16:00	Japanese, Portuguese, Spanish * Multiple languages are supported using translation machines.	https://www.city.shinshiro.lg.jp/kanko/kokusai/tabunka/gaikokuinnsoudann.html	Except from 12:00 to 13:00
Obu City	Consultation services in foreign language, Obu City Hall	70 Chuo-cho 5-Chome, Obu City, Aichi Pref.	0562-45-6219	○	○	○	○	○					8:30~17:15	Consultation hours with interpreters are as follows (all hours are from 1:00 p.m. to 5:00 p.m.) English (daily) Portuguese (Every Wednesdays) Chinese (2nd Wednesday of the month) Vietnamese (4th Wed)	https://www.city.obu.aichi.jp/foreigners/index.html	The office is open on Wednesdays from 8:30 to 19:15. In the absence of an interpreter, translation tools are available.
Chita City	Consultation counter for foreign residents Chita City Hall	Citizens Consulting Room, Chita City Hall, 1 Midori-machi, Chita City, Aichi Pref.	0562-36-2648	○	○		○	○					9:00~16:00	Portuguese (Monday, Thursday, Friday) Spanish (Tuesday)	https://www.city.chita.lg.jp	Thursday and Friday : 9:00 - 12:00 Monday and Tuesday 9:00 to 16:00 .(except 12:00 to 13:00 .) No appointment is necessary for consultations at the office. Consultation by phone is also available.
Chiryu City	Chiryu City Moyaiko House (Multicultural Symbiosis Center)	Room No. 3, Bldg. 74, Chiryu Housing Complex, 2 Showa 9 Chome, Chiryu City, Aichi Pref.		○									(Monday) 9:00~12:00 (Saturday) 9:00~13:00	Portuguese and 14 other languages	https://www.city.chiryu.aichi.jp/	
	Chiryu City Consultation Service for Foreign Residents	3-1, Hiromi, Chiryu City, Aichi Pref.	0566-95-0114	○	○	○	○	○					8:30~17:15	Portuguese, Spanish and 13 other languages	https://www.city.chiryu.aichi.jp/	
Takahama City	General counter (1st floor, Citizen Affairs Counter), Takahama City Hall	1-2 Aoki-cho 4-Chome, Takahama City, Aichi Pref.	0566-52-52-1111	○	○	○	○	○					8:30~17:15	Vietnamese Portuguese Other languages may also be available.		
	Multicultural Community Center	4-5-26 Aoki-cho, Takahama City, Aichi Pref.	0566-52-1111		○	○	○	○	○				9:00~16:00	English, Portuguese, Indonesian, Vietnamese and 61 other languages	https://multicultural-community-takahama.org/	
Iwakura City	Foreigner Support Desk	Citizen Contact Section, 1st Floor, Iwakura City Hall, 1-66 Sakae-cho, Iwakura City	0587-38-5040	○	○	○	○	○					8:30~17:00	Portuguese, Spanish *Other languages can be handled with a translator. (74 languages)		
Toyoake City	Toyoake City Foreign Residents Chatting Classroom	Citizen's Division, Toyoake City Hall, 1-1, Komochimatsu, Shindencho, Toyoake City	0562-92-8306 0562-85-1031 (for foreigners)	○	○	○	○	○					9:00~17:00	(Interpreters available) Portuguese (9:00 to 17:00) (Telephone interpretation service) Portuguese, Vietnamese, English, Chinese, Spanish, Korean, Nepali, Indonesian, Filipino, Thai, Russian, Hindi, French In addition, we always have tablet terminals (translators) that can handle 31 languages.	https://www.city.toyoake.lg.jp/13924.htm	
Nisshin City	Nisshin City(Nisshin International Association)Counseling for Foreign Residents	277-1 Nakajima kaniko-cho, Nisshin City, Aichi Pref.	0561-73-1131	○	○	○	○	○					9:00~12:00 13:00~16:00	English, Chinese, Korean, Portuguese, Spanish	http://www.me.ccnw.ne.jp/nia-nisshin/	
Kitanagoya City	Kitanagoya City International Association	4F, Kitanagoya City Office West Building, 15 Nishinoho Shimizuda, Kitanagoya City	0568-22-1111 (extension number2400)	○	○	○	○	○					9:00~17:00	Japanese *Other languages can be handled with a translator.(74 languages)	https://kitanagoya-factbook.jp/	
Miyoshi City	Citizen Section, Miyoshi City Hall	Citizen Section, 1F Miyoshi City Hall, 50 Kosaka, Miyoshi-cho, Miyoshi City	0561-32-8012	○	○	○	○	○					9:00~12:00 13:00~16:00	Portuguese *We also have tablets (translators) that can handle 31 other languages.	https://www.city.aichi-miyoshi.lg.jp/shimin/s-gaikokuin.html	Monday, Tuesday : 13:00 - 16:00 Wednesday and Thursday, Friday : 9:00 - 16:00(except 12:00 to 13:00.)
Togo Town	Community & Safety Department	1st floor, Togo Town Hall, 1 Aza Haneana, Oaza Haruki, Togo Town	0561-38-3111	○				○					9:00~16:00	English, Portuguese	https://www.town.aichi-togo.lg.jp/soshikikarasagasu/anzenanshinka/gyomuanna/4/tsuuyaku_honyaku/3089.html	
Kota Town	Kota Town Consultation Service for Foreigners Citizen Section, Miyoshi City Hall	3rd Floor, Kota Town Hall, 1-1 Aza Motobayashi, Oaza Hishiike, Kota Town	0564-62-1111 (extension number331)	○	○	○	○	○					8:30~17:15	Portuguese (10:00~17:00) *Other languages are also supported by telephone interpretation and translation machines.		Excluding 12:00 to 13:00. Excluding holidays Three-way interpretation via telephone available (19 languages) Translation machine available (74 languages)

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Mie																
Mie Pref.	Mie Consultation Center for Foreign Residents (nicknamed "MieCo")	3F, UST-TSU, 700 Hadokoro-cho, Tsu City	080-3300-8077	○	○	○	○	○					9:00~17:00	English, Chinese, Korean, Vietnamese, Nepalese, Indonesian, Filipino, Thai, Portuguese, Spanish *Other languages may also be available.	http://www.mief.or.jp/jp/helpdesk.html#takengo	
Tsu City	Tsu City Consultation Service for Foreign Residents	3rd floor, Tsu City Hall, 23-1, Nishimaranouchi, Tsu City	059-229-3102	○	○	○	○	○					8:30~17:15	English, Portuguese, Spanish, Filipino, Chinese, Korean (daily) Vietnamese, Indonesian, Thai, Russian, and French (from 10:00.) Nepalese and Hindi (from 11:00.) Myanmarese (Monday, from 9:00.)	https://www.info.city.tsu.mie.jp/www/contents/1591595378024/index.html	Except 12:00 to 13:00. Consultation by phone is also available. (English, Portuguese, Spanish, Filipino)
Mie																
Yokkaichi City	Yokkaichi City Multicultural Coexistence Promotion Office	5th floor of Yokkaichi City Hall, 1-5 Suwacho, Yokkaichi City.	059-354-8114	○	○	○	○	○					8:30~17:15	Portuguese, Spanish *Other languages are also available through our telephonic interpretation service. (English, Chinese, Korean, Vietnamese, Filipino, Thai, Nepalese, Hindi, Indonesian, French, Russian)	https://www.city.yokkaichi.lg.jp/www/genre/1000100000218/index.html	
Suzuka City	International Exchange Office, Suzuka City Citizens Relations Section	1-18-18 Kanbe, Suzuka City, Mie Pref.	059-382-9058	○	○	○	○	○					8:30~17:15	Portuguese, Spanish, English, Chinese, Korean *Filipino, Thai, Nepali, Hindi, Vietnamese (9:00~17:15) *French, Russian (10:00~17:15) *Indonesian (9:00~17:00)		*Interpreters will be available for Portuguese and Spanish. *Interpretation services are available for Portuguese and Spanish. Interpretation is also available for Portuguese and Spanish through tablet devices. Except 12:00 to 13:00.
Nabari City	Nabari City Consultation service for Non-Japanese	Citizen's Consultation Division, Nabari City Hall 1-1 Kiodai, Nabari City	0595-63-7416	○	○	○	○	○					8:30~17:15	Translator: 74 languages Videophone interpretation: 10 languages	https://www.city.nabari.lg.jp/s079/010/030/20211228154132.html	*Consultations are limited to matters related to city hall procedures. *Consultation by phone is not available.
	Nabari City Multicultural Center	Nabari Citizens' Information Exchange Center, 5-19 Kiodai, Nabari City	0595-64-6711		○	○	○	○	○	○	○		9:00~17:00	English by staff Other languages are available by volunteer interpreters, translation machines, etc.	https://www.emachi-nabari.jp/-kouryu/	You can consult with us in person, by phone, email or SNS.
Kameyama City	Consultation Service for Foreign Residents	①577 Honmaru-cho, Kameyama City ②919-1 Kozaki Seki-cho, Kameyama City	②0595-96-1224	○	○	○	○	○					8:30~17:15	Portuguese, Spanish, Chinese, English, Vietnamese, Indonesian, Tagalog, Korean, Thai, Nepali, Hindi, Russian. (8:30 to 17:15)		
Iga City	Iga City Multicultural Affairs Division Consultation Desk	Iga City Hall, 3184 Shijuku-cho, Iga City	0595-22-9702	○	○	○	○	○					8:30~17:15	Interpretation and Consultation by Multicultural Counselors Portuguese and Spanish (8:30 to 17:00), English (8:30 to 17:15), Chinese+Vietnamese (9:00 to 17:00) Other languages are also available through TV interpretation and telephone service. In the absence of an interpreter or for other languages, TV interpretation via tablet terminal (15 languages)	https://www.city.iga.lg.jp/0000005621.html	
	Iga City Multicultural Center Consultation Desk	4F Hightopia Iga, 500 Marunouchi, Ueno, Iga City	0595-22-9629	○	○	○	○	○			○		9:00~17:00	Interpretation and Consultation by Multicultural Counselors English (Monday, Tuesday 9:00 to 17:00), Spanish (Tuesday 9:00 to 15:00), Portuguese (Wednesday 9:00 to 17:00), Chinese (Thursday, 9:00 to 17:00), Vietnamese(Friday 9:00 to 17:00) Other languages are also available through TV interpretation and telephone service. In the absence of an interpreter or for other languages, TV interpretation via tablet terminal (15 languages)	http://www.iga-tabunkakyouseicenter.com	Sunday: Open only on the second and the fourth Sunday of the month, from 9:00 to 12:00 You can also consult with us by email or SNS. FacebookID:@igashitkc Once a month, we provide consultation for foreign residents (for those who live or work in Iga City).
Shiga																
Shiga Pref.	Shiga Foreign Residents Information Center	Located in Shiga Intercultural Association for Globalization Piazza Omi 2nd floor, 1-1-20 Nionohama, Otsu City, Shiga Pref.	077-523-5646	○	○	○	○	○					10:00~17:00	Portuguese, Spanish, Vietnamese, English, Tagalog *In addition to the above languages are available via telephone interpretation system.	https://www.s-i-a.or.jp	We can also consult with you via email fax.
Otsu City	Free private consultation counter for foreign residents (Otsu International Goodwill Association)	Otsu International Exchange Salon <in AsutoHamaotsu> 2nd floor, AsutoHamaotsu, 1-1 Hamaotsu 4-Chome, Otsu City, Shiga Pref.	077-525-4711			○							17:30~19:30	Japanese only	https://oiga.jp/support/free_consultation/	Consultations are held on the 2nd Wednesday of each month. *Reservations must be made by 1:00 p.m. of the day before by phone or online application. Must be accompanied by an interpreter.

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday						
Shiga																	
Hikone City	Hikone Foreign Residents Support Center (Moto-machi)	Human Rights Policy Division, 3F, Hikone City Hall, 4-2 Moto-machi, Hikone City	0749-30-6113	○	○	○	○	○						8:30~17:15	English (8:30 - 17:15 on the weekday) Portuguese (8:30 - 17:15 on the weekday, until 19:00 on the 1st and 3rd Thursday of each month) Chinese (Tuesdays and Fridays only) Vietnamese (Tuesdays and Thursday only) *A tablet-based interpretation service and a handheld language translation device (total 82 languages are covered) are provided for other languages not listed above and in case the onsite interpreters are unavailable.	https://www.city.hikone.lg.jp/kakuka/kikakushinko/4_1/2/5/t/index.html	
	Hikone Foreign Residents Support Center (Chuo-cho)	1F, Chuo-cho Annex Of Hikone City Hall, 2-26 Chuo-cho, Hikone City	0749-22-5931	○	○	○	○	○						8:30~17:15	*English A tablet-based interpretation service and a handheld language translation device (total 82 languages are covered) are provided.	https://www.city.hikone.lg.jp/kakuka/kikakushinko/4_1/2/5/t/index.html	
Nagahama City	Nagahama City Hall Citizen's Affairs Division	632 Yawatahigashi-cho, Nagahama City	0749-65-8711	○	○	○	○	○						8:30~17:15	Portuguese, Spanish, English *Chinese, Vietnamese, Filipino, and 58 other languages (Interpreter machine support)		Thursday: 8:30 - 19:00
Omihachiman City	Omihachiman International Association	2F, Omihachiman City Hall, 236 Sakuramiya-cho, Omihachiman City	0748-26-7092	○	○	○	○	○						9:00~16:45	English Portuguese *Other languages may also be available.	https://www.oia2021.com	For email consultation, please contact omihachimankokusaikyokai@gmail.com
Koka City	Foreigner Consultation Desk	6053 Minakuchi, Minakuchi-cho, Koka City, Shiga Pref.	0748-70-3721	○	○	○	○	○						8:30~17:15	Portuguese, Spanish, Chinese, English, Korean, Vietnamese, Nepali, Tagalog, Indonesian, Thai, French, Russian, Burmese, Hindi	https://www.city.koka.lg.jp/16355.htm	The counselors will handle Portuguese and Spanish. Other languages will be supported through video call interpretation.
Ritto City	Consultation counter for foreign residents, Ritto City Hall	13-33 Anyouji 1-Chome, Ritto City, Shiga Pref.	077-551-0293			○								13:00~17:00	Portuguese		
Yasu City	Yasu City Multicultural Affairs Office	Planning and Adjustment Division, Yasu City Hall, 2100-1 Koshinohara, Yasu City	077-587-6039	○	○	○	○	○						8:30~17:15	English, Chinese, Vietnamese, Tagalog, Korean Thai, Portuguese, Spanish, Indonesian		*Remote interpretation using videophone
Konan City	Foreigners in Konan City talk to each other	Human Rights Protection Division, 1F, East Office Building, 1-1, Chuo, Konan City	0748-71-2354	○	○	○	○	○						9:00~16:00	*Interpreter staff (Portuguese) *Interpretation apps (72 languages total, incl. English)	https://www.city.shiga-konan.lg.jp/soshiki/somu/jinken_vogo/2_1/23732.html	
		4F, Konan City International Association, 1-1-1 Ishibe Chuo, Konan City	0748-69-7530											8:30~17:00	*Interpreter staff (Portuguese) *Interpreter staff (Vietnamese) once a month *Interpretation apps (71 languages total, incl. English)	https://konan-ia.org/	
Higashiomi City	Higashiomi City Consultation Service for Foreign Residents	10-5 Midoromachi, Yokaichi, Higashiomi City	0748-24-5512	○	○	○	○	○						8:30~17:15	Interpretation apps 13 languages total, incl. English		
Maibara City	Maibara City One-Stop Consultation Service for Foreign Residents	1206 Nagaoka, Maibara City	0749-56-0577	○	○	○	○	○						8:30~17:15	Chinese, Portuguese. *Other languages are also supported by translation machines.		
Aisho Town	Aisho-cho foreigner centralized consultation desk	72 Echigawa, Aisho Town, Echi-gun (in Aisho Town Hall)	0749-29-9046	○	○	○	○	○						8:30~17:15	Two interpreters (Portuguese Speaking) - Interpreter A: Monday to Friday, 8:30 to 16:30 - Interpreter B: Monday, Tuesday, Friday, 8:30 to 17:15 Machine Translation available in 31 languages - AI Translation - Video call interpreting Available from 8:30 to 17:15	https://www.town.aisho.shiga.jp/soshiki/machizukuri/2/1-1/tageng/ssoudanmadoguti/index.html	In English translation, the counselors will take a 1-hour lunch break after 12 o'clock. Acquisition time depends on the situation of the day.

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Kyoto																
Kyoto Pref	Kyoto Prefecture General Information Consultation Service for Foreign Residents	3F East Bldg, Kyoto Terrsa, 70 Higashikujo shimotonoda-cho, Minami-ku, Kyoto City (in Kyoto Prefectural International Center)	075-681-4800 (Dedicated Consultation Number)	○		○	○	○	○	○			10:00~17:00	Services are available in 23 languages. Japanese, English, Vietnamese, Chinese, Tagalog, Korean, Thai, Indonesian, Nepali, Sinhala, Khmer (Cambodian), Burmese (Myanmar), Hindi, Bengali, Russian, Malay, Mongolian, Portuguese, Spanish, French, German, Italian *Ukrainian (reservation required)	https://www.kpic.or.jp/	
Kyoto City	Inquiry Counter for Foreign Citizens in Kyoto City	2-1 Torii-cho, Awataguchi, Sakyo-ku, Kyoto City (in the kokoka Kyoto International Community House)	①075-752-3511 ②075-752-1166* *exclusive number for 3-way phone interpretation service			○	○	○	○	○	○		9:00~21:00	In-person: Japanese, English, Chinese, Korean, Vietnamese, Nepali, Indonesian, Tagalog, Thai, Portuguese and Spanish. (by using videophone interpretation service) By Phone: Japanese, English (available on Tuesday, Wednesday and Thursday) and Chinese (available on Wednesday and Friday)	https://www.city.kyoto.lg.jp/soko/page/000098793.html	*3 way phone interpretation service is available at public organizations. - If a national holiday falls on Monday, the office will be open. It will be closed on the following weekday. - Other consultation services with specialists are also offered: * Legal advice and guidance on immigration procedures (2 times per month) * On taxes, social insurance, pensions, labor conditions, and mental health (4 times a year)
Kameoka City	Kameoka Foreign Resident Support	3rd floor, Galleria Kameoka, 1-1 Takarakubo, Amarube-cho, Kameoka City	0771-56-8160	○	○	○	○	○	○	○	○		10:00~16:00	17 languages (using videophone interpretation) English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai, French, Nepalese, Hindi, Russian, Indonesian, Khmer, Burmese, Malay, Ukrainian	https://kameokatabunka.studio.si https://www.city.kameoka.kyoto.jp/soshiki/12/2411.html	*Closed on the 4th Thursday of the month
Osaka																
Osaka Pref.	Osaka Information Services for Foreign Residents	Located in Osaka Foundation of International Exchange (Public Interest Incorporated Foundation) 5th floor, My Dome Osaka, 2-5 Honmachi, Chuo-ku, Osaka City, Osaka Pref.	06-6941-2297	○	○	○	○	○					9:00~17:30	English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai, Indonesian, Nepalese	https://www.ofix.or.jp/life/english/	Monday and Friday: 9:00 to 20:00 Sunday: Open only on the 2nd and 4th Sunday of the month, from 13:00 to 17:00. Consultations are available by e-mail, facsimile (English only), or in person. Consultations by administrative scriveners or lawyers are available on the fourth Sunday of the month. Labor consultations are held on the first and third Mondays of each month. Monthly consultation by staff of the Immigration and Refugee Management Agency.
Osaka City	Information Counter for Foreign Residents (Osaka City)	Information Center International House Osaka 8-2-6 Uehonmachi Tennouji-ku Osaka City, Osaka Pref.	06-6773-6533	○	○	○	○	○	○	○			9:00~19:00	Available Interpreters English, Chinese, Korean, Vietnamese, Filipino (Tuesday, Wednesday, Thursday (except for holidays)). Machine Translation Traditional Chinese, Arabic, Italian, Indonesian, Dutch, Spanish, Thai, Danish, German, Hindi, French-Portuguese, Portuguese (Brazil), Malay, Russian, Myanmar, Urdu, Khmer, Sinhalese, Turkish, Nepalese, Hungarian, Mongolian, Raó and more (80 languages)	https://www.ih-osaka.or.jp/english/	Saturday, Sunday, and holidays only. Saturday, Sunday, Holidays: 9:00 to 17:30 Consultation in person or by e-mail is also available. Telephone and e-mail services are available only in English, Chinese, Korean, Vietnamese, and Filipino. (Excluding year end and new year holidays)
Sakai City	Plaza of Multicultural Exchange Sakai (POME Sakai)	5F, Sakai City General Welfare Hall, 2-1 Minamikawara-machi, Sakai-ku, Sakai City	072-228-7499	○	○	○	○	○					10:00~12:00 13:00~16:00	Japanese, English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Tagalog, Thai, Indonesian and Nepali	https://www.city.sakai.lg.jp/foreign-language/english/visitors/living/dailylife/POME-Sakai/DailyLivingAdvice.html	Except 12:00 to 13:00. You can also consult with us via email.
Toyonaka City	Administrative information and consultation desk for foreign residents Toyonaka City Hall	3-1-1, Nakazuka, Toyonaka City, 5F, City Hall First Office Building Toyonaka City Hall	06-6858-2730	○	○	○	○	○					10:00~12:00 13:00~17:00	English (Monday, Tuesday, Thursday, Friday) Chinese (Wednesday) *Other languages are also available (advance reservation required).		Closed : National Holidays
	Consultation desk on daily life affairs and international exchange for foreign residents Toyonaka City Hall	Toyonaka International Center, 6th floor, 1-1 Tamai-cho 1 Chome, Toyonaka City, Osaka Pref.	06-6843-4343	○	○		○	○	○				11:00~16:00	English, Chinese, Korean, Filipino, Thai, Vietnamese, Indonesian, Spanish, Portuguese, Nepalese		Closed : National Holidays

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Osaka																
Ikeda City	Ikeda Diversity Center Foreign Residents Counselling Corner	5th floor, Tsunagarie Ishibashi, 1-23-6, Ishibashi, Ikeda City, Osaka Pref.	072-735-7588	○	○	○	○	○	○	○	○	○	9:00~17:00	English, Chinese, Korean, Spanish, Portuguese, Vietnamese, Filipino, Thai, French, Nepalese, Hindi, Russian, Indonesian, Burmese	https://m.facebook.com/ikedadiversitycenter/?ref=py_c	First Wednesday is closed
Suita City	Suita Multilingual One Stop Consultation Center	6F, Senri Newtown Plaza 1-2-1 Tsukumodai, Suita City, Osaka	06-6835-1770	○	○	○	○	○	○	○	○	○	10:00~16:00	Japanese, English, Chinese, Korean, Vietnamese, Nepalese, Indonesian, Filipino, Thai, Portuguese, Arabic, Hindi, Russian *Other languages may also be available.	https://sifa-soudan.org/	
Yao City	Consultation services for foreigners on daily life affairs Yao City Hall	YAO International Center, (Located in Yao City Lifelong Learning Center, 5-85-16 Asahigaoka, Yao City, Osaka Pref.)	072-924-3337		○	○	○	○	○		○		9:00~17:00	English (Sunday, Wednesday, Thursday) Chinese (Sunday(13:00~17:00), Wednesday, Thursday) Vietnamese (2nd and 4th Sunday, Tuesday(13:00~ 17:00), Thursday(13:00~17:00), Friday.) Plain Japanese *Other languages may be available using a translator machine.	https://www.city.yao.osaka.jp/000048939.html	Reservation required
	Consultation services for foreign residents Yao City Hall	Katsura Human Right Community Center, 2-37 Katsura-cho, Yao City, Osaka Pref.	072-990-3088	○	○	○		○					9:00~17:00	Chinese Korean (Wednesday) Plain Japanese	https://www.city.yao.osaka.jp/000048939.html	Reservation required
	Consultation services for foreign residents (in Vietnamese) Yao City Hall	Yasunaka Human Right Community Center, 8-5-30 Yasunaka-cho, Yao City, Osaka Pref.	072-922-3232	○	○	○	○	○	○					9:00~17:00	Vietnamese Plain Japanese *Other languages may be available using a translator machine.	https://www.city.yao.osaka.jp/000048939.html
Neyagawa City	(Specified nonprofit corporation) Neyagawa city International Exchange & Friendship Association.	1st floor, Neyagawa Civic Hall, 41-1 Hada-cho, Neyagawa City, Osaka Pref.	072-811-5935		○						○		13:00~17:00	English *Other languages on request		You can also consult with us in person. Foreigners who live, work, or study in the city are eligible for this service.
Izumisano City	Izumisano City Support Center for Foreign Workers	5-19 Sakae-cho, Izumisano City, Osaka Pref.	072-469-7751	○	○	○	○	○	○				9:00~18:00	Vietnamese, English, Ukrainian, Korean, Taiwanese, Chinese, Japanese, Luo, Luganda (support staff available, you can consult either by phone or visiting our office), Availability varies by language	https://www.ifos.or.jp/	You can also contact us through e-mails or by phone.
Matsubara City	Regional Internationalization Support Program, Matsubara City Hall	Civic Collaboration Dept., 5th floor, Matsubara City Hall, 1-1-1 Ao, Matsubara City, Osaka Pref.	072-337-3103	○	○	○	○	○	○				9:00~17:30	Chinese (10:00~15:00 on Monday, Thursday) Spanish (10:00~15:00 on Monday, Wednesday) Vietnamese (10:00~15:00 on Wednesday) *Other languages may also be available.	https://www.city.matsubara.lg.jp/bunka/chiiki/13182.html	Reservations required (in person or by phone)
Minoh City	Minoh City Multilingual Desk for Daily Life Consultation	Minoh Multicultural Center, 5-2-36 Onoharanishi, Minoh City	072-727-6912		○	○	○	○	○	○	○	○	9:00~17:00	English, Chinese, Korean, Portuguese *Consultations in other languages such as Hindi, Turkish, and Mongolian are also available. Please contact us in advance.	https://mafqa.or.jp/program/multilingual_consultation/	If you are coming to our office, please contact us as far in advance as possible. You can come to our office for consultation. Individual consultation days @Multicultural Center Date and time: Every Tuesday from 10:00 to 14:00 Languages available: English, Chinese Date and time: Every Saturday from 10:00 to 14:00 Languages available: English, Vietnamese @Osaka University Minoh Campus 3F Date and time: Every Wednesday from 10:00 to 14:00 Languages available: English, Nepali and Portuguese

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Osaka																
Habikino City	Citizen Collaboration Section Habikino City	4-1-1 Konda, Habikino City, Osaka Pref.	072-958-1111 extension number1060/1070	○	○	○	○	○					9:00~12:00 12:45~17:00	Multiple languages are supported using translation machines.		We use a translation machine. so we will respond by visiting the store or by email. Telephone consultation is available in English only.
Settsu City	Consultation for Foreign Residents	Settsu Association for International Exchanges(SAIE) Address: 2F,Settsu Municipal Community Plaza 5-35, Minami-senrioka, Settsu City	06-6319-6251		○	○	○	○					Tuesday,Wednesday and Thursday(except the 4th Wednesday) 9:30 am~4:30 pm	Japanese	http://settsu-saie.org/index.html	
Fujidera City	Labour and Human rights Division	1-1-1 Oka, Fujidera City	072-939-1331	○	○	○	○	○					9:00~12:00 12:45~17:30	Supported by a voice translator.		
Higashiosaka City	Multicultural Symbiosis Information Plaza Higashiosaka City Hall	16F, Higashi Osaka City Hall Main Building, 1-1-1 Aramotokita, Higashi Osaka City	06-4309-3311	○	○	○	○	○					9:00~17:30	English, Korean, Chinese, Vietnamese *Vietnamese is available 10:00-17:30 only on Tuesday and Friday *Other languages may also be supported by the translation machines.	https://www.city.higashiosaka.lg.jp/category/30-0-0-0-0-0-0-0-0-0-0.html	
Osakasayama City	Citizen Advisory Service & Human Rights	1-2384-1 Sayama Osakasayama City	072-366-0011	○	○	○	○	○					9:00~17:30	Supported by a voice translator.(104 languages)		
Hyogo																
Hyogo Pref.	Information and Advisory Service Center	6th, Kobe Crystal Tower, 1-1-3 Higashikawasaki-cho, Chuo-ku, Kobe City, Hyogo Pref.	078-382-2052	○	○	○	○	○					9:00~17:00	English, Chinese, Portuguese, Spanish *Multiple languages are supported using / outside interpreters.	https://www.hvogo-ip.or.jp/en/infocenter.html	
	NGO Network for Foreigners' Assistance KOBE	Catholic Church of the Holy Spirit, 1-28-7 Nakayamate-dori, Chuo-ku, Kobe City, Hyogo Pref.	078-232-1290						○	○			9:00~17:00	English, Chinese, Portuguese, Spanish, Tagalog *Multiple languages are supported using / outside interpreters.	https://ganet.jp/hotline-english.html	
Kobe City	Kobe International Community Center	Asta Kunizuka 1-Bankan South Building 4F 5-3-1, Udezuka-cho, Nagata-ku, Kobe City	078-742-8705	○	○	○	○	○					10:00~17:00	English, Chinese Spanish(Tuesday and Thursday) Portuguese(Thursday) Vietnamese(Monday and Wednesday) Filipino(Wednesday) Korean(Friday) Nepali(Monday) Thai(Tuesday) Indonesian(Friday)	http://www.kicc.jp/kicc/index.html	Except from 12:00 to 13:00.
	Kobe Foreigners Friendship Center Nonprofit Organization	Asta Cuesta North Building 502 4-4-10, Wakamatsu-cho, Nagata-ku, Kobe City	078-747-0280		○	○	○	○	○				10:00~19:00	English, Chinese, Mongolian Ukrainian, Russian(Tuesday and Thursday and Saturday) Korean(Wednesday and Saturday) Vietnamese(Thursday)	https://social-b.net/kfc/	
Himeji City	Foreign Nationals Advice Center	Citizens Advice Center. 1F, Himeji City Hall Main Building, 4-1, Yasuda, Himeji City, Hyogo Pref.	079-221-2159	○	○	○	○	○					9:00~12:00 13:00~17:00	English Vietnamese(13:00~17:00) Portuguese, Spanish(13:00~16:00 on Tuesdays) Chinese(13:00~17:00 on Tuesdays) *Other languages may also be supported by the translation machines.	https://www.city.himeji.lg.jp/bousai/0000006260.html	
	Advice on Living in Japan in Vietnamese	Tuesday 122-2, Joto-machi, Himeji City In Joto-machi General Center	080-6158-4445										13:00~17:00	Vietnamese	https://www.city.himeji.lg.jp/bousai/0000006260.html	Please make an appointment as far in advance as possible. Call only during consultation hours. The office may be closed at times.
		Wednesday 553-2 Ogawa, Hanada-cho, Himeji City In Takagi General Center		○	○	○										
	Thursday 964-5, Mino, Shigo-cho, Himeji City In Mino no Sato Exchange Hall															
Amagasaki City	Amagasaki City Consultation Center for Foreign Residents	Located in Amagasaki City Hall, 1-23-1 Higashinamatsucho, Amagasaki City, Hyogo Pref.	06-6489-6449	○	○	○	○	○					10:00~12:00 13:00~16:00	English, Chinese, Vietnamese will be supported by the foreign language consultants. *The other languages will be supported by translation machines etc.	https://www.city.amagasaki.hyogo.jp/kurashi/kokusai/tabunka/1024702.html	You can also consult with us by e-mail. E-mail : ama-welcome@city.amagasaki.hyogo.jp

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Hyogo																
Ashiya City	Multilingual Service Counter	7-6 Seido-cho, Ashiya city, Hyogo Pref.	0797-38-2008	○	○	○	○	○					①9:00-17:30 ②13:00-16:00 ③13:00-15:30	①Japanese/English ②Chinese/Vietnamese/Spanish (Tuesday) ③Portuguese (Tuesday)	https://www.city.ashiya.lg.jp/kokusai/living-information/consultation/en.html	
	Shio-Ashiya Exchange Center	7-1 Kaiyo-cho, Ashiya City, Hyogo Pref.		○	○		○	○	○	○			9:00~17:30	English Chinese (9:00~17:00 on Saturdays and Sundays) Spanish (when staff is available)	https://www.ashiya-sec.jp/index.html	Closed on Wednesdays and Dec. 28-Jan. 4. You can also consult with us by e-mail.
Itami City	Itami City Information Counter for Foreign Residents	Social Integration, Human Rights and Peace Division, Itami City Hall, 1-1 Senzo, Itami City	072-784-8148	○	○	○	○	○					9:00~17:30	Plain Japanese, English, Chinese, Korean, Vietnamese, Filipino, Thai, Nepali, Myanmar, Hindi, Khmer, Indonesian, French, Russian, Portuguese, Spanish, Ukrainian, Malay *All of above languages are supported using translation machines.	https://www.city.itami.lg.jp/news/relase/22045.html	You can also consult with us via email (kokusaiwa@city.itami.lg.jp).
Kakogawa City	Kakogawa International Association	5F, Capil21Building, 21-8 Shinohara-Cho, Kakogawa-Cho, Kakogawa City	079-425-1166		○	○	○	○	○				9:00~17:30 Sun 9:00~17:00	Easy and caring Japanese English, Tamil *English and Tamil service are available on Tuesday to Saturday.	http://kakogawa-kia.or.jp/	Closed on Monday and statutory holidays. If Monday is the statutory holiday, the center will also be closed on Tuesday.
Takarazuka City	Foreigner Consultation Office	Takarazuka City International and Cultural Center, 2-14-1 Minamiguchi, Takarazuka City	0797-71-7633 or 0797-76-5917	○	○			○	○				10:00~15:00	English *Other languages may also be available (reservations required for non-English).	https://www.tifa.be/	Monday through Friday (except Wednesday) 10:00 a.m. to 12:00 a.m. Saturday Saturday 10:00 a.m. to 12:00 a.m. and 1:00 p.m. to 3:00 p.m. You can also consult at Takarazuka City Hall. (TEL: 0797-77-2009, reservation required)
Miki City	Miki City Consultation Service for Foreign Residents	International Plaza, 4th Floor, Miki City Hall 10-30 Uenomaru-cho, Miki City	0794-89-2315	○	○	○	○	○					9:00~17:00	English *Other languages may also be available by using the translation machines.	https://www.city.miki.lg.jp/site/foreigners/	You can also consult with us via email.
Takasago City	Takasago International Association	1-1-1 Chidori, Arai-cho, Takasago City, Hyogo Pref.	079-443-9132	○	○	○	○	○					8:30~17:15 Mon & Wed 8:30~20:30	English	http://tia.world.cocacn.jp	
Sanda City	Sanda City International Plaza	City Planning and Collaboration Center, Kippy Mall 6th Floor, 2-1 Ekimae-cho, Sanda City	079-559-5164	○		○	○	○	○	○			10:00~12:30 13:30~17:00	English, Chinese *Other languages may also be supported by the translation machines.	http://www.sia-japan.org	
Kato City	Kato City Inquiry Desk for Foreigners	Human Rights Cooperation Division, 1st floor, Kato City Hall 50 Yashiro, Kato City, Hyogo Pref.	0795-43-0544	○	○	○	○	○					8:30~17:15	Vietnamese, Chinese *Other languages are supported using translation machines.	https://www.city.kato.lg.jp/kakukanoaamai/shiminkyoudoubu/jinkenyoudouka/jinkensuisin/gaikokuzin/13312.html	Services in Vietnamese and Chinese are available until 16:30.
Tatsuno City	Tatsuno Office of Multicultural Orientation(TOMO)	38-1 Domoto, Tatsuno-cho, Tatsuno City, Hyogo Pref.	0791-63-0221		○	○	○	○	○				9:00~16:00	English, Japanese *Multiple languages are supported using translation machines.	https://www.city.tatsuno.lg.jp/koishohisho/tabunkakyouseisapotosenta.html	
Toyooka City	Consultation Center for Foreign Residents	Community Development Division 1st Floor, Toyooka City Hall 2-4, Chuoumachi, Toyooka City	0796-23-0341	○	○	○	○	○					9:00~16:00	English, Tagalog *Tagalog is available on Mondays, Tuesdays and Thursdays. *Other languages are available by using translation machines.	https://www.city.toyooka.lg.jp/ku-rashi/foreign/1019344/1018978.html	You can also consult with us via email. Closed from Dec.29 to Jan.3.
Kasai City	Incorporated non-profit organization Nehime College (Kasai International Association)	2F, Asuteer Kasai, 28-1 Hojo, Hojo-cho, Kasai City, Hyogo Pref.	0790-33-9455		○	○	○		○	○			9:00~17:45 except 12:00 to 13:00	English, Chinese, Portuguese, Spanish, Vietnamese, Indonesian, Lao, Thai, Korean, Nepali, Persian, French, Simple Japanese *Reservation required except for English, Chinese, Portuguese and Spanish. Other languages are supported by translation machine.	http://www.kasai-kokusai.info/ https://www.facebook.com/nehimestreet	• Except 12:00 to 13:00 • Provide chat service on our website • Consultation by e-mail, LINE and Facebook is available • nehime@kasai-kokusai.info • LINE: @iq17418s
Nishinomiya City	Nishinomiya City International Association (NIA)	4th floor, Frente Nishinomiya 11-1 Ikeda-cho, Nishinomiya City, Hyogo Pref.	0798-32-8680	○		○	○	○	○	○			9:45~18:00	English, Chinese, and Japanese Other languages may be supported by 3-way calling system called "trio phone" or translation machine.	https://www.nishi.or.jp/shisei/seisaku/tabunkakyousei/nia/index.html	You can also reach us via e-mail (nia@nishi.or.jp) or our Facebook page. Closed on Tuesdays, National Holidays, and winter holidays (from Dec. 29 to Jan.3).
Tambasayama City	Sasayama International Center of Understanding	3rd floor Nishiki Branch Tamba Sasayama City 240 Miyata, Tamba Sasayama City, Hyogo Pref.	079-590-8125			○							9:00~16:00	(am) Chinese, Filipino (pm) English, Portuguese	https://sasakoku.or.jp/	Reservation required for consultation
Inagawa Town	Consultation desk for foreign residents	11-1, Aza Kitabatake, Ueno, Inagawa Town, Kawabe-Gun, Hyogo Pref.	072-766-8783	○	○	○	○	○					8:45~17:30	English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai, French, Nepalese, Hindi, Russian, Indonesian, Khmer, Myanmar, Ukrainian (*Consultations are provided by using videophone interpretation or translation machine) *Please contact us to confirm the available dates and times for each language.	https://www.town.inagawa.lg.jp/soshiki/tikishinkou/chikikouryuuka/kurashitetuduki/kokusai/1644472536651.html	Appointments are required. Except 12:00 to 13:00.

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday	
Nara																
Nara Pref.	Comprehensive consultation counter for foreign residents (Nara Prefecture International Citizens Center)	2nd floor, Silkia Nara, 8-1 Sanjohonmachi, Nara Pref.	0742-81-3420	○	○	○	○	○					9:00~17:00 Except 12:00 to 13:00.	English (Monday, Friday) Chinese (Tuesday, Thursday) Portuguese (Monday, Wednesday, Friday) *For other languages, please contact us.	https://www.pref.nara.jp/31640.htm	Phone consultation is also available.
Wakayama																
Wakayama Pref.	Wakayama International Exchange Association	8th floor, Wakayama Big Ai Bldg. 2-1-2 Tebira, Wakayama City	073-435-5240	○	○		○	○	○	○			10:00~16:00	English (except Wednesday) Filipino, Chinese (-Monday, Thursday, Saturday) Vietnamese (Thursday, Sunday)	https://www.wak-kokusai.jp	In-person consultations are by appointment only. Consultation by e-mail is also available.
Tanabe City	Tanabe City International Exchange Center	23-1 Takao 1-Chome, Tanabe City, Wakayama Pref.	0739-26-4908	○	○	○	○	○					8:30~17:15	English (except Tuesday)	https://www.city.tanabe.lg.jp/shougai/suishin/kokusaikouryu/index.html	Appointments are required for consultations at the office. Except 12:00 to 13:00. You can also consult with us via email.
Tottori																
Tottori Pref.	The headquarters of (Public Interest Incorporated Foundation)Tottori Prefectural International Exchange Foundation (Eastern part of Tottori Pref.)	3rd floor, Kenmin Fureai Kaikan, 21 Ougi-machi, Tottori City, Tottori Pref.	0857-51-1165	○	○	○	○	○	○	○			9:00~18:00	English(Monday, Thursday, Friday) Chinese(Tuesday,Thursday) Vietnamese (Tuesday,Wednesday,Friday)	http://www.torisakyu.or.jp/ja/	Saturday, Sunday: 9:00 to 17:30 Consultation by e-mail is also available. You can also consult via the "Multilingual Consultation Form" on the Foundation's website (available in 11 languages).
	Kurayoshi Office of (Public Interest Incorporated Foundation)Tottori Prefectural International Exchange Foundation (Central part of Tottori Pref.)	Annex of Central Tottori General Office, 2 Higashi-iwaki-cho, Kurayoshi City, Tottori Pref.	0858-23-5931	○	○	○	○	○					8:30~17:15	Chinese (Wednesday) Vietnamese (Friday)		
	Yonago Office of (Public Interest Incorporated Foundation)Tottori Prefectural International Exchange Foundation (Western part of Tottori Pref.)	4F Yonago Convention Center, 294 Suehiro-cho, Yonago City	0859-34-5931	○	○	○	○	○				○		9:00~17:30	Chinese (Wednesday, Thursday) Vietnamese (Monday)	
Shimane																
Shimane Pref.	Shimane Multicultural General Consultation "One-Stop Center"	369-1 Higashitsuda-cho, Matsue City, Shimane Pref.	070-3774-9329	○	○	○	○	○					9:00~17:00	Consultation Staff English, Chinese, Tagalog, Vietnamese, Portuguese (Monday - Friday) *Multilingual Call Center Korean,Nepali, Indonesian,Thai, Spanish, Burmese, Khmer, Russian, French, German, Italian, Malay, Mongolian, Sinhala, Hindi,Bengali, Ukrainian (Monday - Friday)	https://www.sic-info.org	You can also consult with us via Skype (Soudan@SIC)
Matsue City	International Exchange Section, Matsue City Hall	86 Suetsugu-cho, Matsue City, Shimane Pref.	0852-55-5175	○	○	○	○	○					9:00~17:00	English, Chinese, Korean, French		Some languages may not be available at all times.

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday				
Okayama															
Okayama Pref.	Okayama Prefectural Consultation Counter for foreign residents	1st floor, Okayama International Center 2-2-1 Houkan-cho, Kita-ku, Okayama City, Okayama Pref.	086-256-6052 0120-007-173	○	○	○	○	○	○	○	○	9:00~17:00	English, Chinese, Korean, Vietnamese, Tagalog, Portuguese, Indonesian, Thai, Nepali, Russian, French, Hindi, Spanish, German, Italian, Mongolian, Khmer, Myanmar, Malay, Sinhala, Bengali, Ukrainian *In the absence of a consultant or in the case of a language that cannot be handled by a consultant, a telephone interpretation service is available. *Please contact us in advance for consultation in Ukrainian.	http://www.opief.or.jp/consulting/	You can also consult with us via email.
Okayama City	General Consultation Counter for Foreign Residents	1F Okayama City Hall, 1-1-1 Daiku, Kita-ku, Okayama City	086-803-1128	○	○	○	○	○				9:00~16:00	English, Chinese, Korean, Vietnamese	https://www.city.okayama.jp/kurashi/0000012926.html	
	General Consultation Counter for Foreign Residents (International Affairs Division)	2F Okayama City Hall, 1-1-1 Daiku, Kita-ku, Okayama City	086-803-1112	○	○	○	○	○				9:00~12:00 13:00~16:00	English, Chinese, Korean		
	General Consultation Counter for Foreign Residents (International Exchange Lounge)	4F Nishigawa Ai Plaza, 10-16 Saiwai-cho, Kita-ku, Okayama City	086-234-5882	○	○	○	○	○	○	○		10:00~20:00	English, Chinese, Korean		Saturday and Sunday: 10:00 to 18:00
Kurashiki City	Consultation Service for Foreigners in Kurashiki and Takahashi River Basin	1F Kurashiki City Hall, 640 Nishinakashinden, Kurashiki City	086-426-3014	○	○	○	○	○				9:00~17:00	Counselor: English, Chinese, Vietnamese Support by phone and videophone interpretation: English, Chinese, Vietnamese, Korean, Portuguese, Spanish, Nepalese, Filipino, Indonesian, Hindi, Thai, French, Russian, Myanmar, Malaysian, Ukrainian(Ukrainian by advance reservation only)	https://www.city.kurashiki.okayama.jp/36444.htm	
Soja City	Consultation Service for Foreign Residents of Soja City	2F, Soja City Hal, 1-1-1, Chuo, Soja City	0866-92-8242	○	○	○	○	○				8:30~17:15	Portuguese, Spanish, English, Chinese, Vietnamese		
Bizen City	Bizen City Hall Planning Division Counter	126 Higashikatakami, Bizen City	0869-64-1871	○	○	○	○	○				8:30~17:00	Interpretation apps 72 languages total, incl. English	No phone consultations	
	Hinase General Branch Office (Bizen City International Center)	630 Hinase, Hinase-cho, Bizen City	0869-72-1102	○	○	○	○	○				8:30~17:15			
	Yoshinaga General Branch Office	878, Yoshinaganaka, Yoshinaga-cho, Bizen City	0869-84-2512	○	○	○	○	○				8:30~17:15			
Setouchi City	Setouchi support center for foreigners	Setouchi City Oku town Owari 300-1	0869-22-3922	○	○	○	○	○				9:00 ~17:00	Japanese, English, French (assistance in other languages such as Chinese or Korean will be provided with the help of a translator device or Interpretation services by the Immigration services Agency)		
Mimasaka City	Mimasaka City Foreigners Chatting Class	Sales Section, Mimasaka City Office 3F, 38-2 Sakae-cho, Mimasaka City	0868-75-3085	○	○	○	○	○				8:30~17:15	English, Vietnamese *Other languages may also be supported by the translation machines.		
Shinjo Village	Resident Welfare Section, Shinjo Village Office	1st floor, Sousei Center, 2008-1, Shinjo Village, Maniwa-gun, Okayama Pref.	0867-56-2646	○	○	○	○	○				9:00~17:00	English, Chinese, Portuguese, Korean, Vietnamese, Spanish (Telephone interpretation service)		Except 12:00 to 13:00.
Hiroshima															
Hiroshima Pref.	Hiroshima International Center Consultation services for foreigners	6th floor, Hiroshima Crystal Plaza, 8-18 Naka-machi, Naka-ku, Hiroshima City, Hiroshima Pref.	0120-783-806 082-541-3888	○	○	○	○	○	○			10:00~19:00	English (Monday to Saturday) Tagalog, Chinese, Vietnamese (Thursday, Saturday) Korean, Spanish (Thursday) *Other languages may also be supported by Multilingual call center or the translation machines. (English, Chinese, Korean, Tagalog, Vietnamese, Indonesian, Thai, Spanish, Portuguese, Nepalese, Russian, Ukrainian)	https://hiroshima-ic.or.jp/en/consultation/	Saturday: 9:30 to 18:00
Hiroshima City	Hiroshima City & Aki County International Consultation Service	3F, Hiroshima International Conference Center, 1-5 Nakajimacho, Naka-ku, Hiroshima City	082-241-5010	○	○	○	○	○				9:00~16:00	Chinese, Portuguese, Spanish, Vietnamese, English, Filipino *Other languages will be handled to the extent possible with the cooperation of volunteer interpreters. *Filipino-speaking staff available on Fridays and the 1st and 3rd Thursday of every month	https://h-ircd.jp/guide/consultation.html	You can also consult with us via email. •Consultations at Aki Ward Office (Aki Kuyaku-sho) When: 10:15 - 12:30 / 13:30 - 16:00 Portuguese: 2nd Wednesday of the month Spanish: 3rd Thursday of the month •Chinese consultations at Motomachi control office (Motomachi Kanri Jimusho) When: 2nd Tuesday of the month, 10:15 - 12:30 / 13:30 - 16:00 •Guidance from Regional Immigration Bureau staff When: 2nd Friday of every month, 13:30 - 16:00

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday				
Hiroshima															
Kure City	Consultations counter for foreign residents Kure International Center	1st floor, Kure City Hall, 4-1-6 Chuo, Kure City, Hiroshima Pref.	0823-25-5604	○	○	○	○	○	○	○		9:00~17:30	English (Monday to Friday, Sunday) Portuguese (Tuesday to Thursday, Saturday) *Other languages may also be available. *72 languages total, incl. English	https://www.city.kure.lg.jp/soshiki/4/tobu-kaisetsu.html	Saturday and Sunday: 10:00 - 18:00 You can also consult with us via email.
	Kure City Eastern District Consultation Service for Foreign Residents	Hiro Shimin Center 4F, 2-1-3 Hirokoshinkai, Kure City	0823-76-3370	○	○		○	○	○			9:00~17:00	Portuguese *Interpretation apps 72 languages total, incl. English	https://www.city.kure.lg.jp/soshiki/4/tobu-kaisetsu.html	Saturday: 10:00 - 18:00 You can also consult with us via email.
Mihara City	Mihara City Multilingual Consultation Center	4F, Mihara City Hall Main Building, 3-5-1 Minato-cho, Mihara City	0848-67-6270	○	○	○	○	○				8:30~17:15	English (8:30 to 16:30). Other languages are supported by video interpretation (13 languages) and machine interpretation (31 languages).	https://www.city.mihara.hiroshima.jp/soshiki/6/128969.html	
Fukuyama City	Multilingual Consultations for Foreign Residents (Fukuyama City Hall)	3-5 Higashisakura-machi, Fukuyama City, Hiroshima Pref.	084-928-1125 084-928-1211	○	○	○	○	○				8:30~17:15	English (9:00~13:00, 14:00~16:00), Chinese (8:30~12:00, 13:00~15:30), Vietnamese (9:00~12:00, 13:00~16:00 / On Wednesdays, from 9:00~13:00 only) Other languages available through automatic translation devices.	https://www.city.fukuyama.hiroshima.jp/soshiki/shiminseikatsu/264112.html	*For consultations in Chinese, reservation via telephone is recommended. *You can also consult with us by e-mail. *Online consultation via Facebook and Teams is also available.
	Multilingual Consultations for Foreign Residents (Matsunaga Branch Office of Fukuyama City Hall)	3-1-29 Matsunaga-cho, Fukuyama City, Hiroshima Pref.	084-930-0780	○	○	○	○	○				9:00~17:15	Portuguese (9:00~17:15), English (10:15~13:00, 14:00~17:15) Other languages available through automatic translation devices.		
	Weekend Consultations for International Residents	3-5 Higashi-sakura Machi, Fukuyama City, Hiroshima Pref.	084-928-1125								○		First and third Sunday of the month Multiple languages are available by using automatic translation applications.		
Otake City	Otake City Consultation Service for Foreign Residents	11-1, Ogata 1-chome, Otake City	0827-59-2125	○	○	○	○	○				8:30~17:15	Interpretation apps 155 languages total, incl. English		
Higashihiroshima City	Higashihiroshima City Communication Corner	1F, Higashi-Hiroshima City Citizen's Cultural Center, 28-6 Saijo-Nishihonmachi, Higashi-Hiroshima City	082-423-1922	○	○	○	○	○	○	○		9:00~17:00	English (Sunday/13:00~17:00) (Monday to Friday/ 9:00~17:00) (Saturday / 9:00~13:00) Chinese (Monday, Tuesday, Sunday / 9:00~13:00)(Saturday / 13:00~17:00) Portuguese(Wednesday, Saturday / 9:00~13:00) Vietnamese(Thursday/9:00~13:00, Sunday / 13:00~17:00)	http://www.hbface.org/corner/jp.html	You can also consult with us via email or Skype.
Akitakata City	Human Rights Multicultural Symbiosis Advancement Course	791 Yoshida, Yoshida-cho, Akitakata City	0826-42-5630	○	○	○	○	○				8:30~17:00	Portuguese, Chinese, English *Interpretation apps 15 languages total, incl. English		Friday: 8:30 to 16:30
Kitahiroshima Town	Consultation and Japanese Language Study Support Desk for Foreigners in Kitahiroshima Town	Kitahiroshima Town Office, Kitahiroshima Town Human Rights and General Life Consultation Center, 495-1 Arita, Kitahiroshima Town, Yamagata-gun	0826-72-5020	○	○	○	○	○				8:30~17:15	No interpreter. Foreign languages are supported by interactive translators English, Chinese, French, etc. 71 languages (simultaneous interpretation function available)		

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Yamaguchi																
Yamaguchi Pref.	Yamaguchi Multilingual Consultation Center	3F, 1-7, Mizunokami-cho, Yamaguchi City	083-995-2100		○	○	○	○	○				8:30~17:15	Support from a Multilingual Consultant (available twice a week) Chinese, Tagalog: Tuesdays and Thursdays English, Vietnamese: Wednesdays and Fridays Support from the Multilingual Call Center (Tuesday, Wednesday, Thursday, Friday, Saturday) More than 20 languages are available, including Indonesian and Nepali	https://www.viea.or.jp/	Consultation by Multilingual Consultant is available from 10:00 a.m. to 4:00 p.m. Consultation by Skype or Messenger is also available. Skype ID: yiea.soudan1 Messenger ID: yiea.soudan21
Ube City	Ube City Consultation Service for Foreign Residents	1F, Ube City Hall Main Building, 1-7-1 Tokiwa-cho, Ube City	0836-34-8136	○	○	○	○	○					8:30~17:15	Multiple languages are supported by telephone interpretation service.	https://www.city.ube.yamaguchi.jp/shisei/keikaku/kokusai/100726/1011393.html	
Tokushima																
Tokushima Pref.	Tokushima International Strategies Center	1-61 Terashimahoncho Nishi, Tokushima City, Tokushima Pref.	088-656-3312 088-656-3313	○	○	○	○	○	○	○	○		10:00~18:00	■ Multilingual consultation staff - English - Chinese - Vietnamese (10:00~14:00 on Monday, Wednesday, Thursday and Friday) ■ telephone interpretation system interpreter English, Chinese, Korean, Vietnamese, Indonesian, Thai, Malaysian, Tagalog, Nepalese, Burmese, Khmer, Mongolian, Sinhalese, Portuguese, Spanish, French, German, Italian, Russian, Bengali, Hindi	https://www.topia.ne.jp	• Consultation via email is available • Closed on the New Year holiday (Dec. 29th-Jan. 3rd).
Tokushima City	Tokushima City One-stop Consultation Center	1-88, Shinkura-cho, Tokushima City	088-622-6066	○	○	○	○	○					10:00~18:00	Japanese, English ※ Multiple languages (about 70 languages) are supported using translation machines.	http://www.tia81.com	Consultations are accepted until 17:00.
Kagawa																
Kagawa Pref.	Kagawa Counseling and Support Center for foreign nationals	2nd floor, Kagawa International Exchange Center (I-PAL Kagawa), 11-63, Bancho 1-Chome, Takamatsu City, Kagawa Pref.	087-837-0411		○	○	○	○	○	○	○		9:00~16:00	English, Chinese, Portuguese Vietnamese (Tuesday and Wednesday) Other languages are available through telephone interpretation service (21 languages) and translators (74 languages)	http://www.i-pal.or.jp/soudan	Closed: Mondays (if Monday is a national holiday, the next weekday after), year-end and New Year holidays You can also consult with us by e-mail.
		Consultation counter on matters regarding foreign workers (Kagawa Prefecture)	6th floor, East Bldg., Kagawa Prefectural Office 1-10, Bancho 4-Chome, Takamatsu City, Kagawa Pref.	087-832-3400	○	○	○	○	○					8:30~17:15	*Multiple languages are supported using translation machines.	
Marugame City	Consultation Service for Foreign Residents	4-21, Ohtemachi 2-chome, Marugame City	0877-56-1771	○	○	○	○	○					8:30~17:15	English, Chinese, Spanish, German	https://www.facebook.com/marugameinternational	Excluding 12:00 to 13:00. For consultations in person, advance notice is required.
Ehime																
Ehime Pref.	Ehime Prefectural International Center	1-1 Dogo Ichiman, Matsuyama City, Ehime Pref.	089-917-5678 080-4783-5253 (Dedicated Consultation Number)	○	○	○	○	○	○				9:00~17:00	English, Chinese, Korean, Portuguese, Spanish, Russian, Vietnamese, Tagalog, Indonesian, Thai, Nepalese, Italian, French, German, Malay, Khmer, Myanmar, Mongolian, Sinhalese *Multilingual telephone interpretation service is available. *Other languages may also be supported by translators.	http://www.epic.or.jp/kurasu/sodan.html	For consultations in person, advance notice is recommended. You can also consult via email.
Matsuyama City	Matsuyama City General Contact Center	Main Building 1F, 4-7-2 Nibancho, Matsuyama City	089-948-6053	○	○	○	○	○					8:30~17:00	English. (Other languages can be handled by using a translator.)	http://www.city.matsuyama.ehime.jp/	Every Thursday: 8:30 - 19:00 Open only on the second Saturday of each month: 8:30 - 17:00 Consultation by phone or email is also available (support in Japanese only).

Prefecture local government	Contact point	Address	Phone number	Opening days							Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun					Public Holiday
Ehime															
Imabari City	Imabari City International Exchange Association	1st floor, Annex 3, Imabari City Hall 2-5-1 Minamidaimon-cho, Imabari City, Ehime Pref.	0898-34-5763	○	○	○	○	○				8:30~17:15	English, Chinese, Korean, Vietnamese *Please contact us for other languages. (Depending on the language, we may need to consult with you using a voice translator.	https://iciea.jp/	Except 12:00 to 13:00. If you need an interpreter, please contact the Imabari International Association (by appointment). Advance notice is recommended for consultations in person. Consultation by e-mail is also available.
	Foreigner Consultation Desk (Tourism Division)	Tourism Division, Imabari City Hall, 1-4-1 Bekku-cho, Imabari City	0898-36-1541	○	○	○	○	○				8:30~17:15		https://www.city.imabari.ehime.jp/kankou/gaikokujin/soudan.html	If you need an interpreter, please make an appointment. Except 12:00 to 13:00.
Niihama City	Niihama City Consultation Service for Foreign Residents	1F, Niihama Civic Cultural Center Annex, 8-65 Shigemoto-cho, Niihama City, Ehime Prefecture (Niihama City International Exchange Association)	0897-65-1218		○	○	○	○			○	11:30~17:30	English, Korean, Malaysian, Vietnamese, Chinese *Please contact us for other languages. Depending on the language, we may need to consult with you using a voice translator.	https://kokusai.city.niihama.ehime.jp/	The office is open on the second Sunday of the month from 13:00 to 17:00.
Kochi															
Kochi Pref.	Kochi Consultation Center for Foreign Residents	1st floor, Marunouchi Bldg. 4-1-37 Honmachi, Kochi City, Kochi Pref.	088-821-6440	○	○	○	○	○	○			9:00~17:00	English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Bahasa Indonesia, Thai, Tagalog, Nepali, French, Italian, German, Russian, Malay, Khmer, Burmese, Mongolian, Sinhalese, Hindi, Bengali, Ukrainian (22 languages) *English: in-person consultation available every day *Chinese, Bahasa Indonesia and Vietnamese: in-person consultation via a face-to-face interpreter available one or two days a week *Telephone interpreting service and interpreting devices are available for all 22 languages	https://kccfr.jp	You can consult with us in person or by e-mail. For consultation by e-mail, please use the inquiry form on the homepage (https://kccfr.jp).
Fukuoka															
Fukuoka Pref.	Fukuoka Multilingual Assistance & Information Center	3rd floor, ACROS Fukuoka, 1-1-1 Tenjin, Chuo-ku, Fukuoka City, Fukuoka Pref.	0120-279-906	○	○	○	○	○	○	○	○	10:00~19:00	*English, Chinese, Korean, Vietnamese, Nepalese, Indonesian, Tagalog, Portuguese, Thai, Spanish, French, German, Italian, Russian, Malay, Myanmar, Khmer, Mongolian, Sinhala, Hindi, Bengali	https://kokusaihiroba.or.jp/lifeuide/consultation/	Close only on New Year's holiday You can come to our office or consult with us by e-mail. (Email: fukuoka-maic@kokusaihiroba.or.jp) Other specialized consultation sessions are also held in cooperation with the Association of Administrative Scriveners and the Legal Affairs Bureau. For details, see the following URL. https://kokusaihiroba.or.jp/lifeguide/consultation/
Kitakyushu City	Kitakyushu City Information Center for Foreigners [Kurosaki]	3rd floor, COM CITY, 3-15-3 Kurosaki, Yahatanishi-ku, Kitakyushu City, Fukuoka Pref.	080-6445-2606		○	○	○	○	○			9:30~16:00	Japanese, English, Chinese, Korean, Vietnamese, Tagalog, Nepali, Thai, Indonesian, Malay, Mongolian, Khmer, Burmese, Hindi, Bengali, Sinhala, Russian, Portuguese, Spanish, French, Italian, German, Ukrainian	https://www.kitag-koryu.jp/onestop/about/	E-mail consultations also available in Japanese, English, Chinese, Korean, and Vietnamese. Consultations in coordination with experts (administrative scrivener/lawyer/clinical psychologist) also provided. (*Kurosaki only) Please contact us for details.
	Kitakyushu City Information Center for Foreigners [Kokura]	2nd floor, Kokurakita City Hall, 1-1 Otemachi, Kokurakita-ku, Kitakyushu City, Fukuoka Pref.	080-5278-8404									9:30~12:00 13:00~16:00			
Fukuoka City	Fukuoka City Consultation Support Center for Foreign Residents	1st floor, Fukuoka City International Center, 4-1 Tenya-machi, Hakata-ku, Fukuoka City, Fukuoka Pref.	092-262-1799 0120-66-1799	○	○	○	○	○				9:00~18:00	English, Chinese, Korean, Thai, Vietnamese, Indonesian, Portuguese, Spanish, French, German, Italian, Russian, Nepalese, Tagalog, Malay, Myanmar, Khmer, Mongolian, Sinhalese, Hindi, Bengali	https://www.fcif.or.jp/	Inquiry can be made through "Contact" form on our website or "LINE Call". Other specialized consultation services (1) Legal consultation (by appointment only) First Saturday of the month: 10:30 to 13:30, Third Wednesday of the month: 13:00 to 16:00 (2) Personal counseling (by appointment only) Monday, Tuesday, Thursday (3) Counseling on immigration, residence, and nationality (no appointment necessary) Second Sunday of the month: 13:00-16:00

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks		
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday						
Kumamoto																	
Kumamoto Pref.	Kumamoto Support Center for Foreign Residents	7th Floor, Prefectural Office Main Building, 6-18-1 Suizenji, Chuo-ku, Kumamoto City, Kumamoto Pref.	080-4275-4489	○	○	○	○	○						8:30~17:15	English, Chinese, Korean, Vietnamese, etc. (Telephone interpretation is available in more than 11 languages.)	http://www.kuma-koku.jp/support-center/	For consultations in person, phone reservations are recommended. You can also use the consultation form on the website.
Kumamoto City	The Kumamoto Consultation and Support Plaza for Foreign Residents	2nd Floor, Kumamoto City International Center, 4-18 Hanabata-cho, Chuo-ku, Kumamoto City	096-359-4995	○	○	○	○	○	○	○	○			10:00~18:00	English, Chinese Korean (Thursday) German (Wednesday) Vietnamese (1st and 3rd Wednesday of the month, 1st and 3rd Sunday of the month) Tagalog (2nd Wednesday of the month) Spanish (1st Friday of the month) Nepali (3rd Monday of the month) *Indonesian and Thai are available by appointment. *Telephone interpretation is also available in 22 languages.	http://www.kumamoto-if.or.jp/plaza/	Closed: 2nd and 4th Monday of the month (or the nearest weekday if it is a national holiday) Consultation by e-mail is also available. Consultations on legal matters, residence status, labor, employment, residence support, and other specialized fields are also available. (Once a month)
Yatsushiro City	Yashiro City Citizen's consultation service	1-25 Matsuejo-machi, Yatsushiro City, Kumamoto Prefecture	0965-33-6846	○	○	○	○	○						9:00~17:00	Japanese, English, Tagalog, Chinese and 20 other languages	http://www.city.yatsushiro.lg.jp/ki00316579/index.html	Thursday: 9:00~19:00
Nagasu Town	Nagasu Town Hall	2766 Nagasu, Nagasu Town, Tamana-gun, Kumamoto Pref.	0968-78-3239	○	○	○	○	○						9:00~17:00	English, Vietnamese and 55 other languages	https://www.town.nagasu.lg.jp/kii0036841/index.html	
Ozu Town	Ozu Town's Consultation Counter for Foreign Residents	Ozu Town Office 1st floor, Ozu Town, Kikuchi Gun, Kumamoto Pref.	096-293-3111	○	○	○	○	○						9:00~17:00	Consultants: English (Tuesday) English, Spanish, and Portuguese (Wednesday) Taiwanese, Chinese (Thursday) *Other languages and Consultations will be conducted using machine translation. (70+ Translation Languages available.)	https://www.town.ozu.kumamoto.jp/kii00313385/index.html	Not Available from 12:00 to 13:00
Kikuyo Town	Kikuyo Town Consultation Counter for Foreign Residents	2800 Kubota, Kikuyo town, Kikuchi-gun, Kumamoto Pref.	096-232-4914	○	○	○	○	○						9:00~17:00	English/Monday,Wednesday,Friday Chinese&English/Tuesday,Thursday *other languages/TV or telephone interpreting	https://www.town.kikuyo.lg.jp/kii0033779/index.html	
Oita																	
Oita Pref.	Oita Information & Support Center	B1F, iichiko Culture Center 2-33 Oita City, Oita pref.	097-529-7119	○	○	○	○	○	○					10:00~17:00	English, Chinese, Korean, Vietnamese, Nepalese, Indonesian, Thai	http://www.oitaplaza.jp	You can also consult with us via email.
Bungotakada City	Bungotakada City Consultation Service for Foreign Residents	DONO HOUSE 1869 Miwa, Bungotakada City, Oita pref.	0978-24-0133	○	○	○	○	○						8:30~17:00	Vietnamese, Myanmar, Chinese, Indonesian, Filipino, Korean, English, Mongolian, Cambodian, Nepalese, Taiwanese	https://bic-bizcoop.jp/	
Usa City	Usa City Consultation Center for Foreign Residents	391-10, Yokkaichi, Usa City, Oita Prefecture	0978-25-4440		○	○		○						15:00~19:00	Japanese, Vietnamese, English, Chinese, Korean, Malay and 61 other languages	https://u-misc.com/	Sunday: 10:00 - 14:00
Miyazaki																	
Miyazaki Pref.	Miyazaki Support Center for Foreign Residents	B1F Carino Miyazaki, 4-8-1, Tachibanadori Higashi, Miyazaki City, Miyazaki Pref.	0985-41-5901		○	○	○	○	○					10:00~19:00	English, Chinese, Korean, Portuguese, Tagalog, Vietnamese *Consultation by interpreter machine English, Chinese, Korean, Thai, Vietnamese, Indonesian, Portuguese, Spanish, French, Myanmar, Tagalog *Consultations with call centers In addition to the above languages, Malay, Nepalese, Russian, German, Italian, Mongolian, Khmer, Bengali, Hindi, Sinhalese	https://support.mif.or.jp	You can consult in person, via e-mail, telephone or online (Zoom). An appointment must be made in advance for a life counselor to help you in your native language (English, Chinese, Korean, Portuguese, Tagalog, Vietnamese).
Miyakonojo City	Miyakonojo City International Exchange Center	International Exchange Center, Miyakonojo City Hall North Annex, Miyakonojo City, 4-1 Himegi-cho, Miyakonojo City, Miyazaki Pref.	0986-23-2295	○	○		○	○						9:00~16:00	Japanese, English, Mongolian, Chinese. 17 languages (using videophone interpretation) English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai, French, Nepali, Hindi, Russian, Indonesian, Khmer, Myanmar, Ukrainian, Japanese Multiple languages (using translation machines)	https://www.city.miyakonojo.miyazaki.jp/soshiki/16/96666.html	As for Sundays, the second and fourth Sunday of the month only.

Prefecture local government	Contact point	Address	Phone number	Opening days								Opening hours	Available languages	Website	Remarks	
				Mon	Tue	Wed	Thu	Fri	Sat	Sun	Public Holiday					
Kagoshima																
Kagoshima Pref.	Consultation Desk for Foreign Residents	1st floor, Kagoshima Prefectural Citizens Exchange Center(Inside the International Exchange Plaza), 14-50 Yamashita-cho, Kagoshima City, Kagoshima Pref.	070-7662-4541		○	○	○	○	○	○	○	○	9:00~17:00	Japanese, English, Vietnamese, Chinese, Tagalog, Korean, Indonesian, Nepalese, Khmer, Thai, Myanmar, Portuguese, Spanish, Malay, French, Russian, German, Italian, Mongolian, Sinhala, Hindi, Bengali	https://www.pref.kagoshima.jp/af/21/soudan.html	If Monday is a national holiday, the museum is closed on the following Tuesday. Consultation is available in person or by phone.
Kagoshima City	Kagoshima City Citizen Consultation Center	1F, Kagoshima City Hall East Annex, 11-1 Yamashita-cho, Kagoshima City	099-216-1205										8:30~17:15	Voice translator for English, Chinese, Korean, etc.		
	Consultation Section, General Affairs Division, Taniyama Branch Office, Kagoshima City	1F, Taniyama Branch Office, 4-4927 Taniyama Chuo, Kagoshima City	099-269-8404	○	○	○	○	○								
Okinawa																
Okinawa Pref.	Okinawa International Exchange & Human Resources Development Foundation Consultation Services for Foreign Residents	4-2-16 Isa, Ginowan city, Okinawa Pref.	098-942-9215	○	○	○	○	○					9:00~17:00	English, Chinese, Korean, Spanish, Nepalese, Vietnamese, Indonesian, Ukrainian, Russian	https://kokusai.oihfor.jp/project/soudan/	Excluding Saturdays, Sundays, and Holidays Reception method: Face-to-face, telephone, email, online application, SNS such as FB
Naha City	Naha City Consultation Center for Foreign Residents	1F Community Safety Division, 1-1-1 Izumizaki, Naha city, Okinawa.	098-862-9955	○	○	○	○	○					8:30~17:15	English, Chinese *Multiple languages (55 languages) are supported using translation machines.	https://www.city.naha.okinawa.jp/kurasitetuduki/soudan/fr/gaikoku/jinn.html	12:00-13:00 . Lunch break