# Ministry of Justice Immigration Services Agency Trusted Traveler Program Information System

# **Operation Manual**

Version 2.0

Trusted Traveler Program Information System Operation Manual

Page No.	Date of Revision	Version	Page	Revised Contents
1		1.0	-	Newly Created
2	2017/1/26	1.1	-	Change of words of application items
3	2017/7/1	1.2	-	Change of words of application items
4	2018/3/14	1.3	-	Change of words of application items Added a new section "3.4.3 Result of the preliminary inspection information"
5	2019/3/29	1.4	-	Modification of words for changing organizations
6	2020/3/19	1.5	-	Added description about "Explanation material 6,7,8"
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8	2022/03/15	1.7	23-25	Change the image accompanied with change of words of question 3 of the disembarkation card information (the back side)
			48	Changed the message of message ID "E20001"
9	2023/05/29	1.8	14, 19	Change of words of application items Change of explanation on detailed input of application information
10	2025/3/14	2.0	-	Overall revision after the update of the Trusted Traveler Program Information System

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# 1 Introduction

# 1.1 The manual

This manual describes the application operation of the Trusted Traveler Program Information System.

	This indicates the area on the page which the user must click or in which the user must enter some form of information. It also indicates the area to which the user must pay particular attention.		
1	When an explanation is being given of a particular button or part, a number will appear, which corresponds to the number in the chart, indicating which part is being explained. The numbers are to be found on the left hand side of the red frame. All text appearing on the screen is for explanatory purposes.		
	Page A Page Ink No. Content		

The explanation contains figures and pictures as given below.

If you are unsure about any of the information provided in this manual, please check the FAQs or contact the Help Desk. We apologize for any inconvenience caused. Both the FAQs and Help Desk information can be found on the HOME page of the Trusted Traveler Program Information System.

https://ttp2.moj.go.jp (Trusted Traveler Program Information System HOME page)

# 1.2 Trusted Traveler Program Information System layout

This section goes over the layout common to all of the pages of the Trusted Traveler Program Information System.

E-mail address: abc@xy	z.co.jp			
Basic input of ap	olication information	Detailed input of application information	Confirming application information	
The form cou	ıld not be submitted	for the following reasons:		
E10001:Enter [Su	name].	-		
Basic input of ap	dication information			
Data entered canno It is recommended before starting the ap A pre-check can be	be temporarily saved dur hat you do a pre-check at blication process.	ing the application process. the TTP special website in advance, determine y nk. →https://www.moi.go.jp/jsa/immigration/proced	our category (registration requirements) and prepare neces	sary documen
Application inform	nation	<u>Inter (Inter inter inte</u>		
Enter application inf	ormation as written in you	ır passport, etc.		
Surname Requir	ed			
Surname Requir	ed Detical letters (uppercase)	, up to 104 letters for both the surname and the	given name with spaces Example)SMITH	
Surname Requir	ed	, up to 104 letters for both the surname and the	given name with spaces Example)SMITH	
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Surname Requir Single-byte alpha Given name Req Single-byte alpha Intended date o M/D/YYYY	ed petical letters (uppercase) uired petical letters (uppercase) i entry	, up to 104 letters for both the surname and the	given name with spaces Example)SMITH	
Surname Requir Single-byte alpha Given name Req Single-byte alpha Intended date o M/D/YYYY	ed petical letters (uppercase) uired petical letters (uppercase) i entry	, up to 104 letters for both the surname and the	given name with spaces Example)SMITH	
Surname Requir Single-byte alpha Given name Req Single-byte alpha Intended date o M/D/YYYY	ed petical letters (uppercase) uired petical letters (uppercase) entry	, up to 104 letters for both the surname and the	given name with spaces Example)SMITH	

Page link number	Page item	Content
1	Error message	An error message will appear in red if there are any errors in the entry content on the page.
2	Required items	The required items are marked with a required. An error will occur if these fields are not filled in correctly, and you will not be able to proceed to the next step.

Page link number	Page item	Content
3	[Next] button	Please click the [Next] button after checking the information you have entered on the page. If there are no errors in your entries, you will be able to proceed to the next page. If there are any errors, an error message will appear.
4	[Back] button	Clicking the [Back] button takes you back to the previous page. Do not use the "←" (Back) button of the browser or the Back Space key.

# 1.3 Required environment

The Trusted Traveler Program Information System requires the environment given below. Please take note that we cannot guarantee that the operations will be properly conducted if you use a different environment.

You can also access the system from your smartphone.

•Operating	System
------------	--------

Name	Supported Version	
Windows	Windows 10 or later	
macOS	10.13 or later	
iOS	iOS 13 or later	
Android	10 or later	

•Browser

Name	Supported Version	
Google Chrome	Latest 3 major releases	
Microsoft Edge	Latest 3 major releases	
Mozilla Firefox	Latest 3 major releases	
Apple Safari	13 or later	

The Trusted Traveler Program Information System will send messages to the e-mail address you registered during the user registration. Please check that your system has been set to enable the receipt of messages from the following domain.

- Domain: @i.ttp2.moj.go.jp

@microsoftonline.com

Moreover, please note that the Trusted Traveler Program Information System will automatically log out if no action has been taken, including movement between pages, for more than 30 minutes.

# 2 Overall flow

This section goes over the overall flow with regard to using the Trusted Traveler Program Information System.

The Trusted Traveler Program Information System enables you to apply to become a registered user and to pre-register your disembarkation card information.

### 2.1 Registered user application

First the following explains how to apply to become a registered user using the Trusted Traveler Program Information System.

For operational details, please check [3. Basic operation] in this manual.

#### User registration

User registration in order to be able to use the Trusted Traveler Program Information System.

You will only have to register your information the first time you use the

system, and will not have to repeat this process again.

**P.7** 

#### **Application information registration**

This is where you will apply to become a registered user.

Once the registration is complete, you will receive a [Notification of completion of registration] message.

Once you receive the [Notification of completion of registration] message, your registered user application process is complete.

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#### Disembarkation card information pre-registration

After you have applied to become a registered user, you will be able to preregister your disembarkation card information.

By pre-registering, you will not have to enter this information when you come to the automated gates, allowing you to save time and pass smoothly through the gates.

If you do not pre-register, you will have to enter your disembarkation card information when you come to the automated gates, requiring more time to go through the gates.

**P.28** 

As well as applying to becoming a registered user, you will be able to use the Trusted Traveler Program Information System for the following purposes.

For operational details, please check [3. Basic operation] in this manual.

#### Check the status of your application

You can check the status of your application.

However, you cannot check the details of the application.

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#### Withdraw your application

You will be able to withdraw any application registered on the Trusted Traveler Program Information System.

**P.37** 

#### Change your password

You will be able to change your login password.

**P.40** 

#### Change your e-mail address

You will be able to change your e-mail address registered on the Trusted Traveler Program Information System.

**P.45** 

#### **Reset password**

You can reset the password registered on the Trusted Traveler Program Information System in case you forgot it.

**P.54** 

# 3 Basic operation

# 3.1 User registration

In order to use the Trusted Traveler Program Information System, you will first have to register as a user.

Please register as a user following the steps given below.

### 3.1.1 User registration flow

N₂	Page	Operational content
1	<image/> <image/> <image/> <section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	HOME page Click the [For those who wish to apply or are already registered (log in)] button on the HOME page and proceed to the next page.
2	Sign in with your E-mail Address   E-mail Address   Password   Forgot your password?   Sign in   Don't have an account? Sign up now   E-mail Address change   Password change	Login page Click the [Sign up now] link on the Login page and proceed to the next page.

N⁰	Page	Operational content
<u>№</u> 3	Cancel Ca	Operational content User information entry Enter your E-mail address, and click the [Send verification code] button. A verification code will be sent to the entered E-mail address.
	Send verification code Password	
	Password(Enter again) *	
	Continue	

N⁰	Page	Operational content
5	Cancel	User information entry
		When [E-mail address verified. You
	150	can now continue] appears, enter a
	134	password.
	Sign Up	After entering a password, read the
	0	[Please agree to the regulations of
	E-mail address verified. You can now continue.	use (Japanese, English)] checkbox in
	abc@xyz.co.jp *	the lower part of the screen.
		After checking the checkbox, click
	Try a different E-mail address	the [Continue] button to proceed to
		the next page.
		Upon clicking the [Continue] button,
	Password *	if there are any required items that
		you have not yet entered, or if there
	Password(Enter again) *	are any areas that were entered
		incorrectly, an error message will
	Please agree to the regulations of use (Japanese, English)	appear at the top of the page.
		You will not be able to proceed to the
		next page until the errors have been
	Continue	concerca.
6	Japan Trusted Traveler Program	Application menu
	E war adams, do Gosto pir Lagad Application menu	This page shows that the user
	Application - Solverty proceeding below. To submit an application]	registration process has been
	Enter application information To text the application stana)	completed.
	Application status check	
	Pre-enter your disembarkation card information - Pre-enter your disembarkation card information by diding balan.	
	Pre-enter your disembarkation card information	
	出入国在留裡還行	

3. 1. 2 Explanation on entering user information (default display)



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Page link number	Page item	Content
1	[Cancel] link	Back to the HOME page.
2	Error message	If there are any errors in your entries, an error message will appear. You will not be able to proceed to the next page until the errors have been corrected.
3	E-mail address information	<ul> <li>Enter your e-mail address here.</li> <li>The required items are marked with an asterisk (*).</li> <li>These items must be filled in.</li> <li>E-mail address</li> <li>Messages will automatically be sent to the e-mail address you entered in this page. Be sure to enter a valid e-mail address.</li> <li>Enable the domain settings beforehand if you wish to register your cellphone or a free e-mail address.</li> <li>Domain settings</li> <li>If you have set any special domain settings in order to avoid receiving spam mail, be sure to remove any restrictions or alter the settings so you can receive messages from @i.ttp2.moj.go.jp or @microsoftonline.com.</li> </ul>
4	[Send verification code] button	If there are no errors in your entries, the verification code will be sent to the registered e-mail address. If there are any errors, an error message will appear at the top of the page.

3. 1. 3 Explanation on entering user information (entry of the verification code)



Cancel

1	Verification code you entered is invalid. Enter it again.	
	abc@xyz.co.jp	*
2	Verification code	
	3 Verify code Send new code	
	Password	*
	Password(Enter again)	*
	Please agree to the regulations of use (Japanese, English)	

Page link number	Page item	Content
1	Error message	If there are any errors in your entries, an error message will appear. You will not be able to proceed to the next page until the errors have been corrected.
2	Verification code information	Enter the verification code here. Enter the verification code sent to the registered e-mail address.
3	[Verify code] button	If there are no errors in your entries, you will be able to proceed to the next page. If there are any errors, an error message will appear at the top of the page.
4	[Send new code] button	The new verification code will be sent.

3. 1. 4 Explanation on entering user information (E-mail address confirmation)

	Cancel	
	Sign Up	
	E-mail address verified. You can now continue.	
	abc@xyz.co.jp	*
	1 Try a different E-mail address	
2	Enter Password.	
3	Password	*
	Password(Enter again)	*
	Enter regulations of use. Please agree to the regulations of use (Japanese, English)	
	4 Continue	

Page link number	Page item	Content
1	[Try a different E-	Change the E-mail address to a different one.
	mail address] button	
2	Error message	If there are any errors in your entries, an error message will
~		appear.
		You will not be able to proceed to the next page until the
		errors have been corrected.
3	Password	Enter your password.
	information	The required items are marked with an asterisk (*).
		These items must be filled in.
		• Password
		Enter a password that cannot be easily guessed.
		Be sure to use at least one from each of the 1-byte alphabet
		letters, 1-byte numbers, and 1-byte signs.
		The total text length must be 8 letters or longer and up to 32 letters.
		The signs you can enter are \$%&=@_#*+-?!.
		The password differentiates between uppercase and
		lowercase letters.
		We cannot answer any inquiries regarding passwords, so be
		sure to remember and keep your password safe.
		The letters entered for the password are displayed as $igodot$ .
		Reset the password in case you forgot it.
		Check [3.8 Password Reset] of this manual for instructions
		on how to reset the password.
1	[Continue] button	If there are no errors in your entries, register as a user and
		proceed to the Application menu page.
		If there are any errors, an error message will appear at the top
		of the page.

# 3.2 Entering your application information

The following are the steps you will need to follow in order to apply to become a registered user of the Trusted Traveler Program Information System.

In order to apply as a registered user, you will need to provide a facial photo and explanatory materials. Be sure to get them ready beforehand. The facial photo must be in a JPEG format, and the explanatory materials in a PDF format.

You will be able to carry out the following procedure after you have completed the [3.1 User registration] of this manual.

#### 3. 2. 1 Steps to enter your application information



№	Page	Operational content
2	I S A Sign in with your E-mail Address	Login page Enter your e-mail address and your password on the Login page, click the [Sign in] button, and proceed to the Application menu page.
	E-mail Address Password Forgot your password?  Sign in Don't have an account? Sign up now E-mail Address change Password change	
3	<image/> <image/> <image/> <image/> <image/> <image/> <image/> <text><text><section-header></section-header></text></text>	Application menu Click the [Enter application information] button on the Application menu page and proceed to the next page.

N⁰	Page	Operational content
4	Japan Trusted Traveler Program	<b>Basic input of application</b>
	E-mail address: altxQip2.co.p	<u>information</u>
	Basic input of application information Detailed input of application information Confirming application information	Enter the application information.
	Basic input of application information  Data entered cannot be temporently saved during the application process.	Enter the same information into each
	1.1 is recommenses that you do a pre-check the II in special receives in advance, determine your category (regularison requirements) and prepare necessary occurrents before starting the application process. 1.4 pre-check can be done from the following link. — <u>Http://www.immi.eng.go.pdfp2/tec.check/index.thmi</u>	
	Enter application information as written in your passport, etc.	area (such as the passport number) as
	Surrame Required	in your passport.
	Single-byte alphabetical letters (uppercase), up to 104 letters for both the sumame and the given name with spaces Example)(SMITH	After you have finished entering the
	Given name Required	information in angle of the energy
	Single-byte alphabetical letters (uppercase), up to 104 letters for both the sumame and the given name with spaces Example)JAMES MICHAEL	information in each of the areas,
		click the [Next] button and proceed
	Sex Required	to the next page.
	Select V	
	Nationality (region) Required	Upon clicking the [Next] button, if
	Descrivet for Remained	there are any required items that you
		there are any required items that you
	Up to 9 single-byte alphanumeric letters (upper case) Exemple)AB1234567	have not yet entered, or if there are
	Date of issue for Passport Required M/D/YYYY	any areas that wars antoned
	Date of expiry for Passport Required	any areas that were entered
	M/D/YYYY	incorrectly, an error message will
	Country/region name of Home Address Required	
	Up to 25 single-byte characters using any combination of alphabetical letters, signs, and spaces (upper case),the signs you can enter are '-, Example).INITED STATES OF MASSICA	appear at the top of the page.
	Name of department and city of current address, etc. Required	You will not be able to proceed until
	Up to 25 single-byte characters using any combination of alphabetical letters, signs, and spaces (upper case).the signs you can enter are ' Example)SEATTLE	the error has been corrected.
	Occupation Required	
	Up to 60 single-byte characters using any combination of alphanumeric letters, signs, and spaces, the signs you can enter are , Example)Reporter	
	Workplace/School Name Required	
	Up to 100 single-byte characters using any combination of alphanumeric letters, signs, and spaces, the signs you can enter are ,- ,_ Example)ABC Corporation	
	Intended date of entry	
	M/D/YYYY	
	Next Back	
	mvmtup.2)	



Japan Trusted Traveler Program • Confirming application 6 **information** After you have checked the information you entered in Basic input of application information and Detailed input of application information, click the [Register] button. A confirm dialog will pop up. Click the [OK] button to proceed to the next page. Click the [Cancel] button to close the dialog and stay on the current page. ttpapp-internal.powerappsportals.com の内容 W00006:Make sure you have answered all the questions and have checked required documents being uploaded. Click "OK" to complete your application. To add or change your document or change your answer to the question, click "Cancel" to back to the "Enter application information" page. キャンセル Additionally, you can view the uploaded explanatory materials in PDF form by clicking the provided link. If you wish to revise the information, click the [Back] button, return to the entry page, and enter the correct information. You will not be able to check the information you entered after the process is complete. Be sure to save the page by printing it out or taking a screen shot. 出入国在留管理厅



# 3. 2. 2 Explanation on basic input of application information

Base legicit of application information       Definition of application information         I he form could not be submitted for the following reasons:       Subtidiate: Submitted for the following reasons:         I he form could not be submitted for the following reasons:       Subtidiate: Submitted for the following reasons:         I he form could not be submitted for the following reasons:       Submitted for the following reasons:         I he form could not be submitted for the following reasons:       Submitted for the following reasons:         I he form could not be submitted for the following reasons:       Submitted for the following reasons:         I he form could not be submitted for the following reasons:       Submitted for the following reasons:         I he form could not be submitted for the properties of the following reasons:       Submitted formation:         I he form following       Submitted for the properties of the following reasons:         I he form following       Submitted for the properties of the following reasons:         I he form following       Submitted formation:       Submitted following reasons:         I he form following       Submitted formation:       Submitted following reasons:         I he form following       Submitted following reasons:       Submitted following reasons:         I he form following       Submitted following reasons:       Submitted following reasons:         I he form following:       Subm	E-mail address: abc©xyz.co.jp		5
P The form could not be submitted for the following reasons:    Exist List of Application Information   • Other form could not be submitted for the following reasons:    • Dis form could not be imported a work in the bibling inter and the shore. distance you attagen (registration reasons) and proceed states that the registration information     • Dis constrained by using be directed by the proceed by the pro	Basic input of application information Detailed input of application information Confirming application	ation information	
Execution: Internation         • One cancer for the temporary based darking the seguration mass.         • Internation dark to be improved by used of the temporary based darking the seguration may be improved by used of the temporary based darking the seguration may be improved by used of the temporary based darking the seguration may be improved by used of the temporary based darking the seguration may be improved by the temporary based darking the seguration may be improved by the temporary based darking the seguration may be improved by the second darking the seguration may be improved by the second darking the seguration may be improved by the second darking the second dark the second darking the second dark the second darking the se	• The form could not be submitted for the following reasons:		
Beak input of application information	E10001 Enter [Sumame]		
<pre>- Place reproduction to be transported as the PLT special base is device, determine your category (registration requirements) and prepare necessary documents before determine of the place is deviced in the following inter- reflective place is deviced in the place i</pre>	Basic input of application information		
private series and the formation from the following links, with a parameter laters, signs, and spaces, the signs you can enter are,, Example/(ACTIN) ETHERS OF AREAD CONTROL STATES OF AREAD CONTR	Data entered cannot be temporarily saved during the application process. It is recommended that you do a pre-check at the TTP special website in advance, determine your category (registration	requirements) and prepare necessary documents before sta	ting the ap
Application information         * Total registration information as writen in your passport; etc.         Summa Registrat         Single-type alphabatrial latters (poperate), up to 164 latters for both the summer and the given name write space Example/SMTH         Given rome Registrat         Single-type alphabatrial latters (poperate), up to 164 latters for both the summer and the given name write space Example/SMTH         Single-type alphabatrial latters (poperate), up to 164 latters for both the summer and the given name write space Example/SMTH         Single-type alphabatrial latters (poperate), up to 164 latters for both the summer and the given name write space Example/SMTH         Single-type alphabatrial latters (poperate), up to 164 latters for both the summer and the given name write space Example/SMTH NoteXL         Single-type alphabatrial latters (poperate), up to 164 latters for both the summer and the given name write space Example/SMTH NoteXL         Single-type alphabatrial latters (poper ace), be 164 latters for both the summer and the given name write space Example/SMTH NoteXL         Single-type alphabatrial latters (poper ace), be 164 latters for both the summer and the given name write space Example/SMTH NoteXL         Single-type alphabatrial latters (poper ace), be 164 latters for both the sum and magnetic space for the space of the space for the space for the space for the space of the space of the space of the space for the space of the spa	process. • A pre-check can be done from the following link. — <u>http://www.imm-moj.go.jp/tip2/pre-checkindex.html</u>		
	Application information		
Surger Signard         Single Syle algibilation latters (opercase), up to 154 latters for both the summere and the given name with spaces Example/SMTH         Cave name Regard         Single Syle algibilation latters (opercase), up to 154 latters for both the summere and the given name with spaces Example/SMTER MICHAEL         Date of latin Neglinid         Norvrov         Single Syle algibilation latters (opercase), up to 154 latters for both the summere and the given name with spaces Example/SMTER MICHAEL         Date of latin Neglinid         Norvrov         Single Syle algibilation latters (opercase), up to 154 latters for both the summere and the given name with spaces Example/SMTER MICHAEL         Single Syle algibilation latters (opercase), up to 154 latters for both the summere and the given name with spaces Example/SMTER MICHAEL         Single Syle algibilation latters (oper case)         Single Syle algibilation latters (oper case) Example/SMTER MICHAEL         Date of space for Passport Regard         Norvrov         Date of space for Passport Regard         Norvrov         Date of space for Passport Regard         Up to 25 angle byte diversites using any combination of alphabetical latters, signs, and spaces (oper case), the signs you can enter are ''. Example/Regards         Up to 25 angle byte diversites using any combination of alphabetical latters, signs, and spaces (oper case), the signs you can enter are ''. Example/Regards         Up to 12 angle byte d	<ul> <li>Enter application information as written in your passport, etc.</li> </ul>		
Single-byte alphabetical letters (uppercase), up to 154 letters for both the summe and the given name with spaces Example/SMTMS MCH4EL.  Dide of both frequind  Single-byte alphabetical letters (uppercase), up to 154 letters for both the summe and the given name with spaces Example/SMTMS MCH4EL.  Dide of both frequind  Sector	Sumame Required		
Given name Reputed         Single-byte sighebotics listers (uppercess), up to 104 listers for both the summe and the given name with space Bample/IMES MICHAEL         Data of bitth (logicited         Network         Size (hegined         Select         Select         Pasagort to flaguined         Pasagort to flaguined         Up to 58 angle-byte alphanumeric letters (upper case) Bample/ME124567         Data of scale for Resport Respirat         Data of scale for Resport Respirat         Monrow         Country/region name of Home Address, etc. Reginal         Up to 29 angle-byte displanument address, etc. Reginal         Up to 60 angle-byt	Single-byte alphabetical letters (uccertase), up to 104 letters for both the sumame and the given name with spaces E	Example15MITH	
Single-byte alphabetical letters (upportase), up to 104 letters for both the sumanie and the given rame with spaces Biample)JAMES MICHAEL.	China papers Bern Intel		
Single-byte alphabetical letters (upper case), up to 104 letters for both the summere and the given name with spaces Beample)JAMES MICHAEL           Date of Sath Required         V         March 2025           Select         V         V         March 2025           Select         V         V         V         V           Select         V         V         V         V           Pageont No filequied         V         V         V         V           Up to 9 angle-byte alphanumeric letters (upper case) Example/AB1224607         V         V         V           Date of vacue for Resport Required         V         V         V         V         V           MOVYMY         Date of vacue for Resport Required         V         V         V         V         V           Up to 2 single-byte observators using any combination of alphabetical letters, signs, and spaces (upper case), the signs you can enter are 's, Example/ARTHED STATES OF MERICA         V           Name of department and only of current address, etc. Inquired         V         V         V         V         V         V	An and a final second		
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Page link number	Page item	Content
1	Error message	An error message will appear if there are any errors in your entries upon clicking the [Next] button. You will not be able to proceed to the next page until the errors have been corrected.
2	Application information.	Enter your application information here. Enter the same information into each area (such as the passport number) as in your passport. The required items are marked with a required. These items must be filled in. For date fields like birthdate, click the [Calendar] button to select the year, month, and day, and the selected date will be filled in automatically. If you prefer to enter the date manually, use the format displayed on the screen. When the display language is set to Japanese, use the format yyyy/mm/dd. For example, January 1, 2025, should be entered as 2025/01/01.
3	[Next] button	If there are no errors in your entries, you will be able to proceed to the Detailed input of application information. If there are any errors, an error message will appear at the top of the page.
4	[Back] button	Clicking the [Back] button takes you back to the previous page.
5	[Logout] link	Log out from the Trusted Traveler Program Information System.

# 3. 2. 3 Explanation on detailed input of application information

	papp-internal.powerappsportals.com の内容	
	E10016:Please answer "Yes" to at least one of questions 1 to 10.	
Basic input of application information 🗸 D	ок	halon
Facial photo(For applicants in any category)		
<ul> <li>Upload a facial photo for your Registered User Card.</li> <li>The photo must be one taken within the last six month</li> </ul>	s, showing a clear image of your face looking straight at the camera, against	a plain background without a hat.
Facial photo(For applicants in any category) Require	d Uploaded File Facial photo(For applicants in any o	stegory) Required
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<ul> <li>A pre-check can be done from the following link<u>Mip</u></li> <li>You can check your category (registration requirement)</li> </ul>		a) from this DDF file → List of extensions, etc.
· Explanatory materials must be written in Japanese or E language do not come with a Japanese or English transla	inglish otherwise submitted with a translation in Japanese or English. "Regist: tion.	ation will not be accepted if explanatory materials in any other
Explanatory material 1 (For applicants in any c	ategory)	
Passport.		
Upload the cover and the identification page of you File (PDF) Required	Uploaded File (POP) sequred	howing your Hone Kone ID card number as well.
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Explanatory material 2 (For applicants who fall	under Category A [JTTP])	
GEP Card or a written declaration Make sure to upload front and back of your GEP Ca	nd.	
File (PDF)		
Choose File No file selected *Uploadable files: PDF format, up to 10 MB or less fo	or the sum of explanatory materials 1 to 5,7	
Evolution material 3 (For applicants who fall	under Category B (Designated institution))	
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If materials are written in a language other than la	panese or English, please upload a translation in Japanese or English as well.	
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- 25 -Trusted Traveler Program Information System operation manual

Juli	er the questions below. as check wurs cataonor (registration requirements), persesant documents, ats, through a pro-check
pre-	an onex your category (registration requirements), necessary accuments, etc. analysis, and an endoted and a set of the se
0	
Q.	L (rui applicants ili ally category)
D	o you have a passport for one of the countries or regions for which Japan provides visa exemption arrangements (except those for which such arrangements are temporarily suspende passings concerning the visa annuisition recommendation have hear taken)?
жт	he cover and the identification page of your passport must be uploaded to "Explanatory material 1."
s	elect
Q	2 (For applicants in any category)
н	ave you ever been sentenced to imprisonment with or without assigned work, a fine or an equivalent punishment owing to violation of the laws of Japan or any other country (includin
SL	uspension of execution of the sentence)?
S	elect
0	R (For applicants in any category)
_	ave you ever been deported from Japan, deported from Japan due to a deporture order, or been denied tanding in Japan?
S	elect
0	4 (For applicants who fall under Category A [ITTR])
4	( (or applicance who rail ance) category A (or inf))
D	o you have a valid passport issued by the U.S. government AND are you enrolled in the Global Entry Program (GEP) run by the U.S. government?
×G	EP Card or a written declaration must be uploaded to "Explanatory material 2."
਼ੁ	
Q	5 (For applicants who fall under Category B [Designated institution])
-	ces vour employer fall under any of the following?
1	Dapanese central government, local government or an institution whose primary investors are these governments
2	) Central or local government of a country, region or administrative division with which Japan provides visa exemption arrangements or an institution whose primary investors are the
9	overmments
3 4	) International organization ) a tork company whose shares are listed in a financial instruments exchange in Tanan or a subsidiary of such a company
5	A stock company whose shares are listed in a financial instruments exchange or exchange of a similar kind located in a country, region or administrative division with which Japan pr
e	xemption arrangements
6	) A corporation, located in Japan or a country, region or administrative division with which Japan provides visa exemption arrangements, and whose capital or investment received am
5	00 million yen or more in total
ЖA	n employment certificate and materials concerning designated institutions must be uploaded to "Explanatory material 3" and "Explanatory material 4" respectively.
S	elect
Q	6 (For applicants who fall under Category B [Designated institution])
A	nswer if you checked "Yes" in Q5.
D	o you belong to your institution as a director or a full-time employee?
S	elect
0	7 (For applicants who fall under Category C [Invitation from Japanese institutions])
	c strength and the second strength and the second strength in the second strength and the second st
0 fi	o you nave a usames reactivising with the central or a local government in Japan, an instruction wrose primary investors are these governments, a stock company whose shares are anancial instruments exchange in Japan or a subsidiary of such a company ADD have you been requested by the said institution or company to apply for user realistration owing to the
vi	isit Japan repeatedly for their business?
ЖA	written request from the said specific institutions, etc. must be uploaded to "Explanatory material 5."
	elect
S	3 (For applicants who fall under Category D [Sufficient funds and credit])
S	
S Q8	o you have a credit card with a Platinum or higher status which is licensed by an international brand?
S Qi D	
S QE D XT	e credit card name and the international brand name must be entered in "Explanatory material 6."
S QE D XT S	he credit card name and the international brand name must be entered in "Explanatory material 6." elect
S QE D XT S	eccedit card name and the international brand name must be entered in "Explanatory material 6." elect 9 (For applicants who fall under Category E [Family])
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Qi Qi XT S Qi Qi D b	e credit card name and the international brand name must be entered in "Explanatory material 6." elect 9 (For applicants who fall under Category E [Family]) oes your spouse or parent fall under any of Category B to D AND has received a registered user (TTP) card?You can also apply if the principal applicant (spouse or parent) has not rec u in this case you need to apply with principal applicant at the same time.
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Qi D XT S Qi D bi XA be Qi H H XR S	he credit card name and the international brand name must be entered in "Explanatory material 6." elect elect elect elect elect elect elect elect elect elect elect elect elect elect elect elect elect elect entered in "Explanatory material 8." elect elect entered in "Explanatory material 8." elect elect elect elect elect elect elect elect entered in vertice elect elect entered in vertice elect
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Qi D XT S D b XA S Qi H H R S	he credit card name and the international brand name must be entered in "Explanatory material 6." elect elect elect elect elect for applicants who fall under Category E [Family]) oes your spouse or parent fall under any of Category B to D AND has received a registered user (TTP) card?You can also apply if the principal applicant (spouse or parent) has not recu in this case your spouse or parent fall under any of Category B to D AND has received a registered user (TTP) card?You can also apply if the principal applicant (spouse or parent) has not recu in this case your need to apply with principal applicant the same time. family relationship certificate must be uploaded to "Explanatory material 7," and the registered user (TTP) card number or passport number of the principal applicant (spouse or parentered in "Explanatory material 8." elect 10 (For applicants in any category) ave you answered all the explanatory materials and entered explanatory information concerning your category (registration requirements)? ave you uploaded all the explanatory materials and entered explanatory information concerning your category (registration requirements)? elect elect elect

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Page link number	Page item	Content				
1	Error message	An error message will appear if there are any errors in your entries upon clicking the [Confirm] button. You will not be able to proceed to the next page until the errors have been corrected.				
2	Facial photo	Click the [Choose File] button and upload your facial photo. Click the [Change File] button if you wish to change your uploaded photo. Click the [Delete] button if you wish to delete your uploaded photo.				
3	Explanatory material	Click the [Choose File] button in the center of the page and upload your explanatory materials. For explanatory materials 6 and 8, type the information directly into the text field. You can register a maximum of 8 explanatory materials. Click the [Change File] button if you wish to change your uploaded explanatory materials. Click the [Delete] button if you wish to delete your uploaded explanatory materials.				
4	Questions	You are required to answer the questions. After reading the questions, answer each question with the [Yes] or [No] button.				
5	[Confirm] button	If you click the [Confirm] button, a confirm dialog will pop up. Click the [OK] button to proceed to the next page. Click the [Cancel] button to close the dialog and stay on the current page. When there is an invalid input data, an error message will display on the top of the page.				
6	[Back] button	Clicking the [Back] button takes you back to the previous page.				

# 3.3 Disembarkation card information pre-registration

The following is the procedure for pre-registering your disembarkation card information with the Trusted Traveler Program Information System. If you pre-register, you will not have to enter the information at the automated gates, allowing you to save time and pass smoothly through the gates. You will be able to change any information you pre-registered by repeating the following steps. If you do not pre-register, you will have to enter your disembarkation card information when you come to the automated gates, requiring more time to go through the gates.

You will be able to take the steps given below after you have completed [3.1 User registration] of this manual.



#### 3. 3. 1 Steps for disembarkation card information pre-registration

N₂	Page	Operational content
2	Japan Trusted Traveler Program	Pre-enter your disembarkation
	Enail adless abc@vgzcojp Pre-enter your disembarkation card information	<u>card information</u>
	Disembarilation card information (the front)	Enter your disembarkation card
	Disembersation card information (the front) .     Country neme of Home Address	
	Up to 25 single-byte alphabetical letters and/or spaces (upper case), the signs you can enter are '- Example/MUSTRALIA	information. If you click the
	City name of Home Address	[Register] button after entering
	Up to 23 single-type alphabetical letters and/or spaces (upper cese), the signa you can enter are '- Example/SYONEY Last flight tou/Vesed	information in each item, a confirm
	Up to 7 single-byte alphanumeric letters (upper cese) Example/222999	dialog will non un
	Rurpose of visit If you select purpose of travel (Other), please enter the purpose of travel (reason). Select	dialog will pop up.
	Purpose of visit (reason)	Click the [OK] button to proceed to
	up to 30 angle-byte alphabetical latters and/or spaces (upper case), the signs you can enter are ,- Exemploy(RESEARCH	the next page.
	Intended length of stay in Japan	Click the [Cancel] button to close the
	Confirm disembarkation card information(the back)	
	Choose suitable enswers for the following questions.     Have you were been deported from Japan, have you ever departed from Japan under a departure onder, or have you ever been denied entry to Japan?     Torten	dialog and stay on the current page.
	annes. Hare you ever been found guilty in a criminal case in Japan or in another country?	ttpapp-internal.powerappsportals.com の内容
	Select	<ul> <li>W00003:Are you sure you want to register with the information you entered? Click "OK" to complete your application. To add or change</li> </ul>
	Select	<ul> <li>your document or change your answer to the question, click "Cancel" to returned to the previous page.</li> </ul>
	Intended address in Japan - Confirm possible intended address in Tapan.	
	Intended address in Japan 1	
	Up to 100 angle-byte signalatical letters and (or spaces (upper case), the signs you can enter are - Example)MAEDANANO, OTA NU, TONTO, ABC HOTEL Tel	
	Intended address in Japan 2	
	Address	
	Up to 100 angle-type aphroadcosi interes instron spaces (upper care), the signs you can enter are ,- issumpley-investorium), on AKU, TONTO, ABC HOTSU.	
	Up to 12 single-byte numeric letters Example/0999999999	
	Intended address in Japan 3 Address	
	up to 100 single-byte alphabetcol letters and/or spaces (upper case), the signs you can enter are ,- Example/MATEAHJARD, OTA-KU, TOKYD, ABC HOTEL	
	74	
	Up to 12 single-byta numeric letters (txempla)000000000	
	Internetie acortes in Japan 4 Address	
	(p to 10) angle-byte aphrobition letters and/or spaces (upper case), the argre you can enter are , - four-galapient@ANUKD, OTA-KU, TODYD, ARC HOTEL Tell	
	Up to 12 single-byte numeric letters Example/0999999999	
	Intended address in Japan 6	
	Adoresi I to 100 single-bets alterbatical letters and/or stanse (upper case), the spins you can enter we - Exemple(MAREDARURD, OTA-KU, TOKYO, ARE HOTE), Up to 100 single-bets alterbatical letters and/or stanses (upper case), the spins you can enter we - Exemple(MAREDARURD, OTA-KU, TOKYO, ARE HOTE),	
	Up to 12 single-byte numeric letters Exemple/9999999999	
	Register Back	
	出入單在留管理庁	

№	Page		Operational content
3	Japan Trusted Traveler Program		Completion of pre-registration of
3	<text><text><section-header><section-header><section-header><text><text><text><text><text><text><text></text></text></text></text></text></text></text></section-header></section-header></section-header></text></text>	Land	Completion of pre-registration of disembarkation card information This page shows that the disembarkation card information pre- registration has been completed. A few minutes after you have completed the registration, a [Notification of completion of registration] message will be sent to you.

# 3. 3. 2 Explanation on pre-entry of disembarkation card information

Pre-enter your disembarkation card information	
The form could not be submitted for the following reasons:     E00002: Country same of know Address Leaderd Is install. Chard the entry and antive standards on the screep and other it analy.	
- Disembarkation card information (the front) - Disembarkation card information (the front) .	
Country name of Home Address	
NUS INVELING Up to 25 single-byte alphabetical letters and/or spaces (upper case), the signs you can enter are '- Example)AUSTRALIA	
City name of Home Address	
Up to 25 single-byte alphabetical letters and/or spaces (upper case), the signs you can enter are '- Example)SYDNEY	
Last flight No./Vessel	
Up to 7 single-byte alphanumeric letters (upper case) Example)/2229999	
Purpose of visit	
If you select purpose of travel (Other), please enter the purpose of travel (reason). Select	
Purpose of visit (reason)	
Lin the 3D similar-but a kinbabatical latters and/or sources (unner crass), the sinns way can anter are - Example/DECEABCH	
Up to do angle cyce opholecometers a major spoces (upper case), the agins you can enter ure , comparation concern	
up to 3 angle by the function of the function of the back	
Continue disembarkation care information the backy     Choose suitable answers for the following questions.	
Have you ever been deported from Japan, have you ever departed from Japan under a departure order, or have you ever been denied entry to Japan?	
Nerve you even neem nound guilty in a ciliminal case in Japan or in another country? Select	
Do you presently have in your possession narcotics, marijuana, opium, stimulants, or other controlled substances, firearms, crossbow, swords, explosives or other such items	?
Select	
Intended address in Japan	
- Confirm possible intended address in Japan.	
Address	
Up to 100 single-byte alphabetical letters and/or spaces (upper case), the signs you can enter are ,- Example)HANEDAKUKO, OTA-KU, TOKYO, ABC HOTEL Tel	
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Intended address in Japan 2	
Address	
Up to 100 single-byte alphabetical letters and/or spaces (upper case), the signs you can enter are Example)HANEDAKUKO, OTA-KU, TOKYO, ABC HOTEL	
Tel	
Un he 12 simile hale somerin lakter Franzels 20000000000	
op to 12 single-tyte numeric letters Example/9999999999	
Address	
Up to 100 single-byte alphabetical letters and/or spaces (upper case), the signs you can enter are ,- Example)HANEDAKUKO, OTA-KU, TOKYO, ABC HOTEL	
Up to 12 single-byte numeric letters Example/99999999999	
Intended address in Japan 4	
Address	
Up to 100 single-byte alphabetical letters and/or spaces (upper case), the signs you can enter are ,- Example)HANEDAKUKO, OTA-KU, TOKYO, ABC HOTEL	
Tel	
Up to 12 single-byte numeric letters Example/99999999999	
Intended address in Japan 5	
Address	
Up to 100 single-byte alphabetical letters and/or spaces (upper case), the signs you can enter are ,- Example)HANEDAKUKO, OTA-KU, TOKYO, ABC HOTEL	
Tel	
Up to 12 single-byte numeric letters Example)9999999999	

Page link number	Page item	Content				
1	Error message	An error message will appear if there are any errors in your entries upon clicking the [Register] button. You will not be able to proceed to the next page until the errors have been corrected.				
2	Disembarkation card information	<ul> <li>Enter your disembarkation card information here.</li> <li>Your registered information will automatically appear after your first registration.</li> <li>Intended address in Japan</li> <li>If you enter multiple addresses, you will be able to select one at the automated gates.</li> </ul>				
3	[Register] button	If there are no errors in your entries, you will be able to proceed to the next page. If there are any errors, an error message will appear at the top of the page.				
4	[Back] button	Back to the menu.				
5	[Logout] link	Log out from the Trusted Traveler Program Information System.				

The following is the procedure for checking the status of your application.

You cannot check the details of the application.

You will be able to carry out the following procedure after you have completed [3.1 User registration] of this manual.

№	Page							Operational content		
1	Japan Trusted Traveler Program						Application menu			
	E mail tableses. Alto Quyocco gir					1.19215	Click the [Application status check]			
	Application menu						Click the [Application status check]			
	Application    Solinit you splication by obling letter   To submit an application  Enter application information						button on the Application menu and			
							proceed to the next page			
			- <b>-</b>		To check the applica	tion status]				proceed to the next puge.
	Application status check									
	Pre-enter your disembarkation card information									
		<i>, , , , , , , , , , , , , , , , , , , </i>		Pre-enter	your disembarka	tion card information				
	出入国有	E留管理庁								
2	ISA	/ Japan <sup>-</sup>	Frusted Trav	eler Progr	am					Application status check
	E-mail a	ddress: jabc@xyz.co.jp							Logout	This page displays the status of the
	App	ication status cl	eck							This page displays the status of the
	State	is check of past	applications							user's application.
	- Thes - If yo - Apol	e are the records o u wish to withdraw cations cannot be y	your past applications. C the application, click the withdrawn after the secon	Theck the application appropriate withdraw dary inspection has	status. val of application bu started.	itton.				Click the [Withdrawal of application]
	- It m - The - If th	Applications cannot be withdrawn after the secondary inspection has started.     It may use a while for the withdrawn of an application bas started.     The time and date of application is in Japan time.     The time and date of application is in Japan time.								
	- Com	<ul> <li>If the result column of the preimmery inspection says, "Secondary inspection", come to Japan with your explanatory material.</li> <li>Come to Japan within six (6) months of undergoing the preliminary inspection, and undergo the secondary inspection at the registration counter.</li> </ul>							link to withdraw an application.	
		<u>&lt;&lt;</u> ≤ <b>1</b> ≥ ≥≥ <b>1</b> •					Check [3.5 Withdrawal of			
	No	Application status	Time and date of application	Application ID	Passport No	Time and date of preliminary inspection	Result of preliminary inspection	Time and date of secondary inspection	Withdrawal of application	application] of this manual for
	1	Application	2025/02/04 15:23	0000000773	AB1234567	-	-	-	Withdrawal of application	
	3	Application reception	2025/02/04 14:59	0000000770	AB1234555		÷		Withdrawal of application	instructions on how to withdraw an
	4	preliminary inspection Preliminary	2025/02/04 14:57	000000769	AB1234444	2025/02/03 09:00	- Registration	•	Withdrawal of application	application.
	5	Under secondary	2025/02/04 14:51 2025/02/04 14:41	000000767	AB1222222 AB111111	2025/02/03 09:00	Secondary		application	
	7	Inspection complete	2025/02/04 11:01	000000765	Алалалал	2025/02/04 09:00	Secondary inspection Secondary	2025/02/04 09:00		
	8	Complete Under preliminary	2025/02/04 10:59 2025/02/04 10:58	0000000764	AB5555555 AB1233333	2025/02/04 09:00	inspection	2025/02/04 09:00	(Invalid) Withdrawal of	
	10	Withdrawal of application	2025/02/03 14:53	000000768	AB1233333				(Complete)	
	11	Preliminary inspection complete	2025/02/03 11:04	000000760	PASS00000	2025/02/03 09:00	Secondary inspection		Withdrawal.of application	
	12	inspection complete	2025/01/27 15:02	000000735	20250127	2025/02/03 09:00	Registration inapplicable Secondary	•	Withdrawal of application	
	13	Inspection Inspection complete	2024/12/24 16:57 2024/12/24 16:40	0000000651	AB2222222 AB3333333	2025/02/04 09:00	inspection Secondary inspection	2025/02/04 09:00	-	
	15	Inspection complete	2024/12/24 16:29	000000648	AB444444	2025/02/04 09:00	Secondary inspection	2025/02/04 17:00	(Invalid)	
		Back								
	出入国	国在留管理庁								

### 3. 4. 1 Application status check flow
#### 3. 4. 2 Explanation on application status check

Japan Trusted Traveler Program E-mail address: abc@xyz.co.jp Logout 3 Application status check Status check of past applications These are the records of your past applications. Check the application status.
 If you wish to withdraw the application, click the appropriate withdrawal of application button.
 Applications cannot be withdrawn after the secondary inspection has started.
 It may take a while for the withdrawal of an application to be confirmed.
 The time and date of application is in Japan time.

- If the result column of the preliminary inspection says, "Secondary inspection", come to Japan with your explanatory material.
   Come to Japan within six (6) months of undergoing the preliminary inspection, and undergo the secondary inspection at the registration counter.

No	Application status	Time and date of application	Application ID	Passport No	Time and date of preliminary inspection	Result of preliminary inspection	Time and date of secondary inspection	Withdrawa of application
1	Application	2025/02/04 15:23	000000773	AB1234567	-	-	-	Withdrawal of application
2	Application	2025/02/04 15:21	000000772	AB1234566	-	-	-	(Processing)
3	Application reception	2025/02/04 14:59	000000770	AB1234555	-	-	-	Withdrawal of application
4	Under preliminary inspection	2025/02/04 14:57	000000769	AB1234444	2025/02/03 09:00	-	-	Withdrawal of application
5	Preliminary inspection complete	2025/02/04 14:51	000000767	AB1222222	2025/02/03 09:00	Registration inapplicable	-	Withdrawal of application
6	Under secondary inspection	2025/02/04 14:41	000000766	AB1111111	2025/02/04 09:00	Secondary inspection	-	-
7	Inspection complete	2025/02/04 11:01	000000765	AAAAAAAA	2025/02/04 09:00	Secondary inspection	2025/02/04 09:00	-
8	Inspection complete	2025/02/04 10:59	000000764	AB5555555	2025/02/04 09:00	Secondary inspection	2025/02/04 09:00	(Invalid)
9	Under preliminary inspection	2025/02/04 10:58	000000763	AB1233333	2025/02/03 09:00	-	-	Withdrawal of application
10	Withdrawal of application	2025/02/03 14:53	000000768	AB1233333	-	-	-	(Complete)
11	Preliminary inspection complete	2025/02/03 11:04	000000760	PASS00000	2025/02/03 09:00	Secondary inspection	-	Withdrawal of application
12	Preliminary inspection complete	2025/01/27 15:02	000000735	20250127	2025/02/03 09:00	Registration inapplicable	-	Withdrawal of application
13	Under secondary inspection	2024/12/24 16:57	000000651	AB2222222	2025/02/04 09:00	Secondary inspection	-	-
14	Inspection complete	2024/12/24 16:40	000000650	AB3333333	2025/02/04 09:00	Secondary inspection	2025/02/04 09:00	-
15	Inspection	2024/12/24 16:29	000000648	AB444444	2025/02/04 09:00	Secondary	2025/02/04 17:00	(Invalid)

出入国在留管理庁

-2

Page link number	Page item	Content
1	Status check of past applications	The status of your application will be shown here.
	Application status	<ul> <li>Application: The basic operation outlined in section 3.2 "Entering your application information" has been completed.</li> <li>Application reception: The application has been received.</li> <li>Under preliminary inspection: Undergoing the preliminary inspection. After the preliminary inspection has been completed, you will receive a [Notification of completion of preliminary inspection] message.</li> <li>Preliminary inspection complete: The preliminary inspection has been completed. Check your [Notification of completion of preliminary inspection] message.</li> <li>Under secondary inspection: Undergoing the secondary inspection.</li> <li>Inspection complete: All inspections have been completed.</li> <li>Withdrawal of application: The application has been withdrawn.</li> </ul>
	Result of preliminary inspection	<ul> <li>Pending: The preliminary inspection has not been completed.</li> <li>Secondary inspection: The preliminary inspection has been completed. Undergoing the secondary inspection.</li> <li>Registration inapplicable: The preliminary inspection has been completed. The application for user registration has been denied. By clicking the link, it will move to the "Result of the preliminary inspection" page. Note that an application denied before March 2018 will not be shown as hyperlink text and unable to click it.</li> </ul>
	Withdrawal of application	<ul> <li>Pending: The application cannot be withdrawn.</li> <li>[Withdrawal of application] link: You can withdraw your application. Click if you wish to withdraw your application.</li> <li>(Processing): Processing withdrawal of application.</li> <li>(Invalid): The application cannot be withdrawn since the secondary inspection has already begun.</li> <li>(Complete): The application has been withdrawn.</li> </ul>

Page link number	Page item	Content
2	[Back] button	Clicking the [Back] button takes you back to the previous page.
3	[Logout] link	Log out from the Trusted Traveler Program Information System.

### 3. 4. 3 Result of the preliminary inspection information

	ddress: abc@xyz.co.jp 4
Con	firming Result of preliminary inspection
Res	ult of preliminary inspection
• For O"t O"t	the purposes of "The reason for preliminary inspection Registration inapplicable" he Act"means the Immigration Control and Refugee Recognition Act he Ordinance"means the Ordinance for Enforcement of the Immigration Control and Refugee Recognition Act he Guide"means Information Guide for the Automated Gates(For Foreign Nationals Enrolled in the TTP)
TI Tł Tł	he reason for preliminary inspection Registration inapplicable ne app. doesn't meet the requirement of Art.9.(8)( i )(c)(1)of the Act.( 5(1)a/ 5(2)of the Guide) ne app. doesn't meet the requirement of Art.9.(8)( i )(c)(2)of the Act.( 5(1)b/ 5(2) of the Guide)
Арр	licable laws and regulations/ Information Guide for the Automated Gates (For Foreign Nationals Enrolled in the TTP)
• Mak regula • You	e sure you have fulfilled the requirements of enrolling in the Trusted Traveler Program and have uploaded all the required documents, referring to the applicable tions and the Information Guide for the Automated Gates (For Foreign Nationals Enrolled in the TTP). may open a PDF file by clicking on each link.
<u>出入国</u> Immig	管理及び難民認定法 (ation Control and Refugee Recognition Act
	管理及び難民認定法施行規則 Ince for Enforcement of the Immigration Control and Refugee Recognition Act
<u>出入国</u> Ordina	

出入国在留管理庁

Page link number	Page item	Content
1	The preliminary inspection denied reason	Details of the preliminary inspection denied reason.
2	"Applicable laws and regulations/ Information" link	By clicking the link, a PDF file about "Applicable laws and regulations/ Information" will open.
3	[Back] button	Clicking the [Back] button takes you back to the previous page.
4	[Logout] link	Log out from the Trusted Traveler Program Information System.

The following is the procedure for withdrawing an application registered with the Trusted Traveler Program Information System.

You will be able to carry out the following procedure after you have completed [3.1 User registration] of this manual.

N₂					Pag	e				Operational content
1	ISA	Japan Tru	sted Traveler F	rogram						Application menu
	E-mail addre	∺ abc@xyz.co.jp							Logicul	Click the [Application status check]
	Applica	lion menu								Check the [Application status check]
	Submit year	tion wrapplication by clicking	g bakaw		[To submit an applic	ation]				button on the Application menu page
				En	ter application inf	ormation				and proceed to the next page.
					To sheck the application	n status) a check				
			Ľ	_					_	
	Pre-enter	your disembarkation ca	ition card information information by clicking below.							
				Pre-enter yo	ur disembarkatio	n card information				
	出入国在	留管理庁								
2		Japan 1	Trusted Trav	eler Progr	am					Application status check
	E-mail ad	dress: abc@xyz.co.j	p	-					Logout	Click the [Withdrawal of application]
	Appli	cation status cł	heck							link of the application you wish to
	Statu	s check of past	applications							link of the application you wish to
	These     If you     Applie	are the records of wish to withdraw ations cannot be v	f your past applications. O the application, click the withdrawn after the secon	heck the application appropriate withdraw dary inspection has	status. val of application bu started.	utton.				withdraw and proceed to the next
	· It ma · The t · If the	y take a while for t me and date of ap result column of ti	the withdrawal of an appli plication is in Japan time. he preliminary inspection	cation to be confirm says, "Secondary in	ed. spection", come to J	Japan with your explanato	ry material.			page.
	• Come	to Japan within si	x (6) months of undergoi	ng the preliminary in	spection, and unde	rgo the secondary inspect	ion at the registra	tion counter.		If the [Withdrawal of application]
	_			<u>&lt;&lt;</u>	≤ 1 2	≥ ≥> 1v	Decult of	Time and data of	Mishdowed	link is not displayed that
	No	Application status	Time and date of application	Application ID	Passport No	preliminary inspection	preliminary inspection	secondary inspection	of	link is not displayed, that
	1	Application Application	2025/02/04 15:23 2025/02/04 15:21	000000773	AB1234567 AB1234566		-	-	Withdrawal of application (Processing)	application cannot be withdrawn.
	3	Under preliminary	2025/02/04 14:59 2025/02/04 14:57	0000000770	AB1234555 AB1234444	- 2025/02/03 09:00		-	Withdrawal.of Withdrawal.of	Check [3.4.2 Explanation on
	5	Preliminary inspection complete	2025/02/04 14:51	000000767	AB1222222	2025/02/03 09:00	Registration inapplicable		Withdrawal of application	application status checkl of this
	6	Under secondary inspection Inspection	2025/02/04 14:41 2025/02/04 11:01	0000000766	AB1111111	2025/02/04 09:00	Secondary inspection Secondary	- 2025/02/04 09:00	•	application status check] of this
	8	Complete Inspection complete Under	2025/02/04 10:59	000000764	AB5555555	2025/02/04 09:00	Secondary inspection	2025/02/04 09:00	(Invalid)	manual for details on each of the
	9	preliminary inspection Withdrawal of	2025/02/04 10:58	000000763	AB1233333 AB1233333	2025/02/03 09:00		•	Withdrawal of application (Complete)	fields of the page.
	11	Preliminary inspection complete	2025/02/03 11:04	000000760	PASS00000	2025/02/03 09:00	Secondary inspection		Withdrawal.of application	1.0
	12	Preliminary inspection complete	2025/01/27 15:02	000000735	20250127	2025/02/03 09:00	Registration inapplicable		Withdrawal of application	
	13	Inspection Inspection complete	2024/12/24 16:57 2024/12/24 16:40	0000000651	AB2222222 AB3333333	2025/02/04 09:00 2025/02/04 09:00	Secondary inspection Secondary inspection	- 2025/02/04 09:00	-	
	15	Inspection complete	2024/12/24 16:29	000000648	AB4444444	2025/02/04 09:00	Secondary inspection	2025/02/04 17:00	(Invalid)	
		Back								
	出入国	在留管理庁								

#### 3.5.1 Withdrawal of application flow

№				Pag	je				Operational content
3	Japan T	rusted Traveler	Program						Withdrawal of the application
	E-mail address: abc@xyz.co.j							Logout	Check the displayed information
	Withdrawal of the app	ication							
	Application Confirm the application ye	u are withdrawing.							click the [Withdrawal] button, and
	You cannot re-submit an     Applications cannot be wi     It may take a while for a	epplication which has been with hdrawn after the secondary ins withdrawal of application to be o	drawn. pection has started. confirmed.						proceed to the next page.
	Application status Rec Application	uired							
	Time and date of appl	cation Required							
	Application ID Require	d							
	000000648								
	Passport No Required AB1234566								
	Time and date of prei	minary inspection							
	-								
	Withdrawal	Back							
	出入国在留管理厅								
4	🏹 Japan	Trusted Trav	eler Prog	ram					Application status check
	E-mail address: abc@xyz.o	a)¢						Logout	This page indicates that the
	Application status	check							application has been withdrawn
	100001:The app Status check of pa	lication was withdr	awn.						application has been withdrawn.
	These are the records     If you wish to withdra	of your past applications. ( w the application, click the	Theck the application appropriate withdra	status. wal of application bu	itton.				A message will appear at the top of
	<ul> <li>Applications cannot b</li> <li>It may take a while fo</li> <li>The time and date of</li> </ul>	e withdrawn after the secor r the withdrawal of an appl application is in Japan time	dary inspection has ication to be confirm	started. ed.					the page once we have processed
	If the result column o     Come to Japan within	f the preliminary inspection six (6) months of undergoi	says, "Secondary in ing the preliminary in	spection", come to 3 hspection, and unde	apan with your explanato rgo the secondary inspect	ry material. ion at the registra	tion counter.		the page once we have processed
			<<	≤ 1 2	≥ >> 1 <b>.</b>				your request to withdraw the
	No Application status	Time and date of application	Application ID	Passport No	Time and date of preliminary	Result of preliminary	Time and date of secondary	Withdrawal of	application.
	1 Application	2025/02/04 15:23	000000773	AB1234567	-	-	-	Withdrawal of application	
	2 Application 3 Application reception	2025/02/04 15:21 2025/02/04 14:59	0000000770	AB1234555	-	-	-	(Processing) Withdrawal of application	
	4 preliminary inspection	2025/02/04 14:57	000000769	AB1234444	2025/02/03 09:00	-	-	Withdrawal of application	
	5 inspection complete 6 Under seconda	2025/02/04 14:51	0000000767	AB1222222 AB111111	2025/02/03 09:00	inapplicable Secondary	-	application	
	7 Inspection complete	2025/02/04 11:01	000000765	АААААААА	2025/02/04 09:00	Secondary inspection	2025/02/04 09:00		
	8 Inspection complete Under	2025/02/04 10:59	000000764	AB5555555	2025/02/04 09:00	Secondary inspection	2025/02/04 09:00	(Invalid)	
	9 preliminary inspection 10 Withdrawal o	2025/02/04 10:58	000000763	AB1233333 AB1233333	2025/02/03 09:00	-	-	application (Complete)	
	11 inspection complete	2025/02/03 11:04	000000760	PASS00000	2025/02/03 09:00	Secondary inspection	-	Withdrawal of application	
	12 Preliminary inspection complete	2025/01/27 15:02	000000735	20250127	2025/02/03 09:00	Registration inapplicable	-	Withdrawal of application	
	13 Under seconda inspection 14 Inspection	ry 2024/12/24 16:57	0000000651	AB2222222	2025/02/04 09:00	Secondary inspection Secondary	- 2025/02/04 09-00	-	
	15 Complete 15 Complete	2024/12/24 16:29	0000000548	AB444444	2025/02/04 09:00	Secondary inspection	2025/02/04 17:00	(Invalid)	
	Back								
	出入国方的管理点								
	可以同时田居市门								

### 3. 5. 2 Explanation on withdrawal of the application

Japan Trusted Traveler Program	
E-mail address: abc©xyz.co.jp	4
Withdrawal of the application	
Application	
<ul> <li>Confirm the application you are withdrawing.</li> <li>You cannot re-submit an application which has been withdrawn.</li> <li>Applications cannot be withdrawn after the secondary inspection has started.</li> <li>It may take a while for a withdrawal of application to be confirmed.</li> </ul>	
Application status Required	
Application	
Time and date of application Required	
2025/02/03 11:04	
Application ID Required	
000000760	
Passport No Required	
PASS00000	
Time and date of preliminary inspection	
_	
Withdrawal Back	
3	

Page link number	Page item	Content
1	Application	Information on the application subject to withdrawal is shown here.
2	[Withdrawal] button	Proceed to the application status check page.
3	[Back] button	Clicking the [Back] button takes you back to the previous page.
4	[Logout] link	Log out from the Trusted Traveler Program Information System.

#### 3.6 Password change

The following is the procedure for changing your login password.

You will be able to carry out the following procedure after you have completed [3.1 User registration] of this manual.

3	6	1	Password	chang	e flow
Ο.	υ.		1 400000	Unung	

№	Page	Operational content
1	Image: Star Sign in with your E-mail Address   E-mail Address   Password   Forgot your password?   Sign in   Don't have an account?   Sign up now   E-mail Address change   Password change	Login page Click the [Password change] link on the Login page and proceed to the next page.
2	Cancel	Password changeEnter your current e-mail address andyour password here.After entering each of the areas, clickthe [Next] button and proceed to thenext page.Upon clicking the [Next] button, ifthere are any required items that youhave not yet entered, or if there areany areas that were enteredincorrectly, an error message willappear at the top of the page.You will not be able to proceed untilthe errors have been corrected.

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N⁰	Page	Operational content
3	Current password New password (Enter again)	Password change Enter your current password and your new password here. After entering each of the areas, click the [Register] button and proceed to the next page. Upon clicking the [Register] button, if there are any required items that you have not yet entered, or if there are any areas that were entered incorrectly, an error message will appear at the top of the page. You will not be able to proceed until the errors have been corrected.
4	<image/> <image/> <image/> <section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><text><text><text><text></text></text></text></text></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	HOME page This page indicates that the password change has been completed.

3. 6. 2 Explanation on entry of a password change (default display)



## Sign In

2	Enter E-mail Address.	
3	E-mail Address	*
	Enter Password.	<u>`</u>
	Password	*



Page link number	Page item	Content
1	[Cancel] link	Back to the HOME page.
2	Error message	If there are any errors in your entries, an error message will appear. You will not be able to proceed to the next page until the errors have been corrected.
3	E-mail address • Password information	Enter your current e-mail address and your password here. The required items are marked with an asterisk (*). These items must be filled in.
4	[Next] button	If there are no errors in your entries, you will be able to proceed to the next page. If there are any errors, an error message will appear at the top of the page.

- 3. 6. 3 Explanation on entry of a password change (entry of a password)
  - < Cancel



## Password change

1	Enter Current password.	
2	Current password	*
	Enter New password.	
	New password	*
	New password(Enter again)	*
	New password(Enter again)	



Page link number	Page item	Content
1	Error message	If there are any errors in your entries, an error message will appear. You will not be able to proceed to the next page until the errors have been corrected.
2	Password information	Enter your current password and your new password here. The required items are marked with an asterisk (*). These items must be filled in. • Password Enter a password that cannot be easily guessed. Be sure to use at least one from each of the 1-byte alphabet letters, 1-byte numbers, and 1-byte signs. The total text length must be 8 letters or longer and up to 32 letters. The signs you can enter are \$%&=@_#*+-?!. The password differentiates between uppercase and lowercase letters. We cannot answer any inquiries regarding passwords, so be sure to remember and keep your password safe. The letters entered for the password are displayed as •. Reset the password in case you forgot it. Check [3.8 Password Reset] of this manual for instructions on how to reset the password.
3	[Register] button	If there are no errors in your entries, change the password and proceed to the HOME page. If there are any errors, an error message will appear at the top of the page.

#### 3.7 E-mail address change

The following is the procedure for changing the e-mail address registered with the Trusted Traveler Program Information System.

You will be able to carry out the following procedure after you have completed [3.1 User registration] of this manual.

N₂	Page	Operational content
1		<u>Login page</u>
		Click the [E-mail Address change]
		link on the Login page and proceed
	I S A	to the next page.
	Sign in with your E-mail Address	
	E-mail Address	
	Password	
	Forgot your password?	
	Sign in	
	Don't have an account? Sign up now	
	E-mail Address change Password change	
	·	

#### 3. 7. 1 E-mail address change flow





N⁰	Page	Operational content
<u>№</u> 6	<section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	Operational content           HOME page           This page indicates that the e-mail           address change has been completed.
	20. A.36.6 新闻电位了	







# Sign in

2	Enter E-mail Address.	
3	E-mail Address	*
	Enter Password.	
	Password	*



Page link number	Page item	Content	
1	[Cancel] link	Back to the HOME page.	
2	Error message	An error message will appear if there are any errors in your entries upon clicking the [Next] button. You will not be able to proceed to the next page until the errors have been corrected.	
3	E-mail address • Password information	Enter your current e-mail address and your password here. The required items are marked with an asterisk (*). These items must be filled in.	
4	[Next] button	If there are no errors in your entries, you will be able to proceed to the next page. If there are any errors, an error message will appear at the top of the page.	

3. 7. 3 Explanation on entry of a e-mail address change (entry of an e-mail address)



Page link number	Page item	Content
1	Error message	An error message will appear if there are any errors in your entries upon clicking the [Send verification code] button. You will not be able to proceed to the next page until the errors have been corrected.
2	E-mail address information	<ul> <li>Enter your new e-mail address here.</li> <li>The required items are marked with an asterisk (*).</li> <li>These items must be filled in.</li> <li>E-mail address</li> <li>Messages will automatically be sent to the e-mail address you</li> </ul>
		<ul> <li>entered in this page. Be sure to enter a valid e-mail address.</li> <li>Enable the domain settings beforehand if you wish to register your cellphone or a free e-mail address.</li> <li>Domain settings</li> <li>If you have any special domain settings in order to avoid receiving spam mail, be sure to remove any restrictions or alter the settings so you can receive messages from @i.ttp2.moj.go.jp and @microsoftonline.com.</li> </ul>
3	[Send verification code] button	If there are no errors in your entries, you will be able to proceed to the next page. If there are any errors, an error message will appear at the top of the page.

3. 7. 4 Explanation on entry of a e-mail address change (entry of the verification code)



Page link number	Page item	Content
1	Error message	An error message will appear if there are any errors in your entries upon clicking the [Verify code] button. You will not be able to proceed to the next page until the errors have been corrected.
2	Verification code	Enter your Verification code here. Enter the verification code sent to the registered e-mail address.
3	[Verify code] button	If there are no errors in your entries, you will be able to proceed to the next page. If there are any errors, an error message will appear at the top of the page.
4	[Send new code] button	The new verification code will be sent.

3.7.5 Explanation on entry of a e-mail address change (E-mail address confirmation)



Page link number	Page item	Content
1	[Try a different Email address] button	Change the E-mail address to a different one.
2	[Continue] button	Change the E-mail address, and proceed to the HOME page.

### 3.8 Password Reset

The following is the procedure for resetting the current password in case you forgot it.

N⁰	Page	Operational content
1	Janan Tristed Traveler Program	HOME page
	Control of the second sec	Click the [For those who wish to apply or are already registered (log in)] button on the HOME page and proceed to the next page.
	Application         For these why wish to apply or are already registered (bg in)           The same field of the day	
	出入现在解释地学	
2	I S A	Login page Click the [Forgot your password?] link on the Login page and proceed to the next page.
	Sign in with your E-mail Address	
	E-mail Address	
	Password	
	Forgot your password?	
	Sign in Don't have an account? Sign up now	
	E-mail Address change Password change	

#### 3.8.1 Password Reset flow











E-mail address verification is necessary. Please click [Send]

	button.		
2	Enter E-mail Address.		
3	E-mail Address		
	4 Send verification code		
	Continue		

Page link number	Page item	Content	
1	[Cancel] link	Back to the HOME page.	
2	Error message	If there are any errors in your entries, an error message will appear. You will not be able to proceed to the next page until the errors have been corrected.	
3	E-mail address information	Enter your current e-mail address here. The required items are marked with an asterisk (*). These items must be filled in.	

Page link number	Page item	Content
4	[Send verification code] button	If there are any errors in your entries, an error message will appear. If there are any errors, an error message will appear at the top of the page.

- 3. 8. 3 Explanation on entry of a password reset (entry of the verification code)
  - Cancel



1	Verific	ation code you ent	on code you entered is invalid. Enter it again.		
	abc@>	kyz.co.jp	*.co.jp		
2	Verifica	ation code	n code		
	3	Verify code	Send new code		
	4				
		Continue			

Page link number	Page item	Content
1	Error message	If there are any errors in your entries, an error message will appear. You will not be able to proceed to the next page until the errors have been corrected.
2	Verification code information	Enter your Verification code here. Enter the verification code sent to the registered e-mail address.
3	[Verify code] button	If there are no errors in your entries, you will be able to proceed to the next page. If there are any errors, an error message will appear at the top of the page.
4	[Send new code] button	The new verification code will be sent.

- 3. 8. 4 Explanation on entry of a password reset (E-mail address confirmation)
  - Cancel



E-mail address verified. You can now continue.



Page link number	Page item	Content
1	[Try a different E- mail address] button	Change the E-mail address to a different one.
2	[Continue] button	Proceed to the next page.

- 3. 8. 5 Explanation on entry of a password reset (password change)
  - Cancel



1	Enter Password.		
2	Password	*	
	Password(Enter again)		
	3 Continue		

Page link number	Page item	Content
1	Error message	An error message will appear if there are any errors in your entries upon clicking the [Continue] button. You will not be able to proceed to the next page until the errors have been corrected.

Page link number	Page item	Content	
0	Password	Enter your new password here.	
2	information	The required items are marked with an asterisk (*).	
		These items must be filled in.	
		• Password	
		Enter a password that cannot be easily guessed.	
		Be sure to use at least one from each of the 1-byte alphabet	
		letters, 1-byte numbers, and 1-byte signs.	
		The total text length must be 8 letters or longer and up to 32	
		letters.	
		The signs you can enter are \$%&=@_#*+-?!.	
		The password differentiates between uppercase and lowercase	
		letters.	
		We cannot answer any inquiries regarding passwords, so be	
		sure to remember and keep your password safe.	
		The letters entered for the password are displayed as $\bullet$ .	
		Reset the password in case you forgot it.	
		Check [3.8 Password Reset] of this manual for instructions on	
		how to reset the password.	
3	[Confirm] button	If there are no errors in your entries, reset the password and	
0		proceed to the Application menu page.	
		If there are any errors, an error message will appear at the top	
		of the page.	

### 4 Others

#### 4.1 Messages

Messages that may appear on the Trusted Traveler Program Information System are listed in the appendix.

### Appendix: "List of Messages"

### List of error messages

Message ID	Message	How to respond
E10001	Enter {0}.	Enter {0}.
110001	({0}: error item name)	
	{0} entered is invalid. Check the entry and entry example on the screen and	Check the entry and entry example on the screen, and enter the
E10002	enter it again.	information again.
	({0}: error item name)	
F10003	Enter {0} as written exactly in your passport.	Enter {0} as written exactly in your passport.
E10003	({0}: error item name)	
F10004	Check whether the e-mail you entered uses the correct e-mail address	Check whether the e-mail you entered uses the correct e-mail address
E10004	format. Then, enter it again.	format. Then, enter it again.
F10005	Do not enter two straight spaces in $\{0\}$ .	Do not enter two straight spaces in {0}.
E10003	({0}: error item name)	
	Enter the same value in $\{0\}$ and $\{1\}$ .	Enter the same value in $\{0\}$ and $\{1\}$ .
E10006	({0}: Mismatched item name 1)	
	({1}: Mismatched item name 2)	
	Enter a different value in {0} and {1}.	Enter a different value in {0} and {1}.
E10007	({0}: Matched item name 1)	
	({1}: Matched item name 2)	
E10008	Enter the future date in {0}.	Enter the future date in {0}.
110000	({0}: error item name)	
	Applications cannot be made with expired passports. Enter valid passport	Enter valid passport info.
E10009	info.	
	({0}: error item name)	
E10011	The entered file is too small. Check the file and upload it again.	Check the file contents and information input rules, and upload the file
210011		again.
E10012	The entered file is too large. Check the file and upload it again.	Check the file contents and information input rules, and upload the file
110012		again.
	The entered file {0} format. Check the file and upload it again.	Check the file contents and information input rules, and upload the file
E10013	({0}: error item name)	again.
	({0}: File format)	
F10015	Upload the {0} file.	Upload the $\{0\}$ file.
L10013	({0} : Facial photo or Explanatory material 1)	

Message ID	Message	How to respond
E10016	Please answer "Yes" to at least one of questions 1 to 10.	Check questions 1 to 10 and answer "Yes" to at least one of them.
E10017	If you answer "Yes" to $\{0\}$ , please upload the file for $\{1\}$ .	Upload the file for {1}.
E10018	If you answer "Yes" to $\{0\}$ , please enter the item for $\{1\}$ .	Enter the item for $\{1\}$ .
	E-mail address or password you entered may be invalid, or your account	The account will automatically be unlocked after 5 hours. If you wish
	may be locked due to failure of log-in over the maximum number of times	to unlock the account immediately, reset the password.
E20001	allowed. If the account is locked, it will automatically be unlocked after 5	
	hours. If you wish to unlock the account immediately, use "Reissuance of	
	User ID and/or password" function.	
F20002	The verification code has expired. Please press send new code button to	Click the Send new code button to resend the notification.
120002	resend the notification.	
E20003	Either E-mail address or password entered is invalid. Enter it again.	Enter it again.
	Enter a password that cannot be easily guessed. (Be sure to use at least one	Enter a password that cannot be easily guessed.
F20004	from each of the 1-byte alphabet letters, 1-byte numbers, and 1-byte signs.	
120004	The total text length must be 8 letters or longer and up to 32 letters. The	
	signs you can enter are \$%&=@_#*+-?!.).	
E20005	The current password entered is invalid. Enter it again.	Enter it again.
E20006	Enter regulations of use.	Check the regulations of use and click the confirm button.
E20007	Verification code you entered is invalid. Enter it again.	Enter it again.
F20008	You have failed to enter the verification code more than the maximum	Try sending the verification code again.
120000	number of times allowed. Please try sending the verification code again.	
E20009	The E-mail address you entered is not registered. Please check your E-mail	Check your E-mail address and enter it again.
12000)	address and enter it again.	
	The entered passport has already been used for an application. Check the	Check your application status.
E30002	application status.	When submitting a new application, please withdraw your previous
		application.
	The application status has been renewed.	Return to the application status check page and check the current
E30003	Return to the application status check page and check the current application	application status before carrying out any action.
	status.	
	A user with E-mail address already exists. Please choose a different one.	E-mail addresses that are already in use cannot be registered. Enter a
E40003		different e-mail address.
		If you do not remember registering your e-mail address, contact
		helpdesk, as there may have been unauthorized use.
## List of information messages

Message ID	Message	How to respond
I00001	The application was withdrawn.	This message indicates that a request to withdraw the application has
		been made. Refer to section 3.4 "Application status check" in this
		manual to confirm the status of your application.
100002	The data does not exist.	This message appears if the application information has not been
		registered.
		It will no longer be displayed once the information is registered.
		To register the application information, refer to section 3.2 "Entering
		your application information" in this manual.

## List of confirmation messages

Message ID	Message	How to respond
W00001	If you are still entering information, the information will not be saved. Are	Click the [OK] button to go to the page specified in the message. Any
	you sure you wish to return to the {0} page?	unsaved entries will be discarded, so proceed with caution.
	({0} : screen name)	Click the [Cancel] button to stay on the current page.
W00002	Logging out. Are you sure to log out?	Click the [OK] button to log out of the system.
		Click the [Cancel] button to remain logged in.
W00003	Are you sure you want to register with the information you entered? Click	Click the [OK] button to log out of the system.
	"OK" to complete your application. To add or change your document or	Click the [Cancel] button to remain logged in.
	change your answer to the question, click "Cancel" to returned to the	
	previous page.	
W00005	Make sure you have responded to the questions being asked and have	The information you entered will be registered.
	checked required documents being uploaded. Click "OK" to move to the	If there are no issues, click the [OK] button to proceed to the next
	"Application status check" page . To undo a move to the "Application	page.
	status check" page, click "Cancel" to back to the previous page.	Click the [Cancel] button if you need to make any changes.
W00006	Make sure you have answered all the questions and have checked required	Review the message, and if there are no issues, click the [OK] button
	documents being uploaded. Click "OK" to complete your application. To	to proceed to the next page.
	add or change your document or change your answer to the question, click	Click the [Cancel] button if you need to make any changes.
	"Cancel" to back to the "Enter application information" page.	

Message ID	Message	How to respond
W00007	There are no age restrictions for registering children. However, for	Review the message, and if you agree to register your child, click the
	children around the age of 12, their fingerprints might not be stable	[OK] button to proceed to the next page.
	enough. This could result in difficulties with fingerprint registration or	If you do not agree, click the [Cancel] button.
	recognition by automated gates. Is this acceptable for you?	