

Guide for Supporters of Fourth-Generation Foreign
Nationals of Japanese Descent
(Revised on December 28, 2023)

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1. Background for the Establishment of the "Further Acceptance System for Fourth-Generation Foreign Nationals of Japanese Descent"

Up to this point, amongst people of Japanese descent Japan's policy has generally permitted only up to the Third-Generation Foreign Nationals of Japanese Descent (that is, the grandchildren of those who have moved abroad) to enter the country.

However, communities of Japanese descent living abroad, which include many descendants of Japanese emigrants, have requested that Fourth-Generation Foreign Nationals of Japanese Descent, who have generally not been permitted to enter Japan, be allowed to visit in the same manner as third-generation individuals.

Among Fourth-Generation Foreign Nationals of Japanese Descent, there are those who feel a strong connection to Japan, the homeland of their great-grandparents, and wish to visit.

In response to this situation, the "Further Acceptance System for Fourth-Generation Foreign Nationals of Japanese Descent" (hereinafter "System") has been established to allow these individuals to visit Japan more freely than before and learn about Japanese culture, etc.

2. Purpose and Overview of the System

The purpose of this System is to have Fourth-Generation Foreign Nationals of Japanese Descent become bridges between Japan and overseas Japanese communities by providing opportunities for them to engage in activities to learn about Japanese culture in Japan.

Fourth-Generation Foreign Nationals of Japanese Descent entering Japan under this System will be allowed to stay in Japan for up to five years. Additionally, they are also allowed to work as long as they engage in activities to learn about Japanese culture, etc.

For Fourth-Generation Foreign Nationals of Japanese Descent to enter and stay in Japan using this System, they must meet certain requirements, and during their cumulative three years of stay in Japan, support from "Supporters for Fourth-Generation Foreign Nationals of Japanese Descent" (hereinafter referred to as "Supporters"), who will provide support free of charge, is required.¹

There are no nationality restrictions for Fourth-Generation Foreign Nationals of Japanese Descent who are allowed to enter under this System, but the number² that can enter Japan using this System is limited to 4,000 people per year.

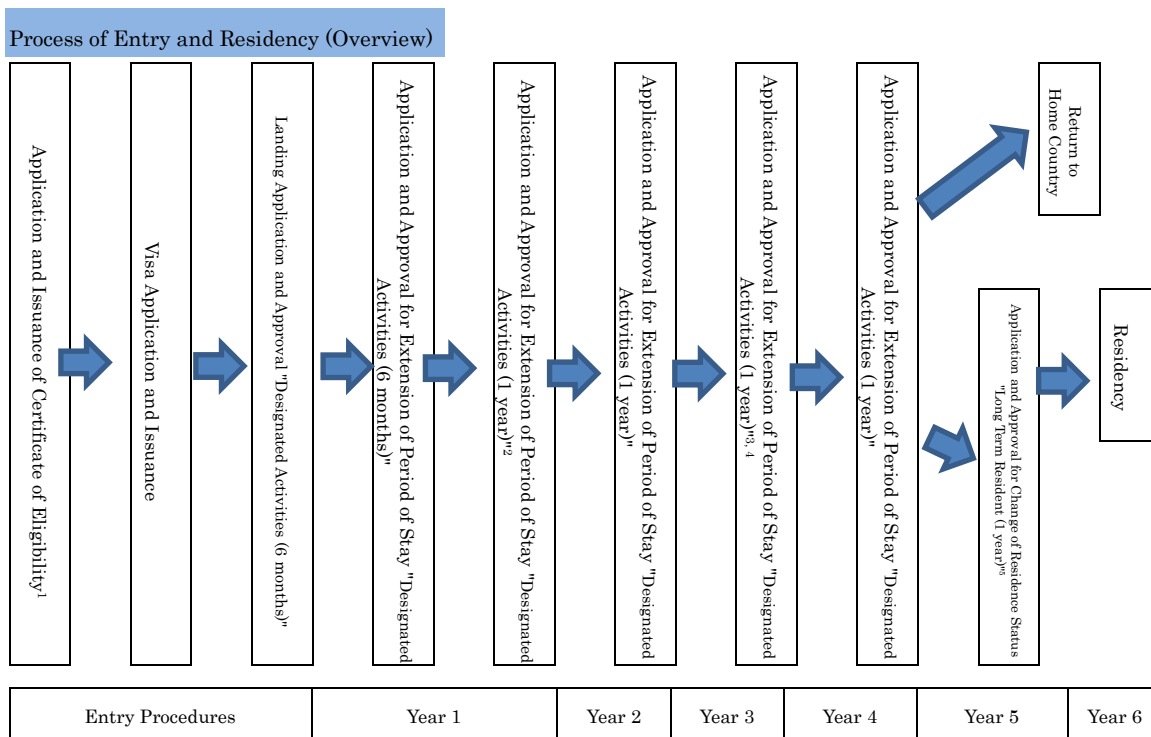
Furthermore, those who have stayed in Japan for a total of five years using this System and meet certain requirements will be considered to have sufficiently understood Japanese culture, etc., and recognized as having no difficulties in their

¹For details on the requirements for a Fourth-Generation Foreign National of Japanese Descent to enter and reside in Japan, please see the Guide for Fourth-Generation Foreign Nationals of Japanese Descent.

²The annual acceptance quota will be determined considering the entry and residence status of Fourth-Generation Foreign Nationals of Japanese Descent using this System, as well as its impact on local communities.

daily lives in Japan. Therefore, taking into account their continued residence in Japan and their role as bridges strengthening the ties with overseas Japanese communities, a change of their residence status to "Long Term Resident" will be allowed.

The flow of entry and residence in Japan for Fourth-Generation Foreign Nationals of Japanese Descent using this System is illustrated in the following diagram.



1. At the time of issuing the Certificate of Eligibility individuals aged between 18 and 30 must have passed a Japanese language proficiency test equivalent to N5 or higher or have proven Japanese language ability equivalent to N4 or higher through tests or other methods. For individuals aged between 31 and 35, passing a Japanese language proficiency test equivalent to N3 or higher is required.

2. Passing a Japanese language proficiency test equivalent to N4 or higher is required (except for those who have proven Japanese language ability equivalent to N4 or higher through tests or other methods).

3. Passing a Japanese language proficiency test equivalent to N3 or higher is required.

4. By the time of application, a deep understanding of Japanese culture and typical day-to-day life in Japan is required. For example, having acquired N2 or higher in the Japanese Language Proficiency Test, obtaining qualifications in Japanese culture (such as tea ceremony, flower arrangement, judo, etc.), passing exams, participating in community activities or local gatherings in an ongoing manner, and being recognized as a member of the community.

5. Passing a Japanese language proficiency test equivalent to N2 or higher is required.

3. What is a Supporter for Fourth-Generation Foreign Nationals of Japanese Descent?

The period during which Fourth-Generation Foreign Nationals of Japanese Descent can reside in Japan under the "Designated Activities" residence status through this System is capped at a maximum of five years.

Within this limited time, these individuals are expected to engage in activities to learn about Japanese culture, etc., to become bridges between Japan and overseas Japanese communities. Therefore, it is necessary for them to receive appropriate

support to ensure these activities are carried out smoothly. Furthermore, since Fourth-Generation Foreign Nationals of Japanese Descent will be living in an environment different from their home country after entering Japan, it is desirable for them to have someone nearby to consult with should any problems arise.

Considering these factors, this System includes "Supporters for Fourth-Generation Foreign Nationals of Japanese Descent" who provide their support for free to assist these individuals in entering and residing in Japan. When using this System to enter and reside in Japan, it is required that these individuals are supported by a Supporter for a total of three years.

However, if a Fourth-Generation Foreign National of Japanese Descent has resided in Japan for a total of more than three years using this System, support from a Supporter is no longer mandatory, taking into account their residency history (if they wish to continue receiving support from a Supporter, it is still possible to continue, but it must be provided for free).

4. Requirements to Become a Supporter

Individuals who wish to become Supporters for Fourth-Generation Foreign Nationals of Japanese Descent must meet the following requirements.³

(1) Requirements for Individuals to Become Supporters

- Any individual living in Japan, regardless of whether they are Japanese or foreign, can become a Supporter. However, if not a Japanese national, the individual must be a permanent resident, special permanent resident, or someone who has a residency status of "Spouse or Child of Japanese National," "Spouse or Child of Permanent Resident," or "Long-Term Resident" with a decided period of stay of more than three years and has a residency history of more than three years.
- A Supporter can support up to three Fourth-Generation Foreign Nationals of Japanese Descent. However, this number does not include supporting those who have resided in Japan for more than a total of three years under this System.
- When becoming a Supporter, you must submit a pledge and other documents stating that you will provide support to the Fourth-Generation Foreign National of Japanese Descent for free during their immigration procedures (for more details, see "6. Application for Certificate of Eligibility.")

³Individuals who wish to become Supporters for Fourth-Generation Foreign Nationals of Japanese Descent newly attempting to enter Japan must act as representatives for these individuals at the regional immigration bureau, handling the application for the issuance of Certificate of Eligibility.

If an individual who has previously resided in Japan for a total of three years under this System re-enters and resides in Japan using the System, support from a Supporter is not mandatory. However, if the individual wishes to receive support from a Supporter and the Supporter pledges to provide support for free, the Supporter can act as a proxy to apply for the Certificate of Eligibility.

Those who wish to become Supporters for individuals who have already entered Japan must submit necessary documents such as a pledge when the Fourth-Generation Foreign National of Japanese Descent applies for the extension of their period of stay.

(2) Requirements for Organizations to Become Supporters

- The organization must be a non-profit legal entity engaged in international exchange or community service in the area where the Fourth-Generation Foreign National of Japanese Descent resides.
 - Corporations aiming to economically profit for their members and distribute the organization's benefits among members do not meet this requirement.
 - If the main activities of the organization are not aimed at international exchange or community service, it will not qualify as engaging in activities for the purpose of international exchange or community service.
 - Engaging in activities for the purpose of community service means conducting activities aimed at improving the welfare of the local community, and activities aimed solely at benefiting the organization's own members are not included.⁴
- When becoming a Supporter, the organization must submit a pledge and documents related to the organization stating that they will provide support to the Fourth-Generation Foreign National of Japanese Descent for free during their immigration procedures (for more details, see “6. Application for Certificate of Eligibility.”)

(3) Shared Requirements for Individuals and Organizations

- Those with convictions due to a violation of immigration laws or being engaged in fraudulent or unjust actions related to these laws may not become Supporters.
 - Those who have been sentenced for violating immigration-related laws or labor laws, etc., cannot become Supporters.
 - Even if not sentenced, activities such as engaging in illegal employment activities defined in the Immigration Control Act or using forged documents in immigration procedures are included as "fraudulent or unjust actions."
- Additionally, Supporters are expected to be capable of providing reliable and appropriate support.
 - The following examples disqualify individuals and organizations from becoming Supporters.
 - Being under 18 years old
 - If, as a Supporter, there have been instances where reports to the authorities were not appropriately made, indicating that the activities as a Supporter were not properly conducted
 - If it is discovered that they are affiliated with an organized crime

⁴For example, public interest incorporated foundations primarily engaged in international exchange, chambers of commerce and industry defined by law as aiming "to comprehensively improve and develop commerce and industry within their district and thereby contribute to the general welfare of society," can become Supporters as organizations.

However, agricultural cooperatives, fisheries cooperatives, and business cooperatives defined by law as aiming "to serve their members or associates to the utmost through their operations" cannot become Supporters.

If you wish to confirm whether other forms of organizations can become Supporters, please inquire at the nearest regional immigration bureau.

group⁵

(4) Other Considerations

If there is an intermediary between the Fourth-Generation Foreign National of Japanese Descent and the Supporter, such mediation must be conducted for free (including situations involving job placements being introduced).

Furthermore, if the intermediary is involved in a job placement business, they must be legally operating this business by obtaining suitable permission/providing the required notifications in accordance with the Employment Security Act.

Therefore, for example, if you are an employer of a Fourth-Generation Foreign National of Japanese Descent or if you have paid an intermediary for the introduction of a Fourth-Generation Foreign National of Japanese Descent, you cannot become their Supporter.

5. The Role of the Supporter

Individuals who wish to become Supporters for Fourth-Generation Foreign Nationals of Japanese Descent are required to provide all the support listed from (1) to (3) below for free.

The role of the Supporter will continue until the Fourth-Generation Foreign National of Japanese Descent returns to their home country or until the Supporter contacts the regional immigration bureau stating that it is difficult to continue providing support.

However, if a Fourth-Generation Foreign National of Japanese Descent has resided in Japan for a total of more than three years using this System, support from a Supporter is no longer mandatory, taking into account their residency history (if they wish to continue receiving support from a Supporter, it is still possible to continue, but it must be provided for free).

(1) Support Before the Entry of the Fourth-Generation Foreign National of Japanese Descent

Act as a proxy⁶ for the Fourth-Generation Foreign National of Japanese Descent, conducting pre-entry procedures at the regional immigration bureau.

⁵Affiliation with an organized crime group refers to individuals/organizations who meet any of the following criteria:

1. Is a member of an organized crime group or someone who has not been a member for less than five years as defined in Article 2, Paragraph 6 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991) (hereinafter "Organized Crime Group Member").
2. A minor who does not possess the same legal capacity as an adult in business matters and whose legal guardian falls under category 1 or 3.
3. A corporation that has among its officers anyone who falls under category 1 or 2 above.
4. Entities whose business activities are controlled by organized crime group members, etc.,
5. Entities that are at risk of employing organized crime group members, etc., in their business operations or as assistants in their work.

⁶If an individual who has previously resided in Japan for a total of three years under this System re-enters and resides in Japan using the System, support from a Supporter is not mandatory. However, if the individual wishes to receive support from a Supporter and the Supporter pledges to provide support for free, the Supporter can act as a proxy to apply for the Application for Certificate of Eligibility.

- Specifically, this includes applying for the issuance of Certificate of Eligibility which is necessary for the Fourth-Generation Foreign National of Japanese Descent to process their visa overseas, at the regional immigration bureau. - For details, see “6. Application for Certificate of Eligibility”.

(2) Support After the Entry of the Fourth-Generation Foreign National of Japanese Descent

A. Regularly contact (at least once every two months) the individual you are supporting to assess their living conditions (focusing on the acquisition of Japanese culture, employment status, etc.).

- Regularly check whether the individual is able to smoothly engage in the acquisition of Japanese culture, etc.
- It is desirable that these regular checks be conducted through direct meetings or conversations over the phone to accurately assess any living issues the individual might face.

B. For the application for the extension of the period of stay for the Fourth-Generation Foreign National of Japanese Descent they are supporting (except for those who have resided for more than a total of three years), compile a document on the living conditions assessed in A and report to the regional immigration bureau.

- The Fourth-Generation Foreign National of Japanese Descent will apply for the extension of their period of stay at the regional immigration bureau once every six months or once a year.
- For this application for the extension of the period of stay, documents created by the Supporter for Fourth-Generation Foreign Nationals of Japanese Descent about their living conditions are required.
- Specifically, you will need to fill in the necessary information in Japanese on the form in Attachment 1 and provide it to the Fourth-Generation Foreign National of Japanese Descent.

C. If it is discovered during the regular contact in A that the individual is facing problems or is involved in trouble, or if they have questions about living conditions, provide appropriate advice as deemed necessary.

- For example, you are expected to provide advice as needed, like in the following cases:

Example 1: If a Fourth-Generation Foreign National of Japanese Descent seems to be looking for a place to learn Japanese, guide them to free Japanese language classes offered by local governments.

Example 2: If you learn that a Fourth-Generation Foreign National of Japanese Descent has been a victim of burglary, advise them to contact the police, and if necessary, accompany them to the police station.

Example 3: If there is a consultation about not feeling well, tell them where

the nearest clinic is and, if necessary, accompany them there.

(3) Contacting the Regional Immigration Bureau, etc.

A. If it becomes difficult to provide support, promptly contact your regional immigration bureau.

- If a Supporter can no longer provide support to a Fourth-Generation Foreign National of Japanese Descent, it is necessary to inform the Fourth-Generation Foreign National of Japanese Descent (excepting those who have resided for a total of more than three years) that they need to find a new Supporter, so promptly contact the nearest regional immigration bureau if you can no longer provide support.
- Contacting the immigration bureau to resign as a Supporter because you can no longer provide support will not result in any penalty for the Supporter (however, depending on the circumstances leading to the resignation, it may be that you cannot become a Supporter in the future).
- Even if the regional immigration bureau is informed that a Supporter can no longer provide support, it does not mean that the Fourth-Generation Foreign National of Japanese Descent will immediately have to leave Japan.⁷
- If a Supporter can no longer provide support and decides to resign, they must promptly submit a resignation notification form (Attachment 2) to the nearest regional immigration bureau.

B. If the regional immigration bureau inquires about the living conditions of the Fourth-Generation Foreign National of Japanese Descent being supported, respond to the inquiry.

6. Application for Certificate of Eligibility

The application for the Certificate of Eligibility must be conducted by a Supporter, acting as a proxy for the Fourth-Generation Foreign National of Japanese Descent attempting to enter Japan using this System, at the nearest regional immigration bureau.

Specifically, the following actions must be taken for the application for the Certificate of Eligibility:

Although the support from a Supporter must be provided for free, it is permissible for Fourth-Generation Foreign Nationals of Japanese Descent to bear the actual costs⁸ incurred during the application.

- Fill out the application form
- Compile the documents (hereinafter “Attached Documents”) to be submitted

⁷However, if the individual applies for an extension of their period of stay at the regional immigration bureau without having found a Supporter, their application will be denied.

⁸Actual costs refer to expenses such as transportation costs when the Supporter visits the regional immigration bureau for the application, and the cost of return envelopes and stamps related to the application, provided that the purpose and amount can be clearly stated in a bill, etc.

with the application

- Submit the application form and Attached Documents to the regional immigration bureau
- Send the Certificate of Eligibility to the Fourth-Generation Foreign National of Japanese Descent

Please see sections (1) to (4) below for more details.

(1) Fill out the Application Form

You need to fill out the application form for "Designated Activities U (Other)" (Attachment 3).

(2) Compile the Documents to be Submitted with the Application

Gather the Attached Documents to be submitted with the application, received from the Fourth-Generation Foreign National of Japanese Descent, or prepare them yourself.

In principle, the documents to be received from the Fourth-Generation Foreign National of Japanese Descent and the documents to be prepared by the Supporter are as outlined below.

Please note that if you submit documents created in a foreign language, translations must also be submitted.

A. Documents to be received from the Fourth-Generation Foreign National of Japanese Descent

The documents required from the Fourth-Generation Foreign National of Japanese Descent for the Application for Certificate of Eligibility are as follows:

(1) Documents proving the individual is a Fourth-Generation Foreign National of Japanese Descent

- Koseki Tohon (official copy of family register) or Joseki Tohon (complete family register) of great-grandparents (Japanese citizens)
- Marriage certificates of great-grandparents, grandparents, and parents issued by institutions in the home country (foreign country)
- Birth certificates of grandparents, parents, and the Fourth-Generation Foreign National of Japanese Descent issued by institutions in the home country (foreign country)
- Certificate of recognition for the Fourth-Generation Foreign National of Japanese Descent issued by institutions in the home country (if available)
- Certificate of acceptance of birth notification or recognition notification for the Fourth-Generation Foreign National of Japanese Descent (only if reported to Japanese authorities)

Note: The above documents are required to prove being a Fourth-Generation Foreign National of Japanese Descent, but please be aware that additional documents may be required during the review process.

If either the grandparents or parents are residing in Japan as Japanese descendants (Second or Third Generation), in principle, not

all of the above documents but only those proving the relationship between the Japanese descendant/s and the Fourth-Generation Foreign National of Japanese Descent may be required.

- (2) Documents proving age (between 18 and 35)
 - Proof of identity (passport, ID card, driver's license, voter's card, etc.)
 - (3) Documents proving possession of a return ticket or sufficient funds to purchase one and being expected to maintain an independent livelihood during stay in Japan at the time of application
 - Bank balance certificate and employment offer letter (if available), etc.
 - (4) Documents proving good health
 - Health examination report
 - (5) Documents proving good conduct
 - Criminal record certificate or certificate of no criminal record (issued by the competent authority in the country of nationality or the country of residence before entering Japan)
 - (6) Documents proving being insured against death, injury, or illness during stay in Japan
 - Declaration form (Attachment 4)
 - (7) Documents proving the ability of individuals aged 18 to 30 to understand basic Japanese through methods other than testing⁹ or to understand basic Japanese to a certain extent through testing¹⁰ Documents proving Japanese language proficiency
 - (8) Documents proving the ability of individuals aged 31 to 35 to understand everyday Japanese to a certain extent through testing¹¹
 - Documents proving Japanese language proficiency
 - (9) Documents clarifying the purpose of entry and planned activities after entering Japan
 - Declaration form (Attachment 4)
- B. Documents to be prepared by the person becoming the Supporter for Fourth-Generation Foreign Nationals of Japanese Descent
- Pledge by the Supporter for Fourth-Generation Foreign Nationals of

⁹Methods other than testing currently include having received education for at least one year at schools defined in Article 1 of the School Education Act (excluding kindergartens), etc. (In this case, documents such as a copy of a graduation certificate or grade transcript proving at least one year of education, or a declaration of the period of attendance, are required as evidence of Japanese language proficiency). For more details, please contact a regional immigration bureau.

¹⁰Results from the following tests can be used:

- Japanese Language Proficiency Test N5 or higher
- J.TEST Test of Practical Japanese level F-G (conducted by the Specified Nonprofit Corporation Nihongo Kentei Kyokai) with a score of 250 points or higher
- Japanese Language NAT-TEST level 5 or higher (conducted by Senmon Kyoiku Publishing Co., Ltd.)

¹¹Results from the following tests can be used:

- Japanese Language Proficiency Test N3
- J.TEST Test of Practical Japanese level D-E with a score of 500 points or higher
- Japanese Language NAT-TEST level 3 or higher

Japanese Descent (Attachment 5 or 6)

- Resident certificate of the Supporter for Fourth-Generation Foreign Nationals of Japanese Descent (in case of an individual)
- Certified copy of the organization's registration (in case of an organization)
- Documents proving that the Supporter is an employee of the organization (for organizations)
- List of officers and support personnel related to the organization (Attachment 7)
- Documents proving that the main activities of the organization are aimed at international exchange or community service (in case of an organization)

(3) Submit the Application Form and Attached Documents to the Regional Immigration Bureau

Submit the application form and Attached Documents prepared in sections (1) and (2) to the nearest regional immigration bureau.

Please check the Immigration Services Agency's website to find the nearest regional immigration bureau.

Please be aware that envelopes and postage necessary for sending the Certificate of Eligibility from the regional immigration bureau must be prepared.

(4) Send the Certificate of Eligibility to the Fourth-Generation Foreign National of Japanese Descent

Once the application for is approved, the regional immigration bureau will issue the Certificate of Eligibility.

The Certificate of Eligibility is necessary for the individual to apply for a visa at the Japanese embassy or consulate in their country of residence.

Once you receive the Certificate of Eligibility, please send it to the Fourth-Generation Foreign National of Japanese Descent.

7. Consultation Services

If you have any questions about this System, please inquire at the services listed in (1) or (2).

(1) Immigration Information Center

The Immigration Services Agency has established consultation services (such as the Immigration Information Center) at regional immigration bureaus and branch offices nationwide to respond to various inquiries related to entry procedures and residency procedures.

Support is available in multiple languages through phone, in-person visits, and email.

<Phone Inquiries>

- Supported Languages:

Japanese, English, Korean, Chinese, Spanish, Portuguese, Vietnamese, Filipino, Nepali, Indonesian, Thai, Khmer (Cambodian), Burmese, Mongolian, French,

- Sinhala, Urdu
- Phone Number
Navi Dial: 0570-013904
For IP phone users: 03-5796-7112
 - Reception Hours:
Monday to Friday: 8:30 to 17:15
Closed on Saturdays, Sundays, national holidays, and the New Year holiday period
- <Email Inquiries>
- Supported Languages:
Japanese, English
 - Email Address:
info-tokyo@i.moj.go.jp
- <In-person Inquiries>
- For a list of counters, please check the following page on the Immigration Services Agency's website.
- <https://www.moj.go.jp/isa/consultation/center/index.html>

(2) Regional Immigration Bureaus

- Sapporo Regional Immigration Bureau Inspection Department
Jurisdiction: Hokkaido
Phone number: 0570-003259 (Department number: 1103#)

- Sendai Regional Immigration Bureau Inspection Department
Jurisdiction: Aomori, Iwate, Miyagi, Akita, Yamagata, Fukushima
Phone number: 022-256-6073

- Tokyo Regional Immigration Bureau Permanent Residence Inspection Department
Jurisdiction: Ibaraki, Tochigi, Gunma, Saitama, Chiba, Tokyo, Kanagawa, Niigata, Yamanashi, Nagano
Phone number: 0570-034259 (Department number: 610)

- Tokyo Regional Immigration Bureau Yokohama Branch Office Business and Employment /Permanent Residence Inspection Department
Jurisdiction: Kanagawa
Phone number: 0570-045259 (Department number: 20)

- Nagoya Regional Immigration Bureau Permanent Residence Inspection Department
Jurisdiction: Toyama, Ishikawa, Fukui, Gifu, Shizuoka, Aichi, Mie

Phone number: 0570-052259 (Department number: 610#)

- Osaka Regional Immigration Bureau Permanent Residence Inspection Department
Jurisdiction: Shiga, Kyoto, Osaka, Hyogo, Nara, Wakayama
Phone number: 0570-064259 (Department number: 220)
- Osaka Regional Immigration Bureau Kobe Branch Office Inspection Department
Jurisdiction: Hyogo
Phone number: 078-391-6378
- Hiroshima Regional Immigration Bureau Business and Employment /Permanent Residence Inspection Department
Jurisdiction: Tottori, Shimane, Okayama, Hiroshima, Yamaguchi
Phone number: 082-221-4412 (Department number: 2)
- Takamatsu Regional Immigration Bureau Inspection Department
Jurisdiction: Tokushima, Kagawa, Ehime, Kochi
Phone number: 087-822-5851
- Fukuoka Regional Immigration Bureau Business and Employment /Permanent Residence Inspection Department
Jurisdiction: Fukuoka, Saga, Nagasaki, Kumamoto, Oita, Miyazaki, Kagoshima
Phone number: 092-831-4139
- Fukuoka Regional Immigration Bureau Naha Branch Office Inspection Department
Jurisdiction: Okinawa
Phone number: 098-832-4186

8. Other

In supporting Fourth-Generation Foreign Nationals of Japanese Descent, it's conceivable that you may receive questions across various areas such as day-to-day life, labor, human rights, and law.

To respond to these questions, look over the following consultation services in advance and be prepared to show them to the individual as needed.

[Consultations Related to Daily Life]

- List of Consultation Services in the Community

A list of services for consultations related to daily life for foreigners, set up and operated by each municipality is available.

For details, please check the Daily Life Support Portal for Foreign Nationals website.

<https://www.moj.go.jp/isa/content/930004512.pdf>

[Consultations Related to Finding Work]

- Hello Work

Please check the following page (within the Ministry of Health, Labor and Welfare website).

(Japanese and English) <https://www.mhlw.go.jp/content/000637894.pdf>

Note: Hello Work is a nationwide service providing consultations and job placements. For more details, please contact your nearest Hello Work. Hello Work offers consultations in 13 languages via telephone interpretation, including Portuguese and Spanish. Some Hello Work offices have interpreters on-site, and others can provide consultations in foreign languages over the phone

[Hello Work Offices with Interpreters]

Please check the following page (within the Ministry of Health, Labor and Welfare website).

(Japanese) <https://www.mhlw.go.jp/content/000592865.pdf>

(Portuguese)

<https://www.mhlw.go.jp/content/11600000/000563379.pdf>

[Hello Work Offices with Foreign Language Phone Consultations]

Please check one of the following pages (within the Ministry of Health, Labor and Welfare website) for more details.

(Japanese) <https://www.mhlw.go.jp/content/000673000.pdf>

(Portuguese) <https://www.mhlw.go.jp/content/000673009.pdf>

(Spanish) <https://www.mhlw.go.jp/content/000673010.pdf>

[Work-Related Consultations]

- Prefectural Labor Bureaus / Labor Standards Inspection Offices

Location: _____ TEL: _____

Note: The Prefectural Labor Bureaus and Labor Standards Inspection Offices nationwide provide consultations on labor conditions. For more details, please contact your nearest Labor Bureau.

Additionally, the Ministry of Health, Labor and Welfare has established a Telephone Consultation Service for Foreign Workers, offering consultations in six languages including English, Chinese, Portuguese, Spanish, Tagalog, and Vietnamese. The service provides explanations of

laws and introductions to relevant organizations for issues related to labor conditions.

(Telephone Consultation Service for Foreign Workers)

Languages	Opening Days	Opening Hours	Phone Number
English	Mon-Fri	10:00-15:00 (Closed 12:00 -13:00)	0570-001-701
Chinese			0570-001-702
Portuguese			0570-001-703
Spanish			0570-001-704
Tagalog			0570-001-705
Vietnamese			0570-001-706
Burmese	Mon		0570-001-707
Nepali	Tue, Wed, Thu		0570-001-708
Korean	Thu, Fri		0570-001-709
Thai	Wed		0570-001-712
Indonesian			0570-001-715
Cambodian			0570-001-716
Mongolian	Fri		0570-001-718

[Human Rights Consultations]

- Foreign Language Human Rights Hotline

TEL: 0570-090911

(Monday to Friday: 9:00 to 17:00, closed on Saturdays, Sundays, holidays, and New Year holidays)

[Legal Consultations]

- Houterasu (Japan Legal Support Center) Multilingual Information Service

TEL: 0570-078377

(Monday to Friday: 9:00 to 17:00, closed on Saturdays, Sundays, holidays, and New Year holidays)

[General Consultations]

- Foreign Residents Support Center (FRESC)

Located in Shinjuku, Tokyo, the center exists to further promote the creation of a society with multicultural coexistence by improving societal conditions. Related ministries and agencies from four ministries and eight organizations work together on one floor to provide consultations on residency status, labor, human rights, legal issues, and support for employment.

Phone Number: Navi Dial 0570-011000

For IP phone users: 03-5363-3013

Reception Hours: Monday to Friday 9:00-17:00

Closed on Saturdays, Sundays, national holidays, and the
New Year holiday period

For more details, please see:

<https://www.moj.go.jp/isa/support/fresc/fresc01.html>

9. Q&A for Supporters of Fourth-Generation Foreign Nationals of Japanese Descent

Q1. I am considering becoming a Supporter for a Fourth-Generation Foreign National of Japanese Descent, but I have no particular acquaintance with them. Can I still become a Supporter?

A. Yes, it's possible to become a Supporter. However, it's advisable to establish sufficient communication with them beforehand.

Q2. I am considering becoming a Supporter for a Fourth-Generation Foreign National of Japanese Descent. To what extent do I need to be responsible for their actions?

A. The role expected of Supporters is limited to the scope outlined in 5 (1) to (3). Responsibilities beyond that scope, such as providing housing, covering food or medical expenses, or paying compensation for any trouble caused by them, are not required.

Q3. I am considering becoming a Supporter for four siblings who are Fourth-Generation Foreign Nationals of Japanese Descent. Does the limit of supporting up to three individuals apply in this case?

A. An individual can support up to three Fourth-Generation Foreign Nationals of Japanese Descent.

Therefore, you will need to find at least one more Supporter, but those who have resided for a total of more than three years do not count towards this limit.

There is no limit on the number of Fourth-Generation Foreign Nationals of Japanese Descent that an organization can support.

Q4. I am willing to become a Supporter, but if I fail to fulfill my role due to being busy with work, can I be dismissed as a Supporter?

A. You will not be dismissed, but your performance as a Supporter may be reviewed during applications for the extension of the period of stay.

If a Supporter can no longer provide support (excepting those who have resided for a total of more than three years), it's necessary to inform the Fourth-Generation Foreign National of Japanese Descent that they need to find a new Supporter, so please fill out the resignation notification form (Attachment 2) and promptly contact the nearest regional immigration bureau if you can no longer provide support.

Q5. I encourage the Fourth-Generation Foreign National of Japanese Descent to

participate in Japanese language classes and learn about Japanese culture, but they refuse due to being busy with work. What should I do?

A. First, explain the purpose of this System to the individual. If the issue is not resolved, please consult the nearest regional immigration bureau.

Q6. Can I keep their passport and residence card to prevent them from changing jobs?

A. Keeping their passport and residence card against their will constitutes a violation of human rights, so please allow them to keep these documents. They also have the right to change jobs and prohibiting them from doing so is also a violation of human rights.

Q7. What should I do if I lose contact with the Fourth-Generation Foreign National of Japanese Descent?

A. Please contact the nearest regional immigration bureau.

Q8. What should I do if I have a falling out with the individual and want to quit being a Supporter?

A. Please consult the nearest regional immigration bureau before deciding to quit. If you decide to quit, you must promptly contact the nearest regional immigration bureau, and the individual (except for those who have resided for a total of more than three years) will need to promptly find a new Supporter, so please also advise them to consult the nearest regional immigration bureau.